



VERATEX INC

Primary Phone: 212-683-9300

Account Number: 853-076-602-0001-25

Bill Date: April 1, 2023



Get answers fast

- Visit [verizon.com/business](http://verizon.com/business)
- Call 1.800.Verizon (1.800.837.4966)

Your payment is due:

**\$350.15**

Total Due by April 26

**↑ This month's charges**

Internet & Phone Bundle	\$244.99
Services & Equipment	\$62.37
Fees & Other Charges	\$42.79
<b>Total Due by April 26</b>	<b>\$350.15</b>

Return only this stub with your payment. We will not review or honor other written notifications. Visit [verizon.com](http://verizon.com).

Account Number: 853-076-602-0001-25

Total Due by Apr 26, 2023:

\$350.15 040123

Make check payable to Verizon

\$ \_\_\_\_\_

00003046 01 AV 0.471 KY040111 0017 XX  
VERATEX INC  
PO BOX 682  
NEW YORK NY 10108-0682



VERIZON  
PO BOX 15124  
ALBANY NY 12212-5124

V5 853076602000125 000000000000 000000350157

## Your Bundle

Bundle	Price
Fios Internet 75M/75M - 2YR	119.99
Solutions Bundle Line 2 Yr	65.00
Additional Line Basic 2Yr 3 @ \$20	60.00
<b>Bundle Price</b>	<b>\$244.99</b>

## FAQ Frequently Asked Questions

### Why does my bill fluctuate?

Your bill amount fluctuates when you:

- Request a change to your service
- Purchase or rent movies
- Use directory assistance
- Make calls outside of your calling plan
- Receive a promotional credit
- Lose a promotional credit
- Receive a price change

### How can I request a duplicate bill?

Duplicate bills can be downloaded and printed at [verizon.com/smbbillview](http://verizon.com/smbbillview).

### What is the balance that I currently owe?

You can review your most current balance information by using the My Fios app (works for non-Fios customers too) or online at [verizon.com/smbbillview](http://verizon.com/smbbillview).



## Details of Payments

### Payments

Previous Balance	350.98	
Payment Received- Thank You	-350.98	3/16
<b>Balance Forward</b>	<b>\$0.00</b>	

Payment activity since last bill date.

## Details of Charges

### Internet & Phone Bundle

Your monthly price.

Your Solutions for Business bundle includes:

- Fios Internet 75M/75M - 2YR
- Solutions Bundle Line 2 Yr
- 3 Additional Line Basic 2Yr

#### Bundle Price

**\$244.99** 4/2-5/1

### Services & Equipment

Equipment and additional services to personalize your Fios service.

#### Services

NY Municipal Construction Surcharge	1.99	4/2-5/1
Verizon Cloud 25 GB	2.99	3/28-4/27
Centrex Exchange Access 4 @ 1.61	6.44	4/2-5/1
NY Universal Service Fund 4 @ .28	1.12	4/2-5/1
Federal Subscriber Line Charge 4 @ 6.96	27.84	4/2-5/1
Federal Access Recovery 4 @ 1.06	4.24	4/2-5/1
VLD Long Distance Access Charge 4 @ 1.85	7.40	3/26-4/25
VLD Carrier Cost Recovery Charge 4 @ .36	1.44	3/26-4/25
VLD Long Distance Administrative Charge 4 @ .74	2.96	3/26-4/25
VLD Talk To The World (212-683-9300)	5.95	3/26-4/25

#### Subtotal

**\$62.37**

### Fees & Other Charges

Includes both Verizon fees and governmental taxes and fees. For details, visit [verizon.com/taxesandfees](http://verizon.com/taxesandfees).

#### Taxes, Governmental Fees & Surcharges

NY State and Local Sales Tax	16.87
Federal Excise Tax	1.45
911 Surcharge	4.00

#### Verizon Surcharges & Fees

NY State and Local Tax Surcharges	10.21
Federal Universal Service Fee	10.26

#### Subtotal

**\$42.79**

### Total Due

**\$350.15**

## **Important**

### **FUSF Fee Changes April 1, 2023**

Your Federal Universal Service Fund (FUSF) fee may change on April 1, 2023. Authorized and reviewed quarterly by the FCC, the FUSF funds programs to keep local telephone rates affordable for all customers and provides discounts to schools, libraries, rural health care providers, and low-income families.

### **Important Information Regarding**

#### **Telecommunications Relay Service (TRS)**

TRS provides an operator to telephone users who use text telephones (TTY) or web capable devices (WCD) because they are deaf, hard of hearing, or speech disabled. From payphones, TRS local calls are free; toll calls must be billed to calling cards, prepaid cards (PPC), collect or third-party billing. PPC information is available online at [fcc.gov/consumers/guides/prepaid-phone-cards-what-consumers-should-know](http://fcc.gov/consumers/guides/prepaid-phone-cards-what-consumers-should-know).

TRS is provided 24 hours a day, 365 days per year with no time limits. For further information call your state TRS Provider, visit the FCC's TRS web site at [fcc.gov/consumers/guides/telecommunications-relay-service-trs](http://fcc.gov/consumers/guides/telecommunications-relay-service-trs), or read the explanation available in telephone books. Available TRS methods are explained below.

