



Claudio going to the bank 20240219

December 12, 2023

100 CITIBANK DRIVE  
BLDG 1 FL 1  
SAN ANTONIO TX 78245-9966

Return Service Requested

## ACTION REQUIRED

00004451 1 01901979 DTF 00004436

01015052



K310

FAIRLANE VRTX INC  
PO BOX 682  
NEW YORK NY 10108-0682

Account Ending 2985

## ! Your CitiBusiness Streamlined Checking account was overdrawn on 12/11/2023

Please make a deposit.

We wanted to notify you that on December 11, 2023, your account was overdrawn due to a transaction(s) that exceeded your available balance that day. For further details about the transaction(s), please see below.

To avoid a temporary account block, please **make a deposit** to cover your current total overdrawn amount of \$-19.45.

Here are the transactions that were paid:

Amount	Transaction Type	Fee Charged
\$57.00	ACH	\$35.00

### Account Details on December 11, 2023:

Starting balance	\$37.55
Available balance	\$37.55
Item presented/other withdrawals	\$57.00
Amount that exceeded available balance	\$-19.45





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### Here are some tips to help you manage your account and avoid overdrafts in the future:

- Easily view all of your transactions in the Citi Mobile® App, CitiBusiness® Online Mobile App, Citi® Online at [citi.com](https://www.citi.com), or CitiBusiness® Online at [citibusinessonline.com](https://www.citibusinessonline.com)
- Add money to your account online, deposit a check right from the Citi Mobile App, or by using Remote Check Deposit through CitiBusiness Online, or visit your local Citibank branch to transfer funds
- Sign up for account alerts ([citi.com/accountalerts](https://www.citi.com/accountalerts)) that will notify you of a low balance and more
- Learn about how you can use Safety Check or Checking Plus Line of Credit for added overdraft protection by visiting Citi Online at [citi.com](https://www.citi.com)

If you have any questions, please visit the Citi Mobile App, Citi Online at [citi.com](https://www.citi.com), CitiBusiness Online at [citibusinessonline.com](https://www.citibusinessonline.com), or call us at 1-877-528-0990 (TTY: 1-800-788-0002 for hearing and speech impaired services only), Monday - Friday, 7:00 am - 11:00 pm, and Saturday - Sunday, 9:00 am - 5:30 pm, ET.

Your Citi Team

Calls are randomly monitored and recorded to ensure quality service.

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## **ⓘ ACTION REQUIRED**

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For the protection of your account, Zelle should only be used to send money to friends, family or others you trust. Sending money with Zelle is similar to making a payment in cash. Neither Citibank nor Zelle offer a protection program for any authorized payments made with Zelle - for example, if you make a purchase using Zelle but you do not receive the item or the item is not as described or as you expected.

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