

**VERATEX INC**

Primary Phone: 212-683-9300

Account Number: 853-076-602-0001-25

Bill Date: October 1, 2023**Get answers fast**

- Visit verizon.com/business
- Call 1.800.Verizon (1.800.837.4966)

Your payment is due:**\$357.97****Total Due by October 26****What changed?**

- Your recent changes are detailed on page 3 in Requested Change in Service.

This month's charges

Internet & Phone Bundle	\$244.99
Services & Equipment	\$66.53
Requested Change in Service	\$12
Fees & Other Charges	\$46.33
Total Due by October 26	\$357.97

Return only this stub with your payment. We will not review or honor other written notifications. Visit verizon.com.

Account Number: 853-076-602-0001-25

Total Due by Oct 26, 2023:**\$357.97 100123**

Make check payable to Verizon

\$

00010387 01 AB 0.537 KY100111 0050 XX
VERATEX INC
PO BOX 682
NEW YORK NY 10108-0682



VERIZON
PO BOX 15124
ALBANY NY 12212-5124

V5 853076602000125 000000000000 000000357970



Details of Payments

Payments

Previous Balance	350.74	
Payment Received - Thank You	<u>-350.74</u>	9/18
Balance Forward	\$0.00	

Payment activity since last bill date.

Details of Charges

Internet & Phone Bundle

Your Solutions for Business bundle includes:

Fios Internet 75M/75M - 2YR
 Solutions Bundle Line 2 Yr
 3 Additional Line Basic 2Yr

Bundle Price	\$244.99	10/2 - 11/1
---------------------	-----------------	-------------

Your monthly price.

Services & Equipment

Services

NY Municipal Construction Surcharge	1.99	10/2 - 11/1
Verizon Cloud 25 GB	2.99	9/28 - 10/27
Centrex Exchange Access 4 @ 1.61	6.44	10/2 - 11/1
NY Universal Service Fund 4 @ .28	1.12	10/2 - 11/1
Federal Subscriber Line Charge 4 @ 7.88	31.52	10/2 - 11/1
Federal Access Recovery 4 @ 1.18	4.72	10/2 - 11/1
VLD Long Distance Access Charge 4 @ 1.85	7.40	9/26 - 10/25
VLD Carrier Cost Recovery Charge 4 @ .36	1.44	9/26 - 10/25
VLD Long Distance Administrative Charge 4 @ .74	2.96	9/26 - 10/25
VLD Talk To The World (212-683-9300)	<u>5.95</u>	9/26 - 10/25
Subtotal	\$66.53	

Equipment and additional services to personalize your Fios service.

Requested Change in Service

Federal Subscriber Line Charge 10/1 (212-683-9300)	.11	
Federal Access Recovery 10/1 (212-683-9300)	.01	
Subtotal - 1 day	\$0.12	10/1 - 10/1

Partial month charge or refund for services added or removed prior to the bill date.

Fees & Other Charges

Taxes, Governmental Fees & Surcharges

NY State and Local Sales Tax	17.39
Federal Excise Tax	1.59
911 Surcharge	4.00

Verizon Surcharges & Fees

NY State and Local Tax Surcharges	10.53
-----------------------------------	-------

Includes both Verizon fees and governmental taxes and fees. For details, visit verizon.com/taxesandfees.

**VERATEX INC**

Primary Phone: 212-683-9300

Account Number: 853-076-602-0001-25

Bill Date: October 1, 2023**Fees & Other Charges continued**

Federal Universal Service Fee	12.82
Subtotal	\$46.33
Total Due	\$357.97



- Visit verizon.com/business
- Call 1.800.Verizon (1.800.837.4966)

Important

FUSF Fee Changes October 1, 2023

Your Federal Universal Service Fund (FUSF) fee may change on October 1, 2023. Authorized and reviewed quarterly by the Federal Communications Commission (FCC), the FUSF funds programs to keep local telephone rates affordable for all customers and provides discounts to schools, libraries, rural health care providers, and low-income families.

