



Past due:

This month's charges:

Total due:

\$294.72

+

\$35.98

=

\$330.70

Please pay immediately to keep enjoying
your service.

Due by February 26.

Please read important information regarding your Commitment Period in the message section at the end of this bill.

ⓘ Take action

- You have an overdue balance so your bill is higher than normal. If you haven't already, please pay the overdue balance, via one of our easy ways to pay.

ⓘ What changed?

- A Late Payment Charge of \$4.34 was added.
- Your recent changes are detailed on page 3 in Requested Change in Service.

ⓘ This month's charges

Services & Equipment	\$135.78
Your One-Time Activities	-\$50.00
Requested Change in Service	-\$56.13
Fees & Other Charges	\$6.33
Charges Due by February 26	\$35.98
Past Due Pay Immediately	\$294.72
Total Due	\$330.70

Return only this stub with your payment. We will not review or honor other written notifications. Visit verizon.com.

Account Number: 853-076-602-0001-25

Charges Due by Feb 26, 2024:	\$35.98
Past Due Pay Immediately:	\$294.72
Total Due:	\$330.70

020124

Make check payable to Verizon

\$

00011052 01 AB 0.547 KY020111 0052 XX
VERATEX INC
PO BOX 682
NEW YORK NY 10108-0682



VERIZON
PO BOX 15124
ALBANY NY 12212-5124



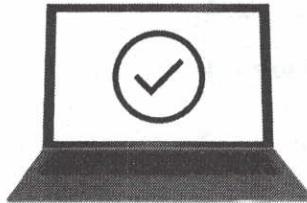
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Fios Fast Facts

Test Your Internet Speed

Put your Fios Internet connection to the test. Learn about the speed range of your Fios service by visiting verizon.com/SpeedCheck.



Frequently Asked Questions

What is a "Requested Change in Service"?

This is the amount of charges or credits as a result of adding, removing or changing your services prior to your bill date. Monthly charges for the first full 30 day period are shown separately.

Why is my bill amount different than the amount I was quoted?

Your bill amount may vary from the amount you were quoted due to a Requested Change in Service, Taxes, Fees and Surcharges and One-Time Activities.

What are the Taxes, Surcharges, and Fees on my bill?

Your bill includes federal, state and local taxes, governmental surcharges and fees as well as Verizon surcharges and fees. These charges vary depending on what products and services you have and in which state you use these products and services. For more information go to verizon.com/taxesandfees.



- Visit verizon.com/business
- Call 1.800.Verizon (1.800.837.4966)

Details of Payments

Payments

Previous Balance	652.55	
Payment Received- Thank You	-357.83	1/30
Past Due Pay Immediately	\$294.72	

Payment activity since last bill date.

Details of Charges

Services & Equipment

Services

Fios Internet 75M/75M -2Yr.	109.99	2/2-3/1
Verizon Cloud 25 GB	2.99	1/28-2/27
Centrex Exchange Access	1.61	2/2-3/1
NY Universal Service Fund	.28	2/2-3/1
Federal Subscriber Line Charge	7.88	2/2-3/1
Federal Access Recovery	1.18	2/2-3/1
VLD Long Distance Access Charge 2 @ 1.85	3.70	1/26-2/25
VLD Carrier Cost Recovery Charge 2 @ .36	.72	1/26-2/25
VLD Long Distance Administrative Charge 2 @ .74	1.48	1/26-2/25
VLD Talk To The World (212-683-9300)	<u>5.95</u>	1/26-2/25
Subtotal	\$135.78	

Equipment and additional services to personalize your Fios service.

Your One-Time Activities

Fios Premises Visit	-50.00	1/13
Service Request:CADX1251078186		

Charges that vary monthly based on your account activity.

