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WEI CHANG

VERATEX

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Questions?

We're here to help.

Toll-Free **1-888-201-4216**

TTY/RTT 711

8 a.m. - 5 p.m. ET, Monday - Friday

Group ID: 1351166

Group Name: VERATEX

November 28, 2025

Dear Wei,

We've made it easy for you and your employees to access benefit information. You can now save, print, or email your Summary of Benefits and Coverage and other plan materials anywhere you have internet access.

View your Summary of Benefits and Coverage online.

Follow the steps below to access your documents online or request printed copies. Please share the member information with your employees so they know how to access their information online.

Employers

- Visit **uhceservices.com** and click the **Log in** button. Then sign in using your One Healthcare ID and password, or email address if applicable.
- If you do not have a One Healthcare ID, please click the **Learn More** button for an explanation of the benefits of the new interface, and how to register your account.
- To request a printed copy of your benefit documents, or to receive more information on One Healthcare ID, call Client Services at **1-888-201-4216**, TTY/RTT 711, 8 a.m. - 5 p.m. ET, Monday - Friday.

Members

- Visit **myuhc.com** and sign in using their username and password
- To request a printed copy of any benefit documents, members can call the member phone number on their health plan ID card

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If you have any questions, please call Client Services at **1-888-201-4216**, TTY/RTT **711**, 8 a.m. - 5 p.m. ET, Monday - Friday.