

## Need-to-Know Information continued ...

### Economic Adjustment Charge

Our number one priority is to provide exceptional service to your business and consistently deliver the quality Business.

Just as you are seeing in your business, Verizon Business is seeing a wide range of increases in its costs to provide service. As these challenges have continued to mount, we have made the decision to add an Economic Adjustment Charge.

On June 8, 2023, Verizon Business began adding the charge to new LTE Business Internet and 5G Business Internet lines. And starting in August 2023, the charge will apply to existing LTE Business Internet and 5G Business Internet lines where the applicable price guarantee has already ended and thereafter on a rolling basis as your applicable price guarantee ends. The amount of the charge is \$2.98 or \$3.97 per month, for each qualifying LTE or 5G Business Internet line.

On June 16, 2022, Verizon Business began adding the charge to newly activated and upgraded lines, existing lines that have completed a contract-based line term, and lines that have twelve (12) months or fewer remaining on a Device Payment Plan Agreement. The amount of the charge is \$2.98 or \$3.97 per month/line for each smartphone and data device, and \$0.98 per month/line for each basic phone and tablet device.

As lines meet these criteria, the charge will be automatically added to your bill. You can find the Economic Adjustment Charge in the Other Charges & Credits section of your bill.

### California - Questions About Your Bill?

Call Customer Service at 800.922.0204. Send written disputes to: Verizon, PO Box 409, Newark, NJ 07101-0409. If you are disputing a charge because you contend it was not authorized, and we need time to investigate the complaint, you are not required to pay the disputed amount while our investigation is pending. If you have a complaint you cannot resolve with us, submit a complaint to the California Public Utilities Commission at Consumer Affairs Branch, 505 Van Ness Ave. Rm. 2003, San Francisco, CA 94102, or at <http://www.cpuc.ca.gov/complaints>, or call 800.649.7570. If you have hearing or speaking limitations and need California Relay Service, dial 711 (visit <http://ddtp.cpuc.ca.gov/> for further information). If you need to contact your wireless phone insurance provider, call 888.881.2622

### Regulatory Charge Increase

Effective September 1, 2024, the monthly Verizon wireless Regulatory Charge for voice-capable devices will increase from \$0.16 to \$0.19 per line. The charge for data-only devices remains at \$0.02 per line. Please note that this is a Verizon wireless surcharge, not a tax or government imposed fee. This charge, and what's included, are subject to change from time to time. For further information regarding this charge, review the "Explanation of Surcharges" section of this bill.



## Need-to-Know Information

### Customer Proprietary Network Information (CPNI)

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services, such as television, telematics, high-speed Internet, video, and local and long distance services. Visit [Verizon.com](http://Verizon.com) for more information on our services and companies.

If you don't want your CPNI used for the marketing purposes described above, please notify us by phone any time at 800.333.9956 or online at [vzw.com/myprivacy](http://vzw.com/myprivacy).

Unless you notify us in one of these ways, we may use your CPNI as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about use of your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI notice does not apply to residents of the state of Arizona.

### Returned Payments

If you pay your wireless bill by check and your check is returned by your bank for insufficient funds, Verizon Wireless may resubmit your check to your bank for payment from your checking account.

### Subject to Cancellation

Our records indicate your account is past due. Please send payment now to avoid service disruption. If you have already made your payment please disregard this message and thank you.

### More On Wireless Taxes And Surcharges

Your total charges for this month's bill cycle are \$254.32.

This includes charges for one or more bundled Verizon service plans that include voice, messaging, data, or other services for which you pay a monthly plan charge.

This bill cycle, your fixed monthly plan charges were \$70.00 (before applying any discounts or credits, and excluding other charges such as overage, late payment, taxes, Verizon surcharges, and equipment).

To accurately bill taxes and Verizon surcharges, we regularly look at past network usage by you and other customers with similar plans to allocate this fixed monthly plan charge among the services included in the bundle.

In this bill cycle, we have allocated this amount as follows: \$2.95 for voice, \$0.61 for messaging, \$66.44 for data, and \$0.00 for other services.

For more information, please go to [vzw.com/taxesandsurcharges](http://vzw.com/taxesandsurcharges).

### Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy charges. You should not pay pre-bankruptcy amounts; they are for your information only. In the event Verizon receives notice of a bankruptcy filing, pre-bankruptcy charges will be adjusted in future invoices. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

### Explanation of Surcharges

Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including: charges we, or our agents, pay local telephone companies for delivering calls from our customers to their customers; fees and assessments on our network facilities and services; property taxes; and the costs we incur responding to regulatory obligations. **Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.**

**Effective January 11, 2023, the definition of the Administrative Charge will be modified to help defray and recover certain direct and indirect costs we or our agents incur, including: (a) costs of complying with regulatory and industry obligations and programs, such as E911, wireless local number portability, and wireless tower mandate costs; (b) property taxes; and (c) costs associated with our network, including facilities (e.g. leases), operations, maintenance and protection, and costs paid to other companies for network services.**

**Please note that this surcharge is a Verizon Wireless charge, not a tax or government-imposed fee. This charge, and what's included, is subject to change from time to time.**



## Usage and Purchase Charges

Voice		Allowance	Used	Billable	Cost
Calling Plan (07/10 - 08/09)	minutes	unlimited	492	--	--
Total Voice					\$ .00

Messaging		Allowance	Used	Billable	Cost
Text (07/10 - 08/09)	messages	unlimited	138	--	--
Unlimited M2M Text (07/10 - 08/09)	messages	unlimited	8	--	--
Picture & Video - Rcv'd (07/10 - 08/09)	messages	unlimited	1	--	--
Total Messaging					\$ .00

Data		Allowance	Used	Billable	Cost
Gigabyte Usage(07/10 - 08/09)	gigabytes	unlimited	16.848	--	--
Total Data					\$ .00

**Total Usage and Purchase Charges** **\$ .00**

### Surcharges

Fed Universal Service Charge	2.04
Regulatory Charge	.16
Administrative Charge	1.95
Gross Receipts Surchg	.68

### Other Charges and Credits

Economic Adjustment Charge	2.98
	<b>\$7.81</b>

### Taxes, Governmental Surcharges and Fees

NY Public Safety Comm Surchg	1.20
NY Local Pub Safety Com Surchg	.30
NY State Sales Tax--Telecom	.26
New York City Sales Tax--Teleco	.29
NY McTd Sales Tax--Telecom	.02
	<b>\$2.07</b>

**Total Current Charges for 917-748-1521** **\$63.87**



**Surcharges**

Regulatory Charge .02

Administrative Charge .06

**Other Charges and Credits**

Economic Adjustment Charge 2.98

**\$3.06**

**Total Current Charges for 917-275-2094**

**\$18.06**

## Summary for Druids Bar Restaurant: 917-748-1521

### Your Plan

**Business Unlimited Smartphone**

\$45.00 monthly charge

Unlimited monthly minutes

**UNL Text Messaging**

Unlimited M2M Text

Unlimited Text Message

**Email & Web Unlimited**

Unlimited monthly gigabyte

**UNL Picture/Video MSG**

Unlimited monthly Picture & Video

### Monthly Charges

Business Unlimited Smartphone 08/10 - 09/09 45.00

International Value Plan 08/10 - 09/09 3.99

Plan Rate Adjustment 08/10 - 09/09 5.00

**\$53.99**

Have more questions about your charges?  
Get details for usage charges at  
[b2b.verizonwireless.com](http://b2b.verizonwireless.com).

**Surcharges**

Fed Universal Service Charge	.30
Regulatory Charge	.16
Administrative Charge	1.95
Gross Receipts Surchg	.18
	<b>\$2.59</b>

**Taxes, Governmental Surcharges and Fees**

NY Public Safety Comm Surchg	1.20
NY Local Pub Safety Com Surchg	.30
NY State Sales Tax-Telecom	.13
New York City Sales Tax-Teleco	.14
NY McTd Sales Tax-Telecom	.01
	<b>\$1.78</b>

**Total Current Charges for 917-275-2058 \$14.37**

**Summary for Michael Young: 917-275-2094**
**Your Plan**
**Single Device Plan 1 GB**

\$15.00 monthly charge

\$.25 per minute

**1 GB / \$10 GB**

1 monthly gigabyte allowance

\$10.00 per GB after allowance

**Monthly Charges**

Single Device Plan 1 GB	08/10 - 09/09	15.00
		<b>\$15.00</b>

Have more questions about your charges?  
Get details for usage charges at  
[b2b.verizonwireless.com](http://b2b.verizonwireless.com).