Requested Change in Service

Removed Services

Fios Internet 75M/75M -2YR removed 1/13	-94.99	1/13-2/1
Service Request:CADX1251078186		
Solutions Fios Discount removed 1/13	19.00	1/13-2/1
Service Request:CADX1251078186		
NY Municipal Construction Surcharge removed 1/13	-1.26	1/13-2/1
Service Request:CADX1251078186		
Centrex Exchange Access removed 1/9 (212-683-9300)	-1.29	1/9-2/1
Service Request:C1VZ0030P		
PON BWC0004849143		
Centrex Exchange Access removed 1/26 (212-683-9300)	-.38	1/26-2/1
Service Request:C1WE3962U		
PON BWC0004905797		
Solutions Bundle Line 2 Yr removed 1/26 (212-683-9300)	-15.17	1/26-2/1
Service Request:C1WE3962U		
PON BWC0004905797		
NY Universal Service Fund removed 1/9	-.22	1/9-2/1

Partial month charge or refund for services added or removed prior to the bill date.

**VERATEX INC**

Primary Phone: 212-683-9300

Account Number: 853-076-602-0001-25

Bill Date: February 1, 2024**Requested Change in Service continued**

Service Request:C1VZ0030P PON BWC0004849143		
NY Universal Service Fund removed 1/26	-.07	1/26 - 2/1
Service Request:C1WE3962U PON BWC0004905797		
Federal Subscriber Line Charge removed 1/9	-6.30	1/9 - 2/1
Service Request:C1VZ0030P PON BWC0004849143		
Federal Subscriber Line Charge removed 1/26	-1.84	1/26 - 2/1
Service Request:C1WE3962U PON BWC0004905797		
Federal Access Recovery removed 1/9	-.94	1/9 - 2/1
Service Request:C1VZ0030P PON BWC0004849143		
Federal Access Recovery removed 1/26	-.28	1/26 - 2/1
Service Request:C1WE3962U PON BWC0004905797		
Additional Line Basic 2Yr removed 1/26 (212-683-9302)	-4.67	1/26 - 2/1
Service Request:C1WE3962U PON BWC0004905797		
Additional Line Basic 2Yr removed 1/9 (212-889-5573)	-16.00	1/9 - 2/1
Service Request:C1VZ0030P PON BWC0004849143		
VLD Long Distance Access Charge removed 1/12 (212-889-5573)	-.86	1/12 - 1/25
Service Request:394934939		
VLD Carrier Cost Recovery Charge removed 1/12 (212-889-5573)	-.17	1/12 - 1/25
Service Request:394934939		
VLD Long Distance Administrative Charge removed 1/12 (212-889-5573)	-.35	1/12 - 1/25
Service Request:394934939		
Added Services		
Fios Internet 75M/75M - 2 Yr. added 1/13	69.66	1/13 - 2/1
Service Request:CADX1251078186		
Subtotal	-\$56.13	

Fees & Other Charges**Taxes, Governmental Fees & Surcharges**

NY State and Local Sales Tax	-2.56
Federal Excise Tax	-.07
911 Surcharge	1.00

Verizon Surcharges & Fees

NY State and Local Tax Surcharges	-2.65
Federal Universal Service Fee	6.27
Late Payment Charge	4.34

Includes both Verizon fees and governmental taxes and fees. For details, visit verizon.com/taxesandfees.



- Visit verizon.com/business
- Call 1.800.Verizon (1.800.837.4966)

Fees & Other Charges continued

Subtotal	\$6.33
Charges	\$35.98
Total Due	\$330.70

Important

Important Information About Additions or Renewals to Term Plans

Some of your services include special pricing based on a 2-year auto-renewal Term Plan. To continue to receive these discount rates, you must maintain these services through the Term commitment period(s) noted below. If you disconnect your services before the end of your commitment period, you will be billed a Termination Fee of 35% of the base monthly charges for the remaining commitment period.

Solutions for Business Line(s) Commitment Period thru Jan 25, 2026

Important Voicemail Change

As part of our ongoing commitment to provide quality service, we're upgrading our voicemail system over the next few months. Just before the change, you'll receive a message in your current voice mailbox to let you know when your new mailbox will be available.

After the upgrade please note the following:

- Your existing voicemail access number will remain the same.
- Use your existing voicemail PIN to login into the new voice mailbox.
- Then, you will be prompted to change your PIN
- You can record a new voicemail greeting or choose a default
- All new messages will go to your new voice mailbox.
- Wakeup and Reminder messages will need to be set up in the new voice mailbox.

