

VERATEX INC  
PO BOX 682  
NEW YORK NY 10108-0682

Hi,

We understand that life gets busy, but did you know that your account is past due and your Verizon services are at risk for suspension? If you have recently made this payment, thanks, and please ignore this letter.

It's not too late to avoid suspension and maintain full service. We need to receive payment of \$124.64 by 11/17/24 or set up a payment arrangement on the My Fios app or [verizon.com/MyVerizon](https://verizon.com/MyVerizon) by that date or we will suspend your service. Act now to keep your Verizon services which include Verizon Internet Access.

Pay with these easy options. Once paid, we'll confirm your payment and apply it to your account within three business days.

- Use the My Verizon App
- Pay online at [verizon.com/payonline](https://verizon.com/payonline)
- Pay by phone at 800.VERIZON (800.837.4966) - a \$3.50 vendor fee applies

If your service is suspended, Verizon charges a restoral fee of \$29.99 per line. To be restored you'll need to pay the past due amount.

- the past due amount of \$124.64 on your last bill,
- and any charges that may have become past due after this notice was sent.

In addition, any pending orders to add or change services that you recently placed will be canceled, and you'll have to reorder after your service has been restored.

If your past due amount remains unpaid, your service may be disconnected and:

- You may be subject to the termination fee, if applicable.

(Continued on Page 2.)

Return only this stub with your payment. We will not review or honor other written notifications. Visit [verizon.com](https://verizon.com).

Charges Due

Nov 17, 2024

Account Number

853-076-602-0001 25

Total Amount Due: \$124.64

110324

Make check payable to Verizon.

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VERATEX INC  
PO BOX 682  
NEW YORK NY 10108-0682



VERIZON  
P.O. Box 15124  
Albany, NY 12212-5124



VERATEX INC

Primary Phone: N/A

Account Number: 853-076-602-000125

- You'll need to return any Verizon-owned equipment within 30 days to avoid charges of up to \$260.00 per unit. Units include Set-Top Boxes, CableCARDS, Digital Adapters and Routers. Verizon will send you return boxes, labels, and instructions. See [verizon.com/BizFiosReturnEquip](http://verizon.com/BizFiosReturnEquip) for detailed information.

**Please note we may report information about your account to credit bureaus. Late/missed payments or other defaults on your account may affect your credit report.**

Be sure to pay right away to continue enjoying your Verizon service.

Thanks,  
Your Verizon Team

\*The past due amount shown above assumes that your previous payments were honored by your financial institution or credit card company. If your previous or future payments are returned for any reason, you must pay both the past due amount shown above plus the amount returned to prevent suspension of services. Your current balance including recent payments and adjustments is always available on the My Verizon app or at [verizon.com/MyVerizon](http://verizon.com/MyVerizon).

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