

**VERATEX INC**

Primary Phone: 212-683-9300

Account Number: 853-076-602-0001-25

**Bill Date: December 1, 2023****Get answers fast**

- Visit [verizon.com/business](http://verizon.com/business)
- Call 1.800.Verizon (1.800.837.4966)

**Your payment is due:****\$357.83**

Total Due by December 27

**Please read important information regarding your Commitment Period in the message section at the end of this bill.****↑ This month's charges**

|                                 |                 |
|---------------------------------|-----------------|
| Internet & Phone Bundle         | \$244.99        |
| Services & Equipment            | \$66.53         |
| Fees & Other Charges            | \$46.31         |
| <b>Total Due by December 27</b> | <b>\$357.83</b> |

Return only this stub with your payment. We will not review or honor other written notifications. Visit [verizon.com](http://verizon.com).

Account Number: 853-076-602-0001-25

**Total Due by Dec 27, 2023:****\$357.83 120123**

Make check payable to Verizon

\$

00010700 01 AB 0.537 KY120111 0050 XX  
VERATEX INC  
PO BOX 682  
NEW YORK NY 10108-0682



VERIZON  
PO BOX 15124  
ALBANY NY 12212-5124

V5 853076602000125 000000000000 000000357830

## Your Bundle

**Price****Bundle**

|                                    |                 |
|------------------------------------|-----------------|
| Fios Internet 75M/75M - 2YR        | 119.99          |
| Solutions Bundle Line 2 Yr         | 65.00           |
| Additional Line Basic 2Yr 3 @ \$20 | 60.00           |
| <b>Bundle Price</b>                | <b>\$244.99</b> |

**?** Frequently Asked Questions**?** Frequently Asked Questions**How can I review my bill in more detail?**

Review your bill at [verizon.com/smbbillview](http://verizon.com/smbbillview). Select 'View Details'.

**How do I sign up for paper free billing?**

You can enroll in paper free billing at [verizon.com/smpaperfree](http://verizon.com/smpaperfree).

**If a credit or adjustment is applied, where do I find this on my bill?**

Credits and Adjustments are located on page 3 of your bill. It may take up to two billing cycles for credits to be applied to your account and appear on your bill. You can also visit [verizon.com/smbbillview](http://verizon.com/smbbillview). Select 'History' and then 'Payment History'. You will see options for active investigations and any credits granted.



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## Details of Payments

### Payments

|                             |               |       |
|-----------------------------|---------------|-------|
| Previous Balance            | 357.83        |       |
| Payment Received- Thank You | -357.83       | 11/27 |
| <b>Balance Forward</b>      | <b>\$0.00</b> |       |

Payment activity since last bill date.

## Details of Charges

### Internet & Phone Bundle

Your Solutions for Business bundle includes:

Fios Internet 75M/75M - 2YR  
Solutions Bundle Line 2 Yr  
3 Additional Line Basic 2Yr

|                     |                 |            |
|---------------------|-----------------|------------|
| <b>Bundle Price</b> | <b>\$244.99</b> | 12/2 - 1/1 |
|---------------------|-----------------|------------|

Your monthly price.

### Services & Equipment

#### Services

|   |                |               |
|---|----------------|---------------|
| NY Municipal Construction Surcharge             | 1.99           | 12/2 - 1/1    |
| Verizon Cloud 25 GB                             | 2.99           | 11/28 - 12/27 |
| Centrex Exchange Access 4 @ 1.61                | 6.44           | 12/2 - 1/1    |
| NY Universal Service Fund 4 @ .28               | 1.12           | 12/2 - 1/1    |
| Federal Subscriber Line Charge 4 @ 7.88         | 31.52          | 12/2 - 1/1    |
| Federal Access Recovery 4 @ 1.18                | 4.72           | 12/2 - 1/1    |
| VLD Long Distance Access Charge 4 @ 1.85        | 7.40           | 11/26 - 12/25 |
| VLD Carrier Cost Recovery Charge 4 @ .36        | 1.44           | 11/26 - 12/25 |
| VLD Long Distance Administrative Charge 4 @ .74 | 2.96           | 11/26 - 12/25 |
| VLD Talk To The World (212-683-9300)            | 5.95           | 11/26 - 12/25 |
| <b>Subtotal</b>                                 | <b>\$66.53</b> |               |

Equipment and additional services to personalize your Fios service.

