

**VERATEX INC**

Primary Phone: 212-683-9300

Account Number: 853-076-602-0001-25

**Bill Date: September 1, 2024****Get answers fast**• Visit [verizon.com/business](http://verizon.com/business)

• Call 1.800.Verizon (1.800.837.4966)

**Past due:****\$436.98****This month's charges:****\$98.17****Total due:****\$535.15**Please pay immediately to keep enjoying  
your service.

Due by September 26.

**◊ Take action**

- You have an overdue balance so your bill is higher than normal. If you haven't already, please pay the overdue balance, via one of our easy ways to pay.

**▀ What changed?**

- A Late Payment Charge of \$6.46 was added.
- Your recent changes are detailed on page 3 in Requested Change in Service.

**▀ This month's charges**

Services & Equipment	\$112.98
Requested Change in Service	-\$17.22
Fees & Other Charges	\$2.41
<b>Charges Due by September 26</b>	<b>\$98.17</b>
<b>Past Due Pay Immediately</b>	<b>\$436.98</b>
<b>Total Due</b>	<b>\$535.15</b>

Return only this stub with your payment. We will not review or honor other written notifications. Visit [verizon.com](http://verizon.com).

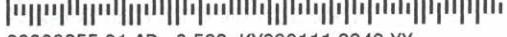
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<b>Past Due Pay Immediately:</b>	\$436.98
<b>Total Due:</b>	<b>\$535.15</b>

090124

Make check payable to Verizon

\$



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VERATEX INC

PO BOX 682  
NEW YORK NY 10108-0682VERIZON  
PO BOX 15124  
ALBANY NY 12212-5124

V5 853076602000125 00000043698 000000535153



## Details of Payments

### Payments

Previous Balance	436.98
No Payment Received	.00
<b>Past Due</b>	<b>Pay Immediately</b>

Payment activity since last bill date.

## Details of Charges

### Services & Equipment

#### Services

Fios Internet 75M/75M - 2 Yr.	109.99	9/2-10/1
Verizon Cloud 25 GB	2.99	8/28-9/27
<b>Subtotal</b>	<b>\$112.98</b>	

Equipment and additional services to personalize your Fios service.

### Requested Change in Service

#### Removed Services

Centrex Exchange Access removed 8/2 (212-683-9300)	-1.61	8/2-9/1
Service Request:D1YQ7462B PON BWC0005182567		
NY Universal Service Fund removed 8/2	-.28	8/2-9/1
Service Request:D1YQ7462B PON BWC0005182567		
Federal Subscriber Line Charge removed 8/2	-7.65	8/2-9/1
Service Request:D1YQ7462B PON BWC0005182567		
Federal Access Recovery removed 8/2	-1.16	8/2-9/1
Service Request:D1YQ7462B PON BWC0005182567		
VLD Talk To The World removed 8/4 (212-683-9300)		
Service Request:000000001 (\$5.95/mo. for 22 day refund)	-4.36	8/4-8/25
VLD Long Distance Access Charge removed 8/4		
Service Request:000000001 (\$1.85/mo. for 22 day refund)	-1.36	8/4-8/25
VLD Carrier Cost Recovery Charge removed 8/4		
Service Request:000000001 (\$.36/mo. for 22 day refund)	-.26	8/4-8/25
VLD Long Distance Administrative Charge removed 8/4		
Service Request:000000001 (\$.74/mo. for 22 day refund)	-.54	8/4-8/25
<b>Subtotal</b>	<b>-\$17.22</b>	

Partial month charge or refund for services added or removed prior to the bill date.



## Important

### Federal Subscriber Line and Access Recovery

#### Charges

On or after October 1, 2024, Federal Subscriber Line Charge (SLC) and Access Recovery Charge (ARC) rates may change on primary and additional phone lines. The SLC helps pay for the cost of providing and maintaining the local phone network. The ARC may be included in the SLC or may appear as a separate line item on the bill, and recovers part of the access rates charged between carriers to carry telecommunications traffic.

### Customer Notices

#### Your Choices to Limit Use and Sharing of Information for Marketing

You have choices about Verizon's use and sharing of certain information for the purpose of marketing new services to you. Verizon offers a full range of services, such as television, telematics, high-speed internet, video, and local and long distance services.

Unless you notify us as explained below, we may use or share your information beginning 30 days after the first time we notify you of this policy. Your choice will remain valid until you notify us that you wish to change it, which you have the right to do at any time. Verizon protects your information and your choices won't affect the provision of any services you currently have with us.

- Customer Proprietary Network Information

Customer Proprietary Network Information (CPNI) is information available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. If you don't want us to use or share your CPNI with our affiliates and agents for this purpose, let us know by calling us any time at 1.866.483.9700.

- Information about Your Credit

Information about your credit includes your credit score, the information found in your consumer reports and your account history with us. We may share this information among the Verizon family of companies for the purpose of marketing new services to you. If you don't want us to share this information among the Verizon family of companies for the purpose of marketing new services to you, let us know by calling us any time at 1.844.366.2879.

#### Electronic Fund Transfer (EFT)

Paying by check authorizes us to process your check or use the check information for a one-time EFT from your bank account. Verizon may retain this information to send you electronic refunds or enable your future electronic payments to us. If you do not want Verizon to retain your bank information, call 1.888.500.5358.

#### Service Providers

Verizon NY provides regional, local calling and related features, other voice services, and Fios TV service, unless

otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service and Fios TV equipment. Fios is a registered mark of Verizon Trademark Services LLC.

#### Late Payment Charge

To avoid a late payment charge of 1.5% of your total due, full payment must be received before Oct 2, 2024.

#### Ways to Pay

- Use the My Fios app (works for non-Fios customers too)
- Go online - [verizon.com/businesspayonline](http://verizon.com/businesspayonline)
- Set up Auto Pay - [verizon.com/smbautopay](http://verizon.com/smbautopay)
- Pay in person: [verizon.com/paymentlocations](http://verizon.com/paymentlocations)
- Call us at 1.800.Verizon (1.800.837.4966) - fee applies

#### Restatement of Charges

This chart restates your charges by category. Basic includes local telephone service, related taxes, fees and installation charges. To help you maintain your local service when you can't pay your bill in full, Verizon applies your payment first to Basic. If you don't pay your Basic New Charges each month Verizon could disconnect your local telephone service. If you don't pay Non Basic New Charges, Verizon won't disconnect your local telephone service but these services may be suspended.

Category	Past Due	New	Total
Basic	47.29	-10.17	37.12
Non Basic	389.69	108.34	498.03
Total	436.98	98.17	535.15

### Services

#### Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.