## Summary for Michael Younge: 917-275-2058

### Your Plan

**Business UNL Smtwtch Num Share**

\$10.00 monthly charge  
Unlimited monthly minutes

**UNL Text Messaging**

Unlimited M2M Text  
Unlimited Text Message

**Unlimited Data**

Unlimited monthly gigabyte

**UNL Picture/Video MSG**

Unlimited monthly Picture & Video

### Monthly Charges

Business UNL Smtwtch Num Share	08/10 - 09/09	10.00
		<b>\$10.00</b>

Have more questions about your charges?  
Get details for usage charges at  
[b2b.verizonwireless.com](http://b2b.verizonwireless.com).



## Overview of Lines

	Account Charges and Credits	Monthly Charges	Usage and Purchase Charges	Equipment Charges	Surcharges and Other Charges and Credits	Taxes, Governmental Surcharges and Fees	Third-Party Charges (includes Tax)	Total Charges						
Account Charges (pg.2)	\$5.00	--	--	--	--	\$ .30	\$ .00	\$5.30						
Lines Charges	Page Number	Monthly Charges	Usage and Purchase Charges	Equipment Charges	Surcharges and Other Charges and Credits	Taxes, Governmental Surcharges and Fees	Third-Party Charges (includes Tax)	Total Charges	Voice Plan Usage	Messaging Usage	Data Usage	Voice Roaming	Messaging Roaming	Data Roaming
917-275-2058 Michael Younge	4	\$10.00	--	--	\$2.59	\$1.78	--	\$14.37	--	--	--	--	--	--
917-275-2094 Michael Younge	5	\$15.00	--	--	\$3.06	\$ .00	--	\$18.06	--	--	--	--	--	--
917-748-1521 Druids Bar Restaurant	6	\$53.99	--	--	\$7.81	\$2.07	--	\$63.87	492	147	16.848GB	--	--	--
Total Current Charges		\$5.00	\$78.99	\$0.00	\$ .00	\$13.46	\$4.15	\$ .00	\$101.60					

Get Minutes Used

Get Data Used

Get Balance

#MIN + SEND

#DATA + SEND

#BAL + SEND

## Payments

### Payments, continued

**Previous Balance \$152.72**

No Payment Received

**Total Payments \$0.00**
**Balance Forward Due Immediately \$152.72**

### Account Charges and Credits

Late Fee 5.00

Gross Receipts Surchg .30

**Subtotal \$5.30**
**Total Account Charges and Credits \$5.30**

Written notations included with or on your payment will not be reviewed or honored. Please send correspondence to:  
**Verizon Wireless Attn: Correspondence Team PO Box 15069 Albany, NY 12212**

#### Automatic Payment Enrollment for Account: 982307252-00001 DRUIDS BAR RESTAURANT

By signing below, you authorize Verizon Wireless to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. You agree to receive all Auto Pay related communications electronically. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon Wireless is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon Wireless. Check with your bank for any charges.

1. Check this box.
2. Sign name in box below, as shown on the bill and date.
3. Return this slip with your payment. Do not send a voided check.







PO BOX 489  
NEWARK, NJ 07101-0489

Manage Your Account	Account Number	Date Due
b2b.verizonwireless.com	982307252-00001	Past Due
Change your address at <a href="http://sso.verizonenterprise.com">http://sso.verizonenterprise.com</a>	Invoice Number	9971097844

## Quick Bill Summary

Jul 10 – Aug 09

Previous Balance (see back for details)	\$152.72
No Payment Received	\$0.00
<b>Balance Forward Due Immediately</b>	<b>\$152.72</b>
Account Charges and Credits	
Includes Late Fee of \$5.00	\$5.00
Monthly Charges	\$78.99
Usage and Purchase Charges	
Voice	\$0.00
Messaging	\$0.00
Data	\$0.00
Surcharges and Other Charges & Credits	\$13.46
Taxes, Governmental Surcharges & Fees	\$4.15
<b>Total Current Charges Due by September 08, 2024</b>	<b>\$101.60</b>

**Total Amount Due \$254.32**

Pay from phone

Pay on the Web

Questions:

#PMT (#768)

At b2b.verizonwireless.com

1.800.922.0204 or \*611 from your phone



DRUIDS BAR RESTAURANT  
534 W 42ND ST APT 6  
NEW YORK, NY 10036-6221

Bill Date  
Account Number  
Invoice Number

August 09, 2024  
982307252-00001  
9971097844

## Total Amount Due

Make check payable to Verizon Wireless.  
Please return this remit slip with payment.

**\$254.32**

\$    .

P.O. BOX 408  
NEWARK, NJ 07101-0408



99710978440109823072520000100000010160000000254322

NOTICE: Bank account and routing numbers will be retained to enable future payments by phone or online. To opt out, call 1-866-544-0401.