### Fees & Other Charges

#### Taxes, Governmental Fees & Surcharges

|                              |       |
|------------------------------|-------|
| NY State and Local Sales Tax | 17.37 |
| Federal Excise Tax           | 1.59  |
| 911 Surcharge                | 4.00  |

Includes both Verizon fees and governmental taxes and fees. For details, visit [verizon.com/taxesandfees](http://verizon.com/taxesandfees).

#### Verizon Surcharges & Fees

|                                   |       |
|-----------------------------------|-------|
| NY State and Local Tax Surcharges | 10.53 |
| Federal Universal Service Fee     | 12.82 |

|                 |                |
|-----------------|----------------|
| <b>Subtotal</b> | <b>\$46.31</b> |
|-----------------|----------------|

**Total Due** **\$357.83**

## **Important**

### **Important Information About Term Plan Expiration**

Some of your services include special pricing based on a 2-year Term Plan that will automatically renew for another 2-year commitment period from the date(s) shown below. If you wish to cancel your next Term renewal and discount, please call us at the number listed on your bill 30 days prior to 60 days after the date(s) listed. We can then move your service to a month-to-month rate plan. Otherwise, no action is needed and your service term will renew at the applicable Term discount rates.

### **Customer Notices**

#### **Your Choices to Limit Use and Sharing of Information for Marketing**

You have choices about Verizon's use and sharing of certain information for the purpose of marketing new services to you. Verizon offers a full range of services, such as television, telematics, high-speed internet, video, and local and long distance services.

Unless you notify us as explained below, we may use or share your information beginning 30 days after the first time we notify you of this policy. Your choice will remain valid until you notify us that you wish to change it, which you have the right to do at any time. Verizon protects your information and your choices won't affect the provision of any services you currently have with us.

- Customer Proprietary Network Information

Customer Proprietary Network Information (CPNI) is information available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. If you don't want us to use or share your CPNI with our affiliates and agents for this purpose, let us know by calling us any time at 1.866.483.9700.

- Information about Your Credit

Information about your credit includes your credit score, the information found in your consumer reports and your account history with us. We may share this information among the Verizon family of companies for the purpose of marketing new services to you. If you don't want us to share this information among the Verizon family of companies for the purpose of marketing new services to you, let us know by calling us any time at 1.844.366.2879.

#### **Electronic Fund Transfer (EFT)**

Paying by check authorizes us to process your check or use the check information for a one-time EFT from your bank account. Verizon may retain this information to send you electronic refunds or enable your future electronic payments to us. If you do not want Verizon to retain your bank information, call 1.888.500.5358.

#### **Service Providers**

Verizon NY provides regional, local calling and related features, other voice services, and Fios TV service, unless

otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service and Fios TV equipment. Fios is a registered mark of Verizon Trademark Services LLC.

#### **Late Payment Charges**

To avoid a late payment charge of \$5 or 1.5% of your total due, whichever is greater, full payment must be received before Jan 2, 2024.

#### **Ways to Pay**

- Use the My Fios app (works for non-Fios customers too)
- Go online - [verizon.com/businesspayonline](http://verizon.com/businesspayonline)
- Set up Auto Pay - [verizon.com/smbautopay](http://verizon.com/smbautopay)
- Pay in person: [verizon.com/paymentlocations](http://verizon.com/paymentlocations)
- Call us at 1.800.Verizon (1.800.837.4966) - fee applies

#### **Restatement of Charges**

This chart restates your charges by category. Basic includes local telephone service, related taxes, fees and installation charges. To help you maintain your local service when you can't pay your bill in full, Verizon applies your payment first to Basic. If you don't pay your Basic New Charges each month Verizon could disconnect your local telephone service. If you don't pay Non Basic New Charges, Verizon won't disconnect your local telephone service but these services may be suspended.

| Category  | Past Due | New    | Total  |
|-----------|----------|--------|--------|
| Basic     | .00      | 48.85  | 48.85  |
| Non Basic | .00      | 308.98 | 308.98 |
| Total     | .00      | 357.83 | 357.83 |

### **Services**

#### **Bankruptcy Information**

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

#### **Blocking of Third Party Charges Available**

You can block third party charges to your Verizon bill. Visit [verizon.com/blocking](http://verizon.com/blocking) or call 1.800.VERIZON (1.800.837.4966).