NOTE: You'll be able to access your old voice mailbox by pressing [7] at the main menu of your new voice mailbox. All messages in your old voice mailbox will NOT be moved to your new voice mailbox and deleted after 30 days.

For additional information about the upgrade or for Frequently Asked Questions, please visit verizon.com/voicemailupgrade.

Business Services Price Changes

On or after April 1, 2024, subject to review by the Public Service Commission where applicable, the rates for select business services will increase as listed below. These pricing changes do not apply to services included in a bundle or package.

- Centrex Plus with Assume Dial 9 (CustoPak) MTM (month-to-month) will increase by \$4.60. Centrex Plus with Assume Dial 9 (CustoPak) 24 Month Term will increase by \$10.75 at the start of the new term.
- Dialtone MTM (month-to-month) will increase by \$1.38.

Beginning April 1, 2024, The Dialtone 24-month term plan option will no longer be available to new customers. At the end of the term for existing customers, the Dialtone lines will revert to the prevailing MTM (month-to-month) rates.

If any of these increases apply to you, you can discontinue the service(s) affected before the increase becomes effective. However, if you have a term commitment for the affected service(s), please consult your contract or Verizon's Product Guide for further information on termination of such commitment.

Customer Notices

Your Choices to Limit Use and Sharing of Information for Marketing

You have choices about Verizon's use and sharing of certain information for the purpose of marketing new services to you. Verizon offers a full range of services, such as television, telematics, high-speed internet, video, and local and long distance services.

Unless you notify us as explained below, we may use or share your information beginning 30 days after the first time we notify you of this policy. Your choice will remain valid until you notify us that you wish to change it, which you have the right to do at any time. Verizon protects your information and your choices won't affect the provision of any services you currently have with us.

- Customer Proprietary Network Information

Customer Proprietary Network Information (CPNI) is information available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. If you don't want us to use or share your CPNI with our affiliates and agents for this purpose, let us know by calling us any time at 1.866.483.9700.

- Information about Your Credit

Information about your credit includes your credit score, the information found in your consumer reports and your account history with us. We may share this information among the Verizon family of companies for the purpose of marketing new services to you. If you don't want us to share this information among the Verizon family of companies for the purpose of marketing new services to you, let us know by calling us any time at 1.844.366.2879.

Electronic Fund Transfer (EFT)

Paying by check authorizes us to process your check or use the check information for a one-time EFT from your bank account. Verizon may retain this information to send you electronic refunds or enable your future electronic payments to us. If you do not want Verizon to retain your bank information, call 1.888.500.5358.

Service Providers

Verizon NY provides regional, local calling and related features, other voice services, and Fios TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service and Fios TV equipment. Fios is a registered mark of Verizon Trademark Services LLC.

Late Payment Charges

To avoid a late payment charge of \$5 or 1.5% of your total due, whichever is greater, full payment must be received before Mar 4, 2024.



- Visit verizon.com/business
- Call 1.800.Verizon (1.800.837.4966)

Ways to Pay

- Use the My Fios app (works for non-Fios customers too)
- Go online - verizon.com/businesspayonline
- Set up Auto Pay - verizon.com/smbautopay
- Pay in person: verizon.com/paymentlocations
- Call us at 1.800.Verizon (1.800.837.4966) - fee applies

Restatement of Charges

This chart restates your charges by category. Basic includes local telephone service, related taxes, fees and installation charges. To help you maintain your local service when you can't pay your bill in full, Verizon applies your payment first to Basic. If you don't pay your Basic New Charges each month Verizon could disconnect your local telephone service. If you don't pay Non Basic New Charges, Verizon won't disconnect your local telephone service but these services may be suspended.

Category	Past Due	New	Total
Basic	30.42	6.91	37.33
Non Basic	264.30	29.07	293.37
Total	294.72	35.98	330.70

Services

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Blocking of Third Party Charges Available

You can block third party charges to your Verizon bill. Visit verizon.com/blocking or call 1.800.VERIZON (1.800.837.4966).