Call Before You Dig - It's the Law

Whether you're laying a foundation for a building or planting a tree, you must first check for the existence of underground utility lines and cables. If you or your contractor disrupts any of these lines, the results can be dangerous - and costly - to everyone.

Call before you dig, toll-free, 1.800.272.4480 (in New York City and Long Island) or 1.800.962.7962 (in all other areas of the state) or 811 from anywhere in the state.

Be Prepared for a Power Outage

It pays to use a corded phone. Did you know that during a power outage, a corded telephone can continue to provide phone service where a cordless phone might not? (A corded phone has a handset that is directly wired to the base.) That's because a corded phone doesn't usually need to be plugged into an electrical outlet in order to work. Depending on the service you subscribe to, your corded phones may get power directly through Verizon telephone lines. If you are a Verizon Fios (fiber optic service) customer or a Verizon Voice Link (utilizes wireless technology) customer and have an on-premise battery back-up unit, your unit will provide power for a period of time in the event of a power outage.

It's a smart idea to keep at least one corded phone in your home and business. That way, if electrical power is lost, you may still be able to make and receive phone calls. A corded phone is also the better choice to protect your privacy when providing credit card information or other sensitive data over the telephone. It's technically possible to intercept conversations or information entered on a cordless phone by using anything from a sophisticated eaves-dropping device to a simple baby monitor. Using a corded phone can help protect your financial information and reduce the risk of identity fraud.

If you have trouble with your Verizon service, report your service issue to Verizon at 1.800.Verizon (1.800.837.4966) or visit Verizon.com/support.

"Freeze" or "Un-Freeze" Your Regional Toll or Long Distance Carrier Choices

Freezing your selection means that the carrier you selected for your regional toll and/or long distance calls cannot be changed unless you first remove the freeze. This provides additional protection against unauthorized changes to your selected carrier-also known as "slamming."

There is no cost to freeze or unfreeze your choice of carrier-just use Verizon's automated system and follow the prompts to "freeze" or "unfreeze" the telephone company you chose. You can access the toll-free automated system at 1.800.305.4838. When you use the system, you will need to enter your ten-digit telephone number and your three digit customer ID code.

Your three digit customer ID code is the three digits within the box following your telephone number on page one of your Verizon bill or at verizon.com. This three digit ID customer code should not be known to anyone who does not have access to

your bill. We ask you to provide your customer code to prevent anyone other than you from using the system to freeze or unfreeze your choice of carrier. You can call from any telephone.

Customers with more than one telephone line have the option to freeze or unfreeze by individual line or by account (an account can include billing for multiple lines). You can separately freeze or unfreeze your choice of regional and long distance carrier as often as you choose. Through voice prompts, the automated system will guide you through the available options.

Once a year, Verizon details the telephone number(s) associated with your account on which you have placed a regional and/or long distance freeze. If you have a freeze on your line(s), you will receive a separate mailing with the freeze status of your line(s).

The New 624 Area Code is Coming to the New York 716 Area Code Region

To ensure a continuing supply of new telephone numbers, the New York Public Service Commission has approved an all-services area code overlay for the 716 area code region. The 716 area code is in the western portion of New York and includes all or parts of Allegany, Cattaraugus, Chautauqua, Erie and Niagara counties, and serves communities including, but not limited to, Buffalo, Jamestown, Cheektowaga, Tonawanda, Niagara Falls, and West Seneca. The new 624 area code will serve the same geographic area currently served by the existing 716 area code.

What is an Area Code Overlay?

An overlay is the addition of another area code (624) to the same geographic region as an existing area code region (716). The overlay does not require you to change your existing area code or phone number, or how you dial your calls. You will continue to dial the area code and phone number for all local calls, as you do today, within and between the 716 and new 624 area codes.

Who will be affected and when does the new 624 area code become effective?

Beginning November 16, 2023, customers in the 716 area code overlay region may be assigned a number in the new 624 area code when they request new service or an additional line. Customers receiving a 624 area code will be required to dial the area code and phone number for all local calls, just as customers with telephone numbers from the 716 area code do today.

What will you need to do?

