

**Charles Henry Properties, LLC**

**P.O. Box 682**

**New York, NY 10108**

**Telephone 212-683-9300**

**Fax 212-889-5573**

**September 23, 2019**

**Hildegard Klages**

**336 East 56th Street**

**Apt 1**

**New York, NY 10022**

**RE: Unsupported Window Air Conditioner**

**Dear Tenant:**

**Based on a recent insurance inspection and insurance company recommendations, your window air conditioner is improperly supported and represent a safety hazard.**

**They are requiring that you hire a licensed HVAV contractor to install a proper supporting bracket. Based on our experience, a qualified bracket may be simply installed from the inside.**

**The insurance company has given us until October 31, 2019 to comply with this requirement.**

**Please contact our office once this condition has been remedied.**

**If you need any assistance or guidance in this matter, please contact our office at 212-683-9300.**

**Sincerely,**

**Claude Simon**