



Get answers fast

- Visit [verizon.com/business](http://verizon.com/business)
- Call 1.800.Verizon (1.800.837.4966)

**This month's charges:****\$ .00****Your services have been disconnected. Any new charges or credits will appear on your next bill.****◊ Take action**

- If you have not already returned the Verizon-owned equipment, please do so to avoid charges of up to \$375 per unit. Find out more in Important messages at the end of this bill.

**↑ This month's charges****Total Due****\$ .00**

Account Number: 357-964-671-0001-45

**Total Due:****\$ .00 030625**

Memo Bill DO NOT PAY

0000245 01 AV 0.545 KY030611 0002 XX  
VERATEX INC  
336 E 56  
FLR GRD  
MANHATTAN NY 10022-4145VERIZON  
PO BOX 15124  
ALBANY NY 12212-5124

V5 357964671000145 000000000000 000000000000



## Important

### You Are Responsible for Returning Verizon Fios Equipment

You must return the following undamaged equipment within 30 days or you will be charged as follows:

- Verizon Router - Unreturned \$200.00  
Serial # ABW30223656

Returning equipment is free and easy! To learn how:

- Visit [verizon.com/BizFiosReturnEquip](http://verizon.com/BizFiosReturnEquip)
- Call one of our Equipment Return Specialists at 1.866.486.9758

### Customer Notices

#### Your Choices to Limit Use and Sharing of Information for Marketing

You have choices about Verizon's use and sharing of certain information for the purpose of marketing new services to you. Verizon offers a full range of services, such as television, telematics, high-speed internet, video, and local and long distance services.

Unless you notify us as explained below, we may use or share your information beginning 30 days after the first time we notify you of this policy. Your choice will remain valid until you notify us that you wish to change it, which you have the right to do at any time. Verizon protects your information and your choices won't affect the provision of any services you currently have with us.

- Customer Proprietary Network Information

Customer Proprietary Network Information (CPNI) is information available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. If you don't want us to use or share your CPNI with our affiliates and agents for this purpose, let us know by calling us any time at 1.866.483.9700.

- Information about Your Credit

Information about your credit includes your credit score, the information found in your consumer reports and your account history with us. We may share this information among the Verizon family of companies for the purpose of marketing new services to you. If you don't want us to share this information among the Verizon family of companies for the purpose of marketing new services to you, let us know by calling us any time at 1.844.366.2879.

#### Electronic Fund Transfer (EFT)

Paying by check authorizes us to process your check or use the check information for a one-time EFT from your bank account. Verizon may retain this information to send you electronic refunds or enable your future electronic payments to us. If you do not want Verizon to retain your bank information, call 1.888.500.5358.

### Service Providers

Verizon NY provides regional, local calling and related features, other voice services, and Fios TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service and Fios TV equipment. Fios is a registered mark of Verizon Trademark Services LLC.

### Late Payment Charge

To avoid a late payment charge of 1.5% of your total due, full payment must be received before Apr 6, 2025.

### Services

#### Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.