

DEBIT ADVICE
11131316
Citibank, N.A

BRANCH OR HEAD OFFICE DEPT 8533	DATE 11/13/2023	BLOCK 1031	APP BY
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WE DEBIT YOUR ACCOUNT AS FOLLOWS

Deposited item was returned unpaid (refer to check). Please review your account to insure a sufficient balance. If overdrawn, holds may be placed on your other accounts until the overdraft is resolved. If you have any questions, please call CitiPhone Customer service at 1-800-627-3999 (Consumers) or 1-877-528-0990 (Business). Hearing or speech impaired clients may call our text telephone service at 1-800-945-0258 (TDD). Representatives are available to assist you 24 hours a day, 7 days a week.

DEBIT

10	ACCOUNT NO.	004983546861
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MB 01 000621 74717 H 5 A
SIMONS HK PROPERTIES, LLC
POBOX 682
NEW YORK NY 10108-0682

Amount 2000.00
FEE 12.00

TOTAL
\$ 2012.00



021000089
11/13/2023
103100000003500

NSF

This is a LEGAL COPY of your check. You can use it the same way you would use the original check.

RETURN REASON-A
NOT SUFFICIENT FUNDS

0011000000157600
00965100000100
E202/ET/TT 68000001201
02021000000157600

CHARLES HENRY PROPERTIES, LLC P.O. Box 682 New York, NY 10108		Citibank, N.A. 1095
Memo: PAY Two Thousand and 0/100 Dollars		
DATE Nov 1, 2023	AMOUNT *****\$2,000.00*	
TO THE ORDER OF Simons HK Properties LLC 336 East 56th Street Ground Floor New York, NY 10022	AUTHORIZED SIGNATURE 	
⑈001095⑈ ⑆021000089⑆ 4976033021⑈		

⑈001095⑈ ⑆021000089⑆ 4976033021⑈

⑈0000200000⑈



Substitute Checks and Your Rights (Applicable to Consumer Accounts Only)

In certain cases, federal law allows you to request a refund for losses you incur if you believe a substitute check you have received from us is incorrectly posted to your account (for example if your account was debited for the wrong amount) and production of the original check is needed to determine the validity of the charge. The losses you may attempt to recover may include the amount that was withdrawn from your account and fees that were charged as a result of the withdrawal (for example, bounced check fees.) The amount of the refund you may request is limited to the amount of your loss or the amount of the substitute check, whichever is less. You are also entitled to interest if your account is an interest-bearing account. Under federal law, you may receive up to \$2,500 of your refund (plus interest if you have an interest-bearing account) within 10 business days after we receive a complete claim from you and the remainder of your refund not later than 45 calendar days after we receive a complete claim from you. You will not be entitled to a refund if we determine that the substitute check was correctly posted to your account. Alternatively, we may reverse the refund if we later determine that the substitute check was correctly posted to your account. **Filing a Claim:** If you believe a substitute check you have received from us was improperly debited to your account, please call CitiPhone Banking at 1-800-627-3999. International Personal Banking clients please call 1-800-568-8555, outside the U.S., please call 1-813-604-3000. For Personal Banking for Overseas Employees, please call 1-813-604-3290. For speech and hearing impaired clients, you may call our Telephone Device for the Deaf at 1-800-945-0258. You must contact us within 40 calendar days of the date we mailed or otherwise made available to you the substitute check in question. We may extend the time period if you were prevented from contacting us for extenuating reasons. In certain situations, such as forgery claims, we may require that you put your claim in writing. If so, we must receive the information in writing within ten business days from the day you first notified the bank of your claim. If you are not able to contact us by telephone, you may also write to us at the following address: CITIBANK SERVICE CENTER, P.O. Box 769014 San Antonio Texas 78245. In investigating your claim, we may request the following information from you. Description of how you suffered a loss; Amount of your loss; Explanation as to why original check is needed to determine validity of charge to your account; and a copy of the substitute check and/or information to help us identify the substitute check (such as check number, the amount of the check and payee).

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↓ Do not endorse or write below this line. ↓

Simons HK Properties
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