



February 6, 2025

VERATEX INC
P O BOX 682
NEW YORK NY 10108

Important information regarding your account ending in 8244

Dear VERATEX INC:

We received your claim(s).

What you need to know: We reached out to the originating bank regarding the debit item(s) and are awaiting their response.

What you need to do: Nothing. We will contact you once our investigation is complete or if we need more information.

If you have any questions, please contact us at 1-800-974-2260, Monday through Friday from 8:30 a.m. to 5 p.m. ET.

Thank you for your business.

Sincerely,
Citizens

Claim Number(s): 001505035000965