



December 16, 2025

VERATEX INC
P O BOX 682
NEW YORK, NY 10108

Information regarding a change to your account

Dear valued customer:

We are writing to let you know that we updated your contact information per your request. As a result, a change was made to your address or phone number, or both.

If you did not make this request, please call us immediately at the number shown below. Otherwise, no action is required of you at this time.

If you have any questions, please call us at 800-922-9999 or stop by your local branch, where one of our colleagues will be happy to assist you.

Thank you for banking with us.

Sincerely,

A handwritten signature in black ink, appearing to read "Chris Powell".

Chris Powell
Head of Checking and Deposits
Citizens