To call a TTY user, dial TRS at 711. A Communications Assistant (CA) will place your call and type your spoken words for the TTY user. The CA will read to you the messages the TTY user sends you. Calls are private, confidential and uncensored. While there is no charge to TRS users for TTY, regular phone charges do apply.

Speech-to-Speech Service (STS) is another form of TRS available by calling 711. The CA can assume an active or passive role in repeating the conversation and follows the same guidelines as with TTY calls.

IP Relay Service is a form of TRS which relays calls from a WCD. A CA follows the TTY call guidelines. Information on IP Relay is available at [fcc.gov/consumers/guides/ip-relay-service](http://fcc.gov/consumers/guides/ip-relay-service).

Video Relay Service (VRS) relays calls for those using sign language. VRS information is available at [fcc.gov/consumers/guides/video-relay-services](http://fcc.gov/consumers/guides/video-relay-services).

Some TRS providers offer Captioned Telephone Service (CTS) which is accessed with a captioned telephone and available for persons with some residual hearing. Also available is IP Captioned Telephone Service (IP CTS) which combines elements of captioned telephone service and IP Relay. Information on IP CTS is available at [fcc.gov/consumers/guides/internet-protocol-ip-captioned-telephone-service](http://fcc.gov/consumers/guides/internet-protocol-ip-captioned-telephone-service).

### **Be Prepared for a Power Outage**

It pays to use a corded phone. Did you know that during a power outage, a corded telephone can continue to provide phone service where a cordless phone might not? (A corded phone has a handset that is directly wired to the base.) That's because a corded phone doesn't usually need to be plugged into an electrical outlet in order to work. Depending on the service you subscribe to, your corded phones may get power directly through Verizon telephone lines. If you are a Verizon Fios (fiber optic service) customer or a Verizon Voice Link (utilizes wireless technology) customer and have an on-premise battery back-up unit, your unit will provide power for a period of time in the event of a power outage.

It's a smart idea to keep at least one corded phone in your home and business. That way, if electrical power is lost, you may still be able to make and receive phone calls. A corded phone is also the better choice to protect your privacy when providing credit card information or other sensitive data over the telephone. It's technically possible to intercept conversations or information entered on a cordless phone by using anything from a sophisticated eaves-dropping device to a simple baby monitor. Using a corded phone can help protect your financial information and reduce the risk of identity fraud.

If you have trouble with your Verizon service, report your service issue to Verizon at 1.800.Verizon (1.800.837.4966) or visit [verizon.com/support](http://verizon.com/support).

## **Customer Notices**

### **Your Choices to Limit Use and Sharing of Information for Marketing**

You have choices about Verizon's use and sharing of certain information for the purpose of marketing new services to you. Verizon offers a full range of services, such as television, telematics, high-speed internet, video, and local and long distance services.

Unless you notify us as explained below, we may use or share your information beginning 30 days after the first time we notify you of this policy. Your choice will remain valid until you notify us that you wish to change it, which you have the right to do at any time. Verizon protects your information and your choices won't affect the provision of any services you currently have with us.

#### • Customer Proprietary Network Information

Customer Proprietary Network Information (CPNI) is information available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. If you don't want us to use or share your CPNI with our affiliates and agents for this purpose, let us know by calling us any time at 1.866.483.9700.

#### • Information about Your Credit

Information about your credit includes your credit score, the information found in your consumer reports and your account history with us. We may share this information among the Verizon family of companies for the purpose of marketing new services to you. If you don't want us to share this information among the Verizon family of companies for the purpose of marketing new services to you, let us know by calling us any time at 1.844.366.2879.

### **Electronic Fund Transfer (EFT)**

Paying by check authorizes us to process your check or use the check information for a one-time EFT from your bank account. Verizon may retain this information to send you electronic refunds or enable your future electronic payments



to us. If you do not want Verizon to retain your bank information, call 1.888.500.5358.

### Service Providers

Verizon NY provides regional, local calling and related features, other voice services, and Fios TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service and Fios TV equipment. Fios is a registered mark of Verizon Trademark Services LLC.

### Late Payment Charges

To avoid a late payment charge of \$5 or 1.5% of your total due, whichever is greater, full payment must be received before May 2, 2023.

### Ways to Pay

- Use the My Fios app (works for non-Fios customers too)
- Go online - [verizon.com/businesspayonline](http://verizon.com/businesspayonline)
- Set up Auto Pay - [verizon.com/smbautopay](http://verizon.com/smbautopay)
- Pay in person: [verizon.com/paymentlocations](http://verizon.com/paymentlocations)
- Call us at 1.800.Verizon (1.800.837.4966) - fee applies

### Restatement of Charges

This chart restates your charges by category. Basic includes local telephone service, related taxes, fees and installation charges. To help you maintain your local service when you can't pay your bill in full, Verizon applies your payment first to Basic. If you don't pay your Basic New Charges each month Verizon could disconnect your local telephone service. If you don't pay Non Basic New Charges, Verizon won't disconnect your local telephone service but these services may be suspended.

Category	Past Due	New	Total
Basic	.00	42.98	42.98
Non Basic	.00	307.17	307.17
Total	.00	350.15	350.15

## Services

### Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

### Blocking of Third Party Charges Available

You can block third party charges to your Verizon bill. Visit [verizon.com/blocking](http://verizon.com/blocking) or call 1.800.VERIZON (1.800.837.4966).

verizon<sup>✓</sup>