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WEI CHANG
VERATEX
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NEW YORK NY 10022-4145

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Questions?

We're here to help.

Toll-Free **1-866-764-7736**

TTY/RTT **711**

8 a.m. - 8 p.m. ET, Monday - Friday

Group ID: 1351166

Group Name: VERATEX

December 20, 2025

Dear Wei,

We've made it easy for you to access benefit information. You can now save, print, or email your Certificate of Coverage and other plan documents anywhere you have internet access.

View your Certificate of Coverage online.

Follow these steps to access your benefit documents online or request printed copies:

- Visit **uhceservices.com** and log in with your One Healthcare ID.
- To request a printed copy of your benefit documents, call Client Services at **1-866-764-7736**, TTY/RTT **711**, 8 a.m. - 8 p.m. ET, Monday - Friday.

We appreciate the opportunity to serve you.

Sincerely,

The UnitedHealthcare Team