Customers in the overlay region should:

- Continue to dial 10 digits for all local calls, including calls within the same area code.
- Continue to identify your telephone number as a 10-digit number, and include the area code when giving the number to friends, family, business associates, customers, etc.
- Ensure that all services, automatic dialing equipment, or other types of equipment recognize the new 624 area code as a valid area code and continue to store or program telephone numbers as 10-digit numbers. Some examples are: stored telephone numbers in contact lists in wireless phones, PBXs, fax machines, Internet dial-up numbers, speed dialers, call forwarding settings, voicemail services, medical alert devices, safety alarm security systems and gates, ankle monitors and other similar equipment.

- Check items such as your website, personal and business stationery and printed checks, advertising materials, contact information, and your personal or pet ID tags to ensure the area code is included.

What will remain the same?

- Your telephone number, including current area code, will not change.
- The price of a call, coverage area, or other rates and services will not change due to the overlay.
- What is a local call now will remain a local call.
- You will continue to dial 10 digits for local calls within and between the overlay area codes, and 1+10 digits for long distance calls.
- You can still dial just three digits to reach 911 and 988, as well as 211, 311, 411, 511, 611, 711, or 811 if those are currently available in your community.

Who may you contact with questions?

If you have any questions regarding information provided in this notice, please call Verizon at 1.800.Verizon (1.800.837.4966) or access the following websites for more information: verizon.com/areacodes or the New York Public Service Commission website at <https://dps.ny.gov/telecommunications>.

Customer Notices

Your Choices to Limit Use and Sharing of Information for Marketing

You have choices about Verizon's use and sharing of certain information for the purpose of marketing new services to you. Verizon offers a full range of services, such as television, telematics, high-speed internet, video, and local and long distance services.

Unless you notify us as explained below, we may use or share your information beginning 30 days after the first time we notify you of this policy. Your choice will remain valid until you notify us that you wish to change it, which you have the right to do at any time. Verizon protects your information and your choices won't affect the provision of any services you currently have with us.

- Customer Proprietary Network Information

Customer Proprietary Network Information (CPNI) is information available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. If you don't want us to use or share your CPNI with our affiliates and agents for this purpose, let us know by calling us any time at 1.866.483.9700.

- Information about Your Credit

Information about your credit includes your credit score, the information found in your consumer reports and your account history with us. We may share this information among the Verizon family of companies for the purpose of marketing new services to you. If you don't want us to share this information among the Verizon family of companies for the purpose of marketing new services to you, let us know by calling us any time at 1.844.366.2879.

Electronic Fund Transfer (EFT)

Paying by check authorizes us to process your check or use the check information for a one-time EFT from your bank account. Verizon may retain this information to send you electronic refunds or enable your future electronic payments to us. If you do not want Verizon to retain your bank information, call 1.888.500.5358.

Service Providers

Verizon NY provides regional, local calling and related features, other voice services, and Fios TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service and Fios TV equipment. Fios is a registered mark of Verizon Trademark Services LLC.

Late Payment Charges

To avoid a late payment charge of \$5 or 1.5% of your total due, whichever is greater, full payment must be received before Nov 1, 2023.

Ways to Pay

- Use the My Fios app (works for non-Fios customers too)
- Go online - verizon.com/businesspayonline
- Set up Auto Pay - verizon.com/smbautopay
- Pay in person: verizon.com/paymentlocations
- Call us at 1.800.Verizon (1.800.837.4966) - fee applies

Restatement of Charges

This chart restates your charges by category. Basic includes local telephone service, related taxes, fees and installation charges. To help you maintain your local service when you can't pay your bill in full, Verizon applies your payment first to Basic. If you don't pay your Basic New Charges each month Verizon could disconnect your local telephone service. If you don't pay Non Basic New Charges, Verizon won't disconnect your local telephone service but these services may be suspended.

Category	Past Due	New	Total
Basic	.00	48.85	48.85
Non Basic	.00	309.12	309.12
Total	.00	357.97	357.97

Services

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Blocking of Third Party Charges Available

You can block third party charges to your Verizon bill. Visit verizon.com/blocking or call 1.800.VERIZON (1.800.837.4966).