

SPECIAL CUSTOMER OFFER

Spectrum Mobile has the best deal in Mobile.

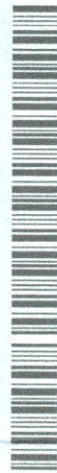
Spectrum Mobile Unlimited Plus

2 LINES **\$25** /mo. per line for 1 year with Internet; 2 lines req'd
FOR JUST

Stuck with another Mobile provider?
We'll pay off your mobile phone balance up to \$2,500. Call for details.

Call 1-855-801-0213

Visit spectrum.com/business | Reply by: 11/18/2024



Redeem your special offer today.

- ✓ Unlimited talk, text and data (reduced speeds at 50 GB)
- ✓ No fees for mobile hotspot data (reduced speeds at 10 GB)
- ✓ Additional lines just \$39.99/mo. each

PLUS

- ✓ **FREE** Roaming in Mexico and Canada
- ✓ **FREE** Anytime Upgrade with unlimited phone upgrades

Spectrum Business Internet required

Spectrum mobile

CALL 1-855-801-0213
VISIT spectrum.com/business

Limited-time offer; subject to change. Service not available in all areas. Per line activation fee, Spectrum Business Internet and Auto-pay required. Other restrictions apply. Visit spectrum.com/policies/terms-of-service for full terms and conditions. **MOBILE:** Offer valid for new customers adding lines or for current mobile customers adding Unlimited lines to existing service. Smartwatch does not qualify as a line. **UNLIMITED PLUS:** Unlimited Plus lines charged an extra \$10/month. Reduced speeds after 50 GB of usage per line, 10 GB for Mobile Hotspots. Anytime Upgrade only available for customers subscribed to Spectrum Mobile Unlimited Plus for one billing cycle and in good standing. Trade-in devices must be operable; if not operable then trade-in may be subject to an additional redemption fee. Must enroll in new Device Payment Plan and remain on Unlimited Plus for 2 billing cycles. To access 5G, 5G compatible phone and 5G service required. Not all 5G capable phones compatible with all 5G service. Speeds may vary. **Anytime Upgrade** only available for customers subscribed to Spectrum Mobile Unlimited Plus for one billing cycle and in good standing. Trade-in devices must be operable; if not operable then trade-in may be subject to an additional redemption fee. Must enroll in new Device Payment Plan and remain on Unlimited Plus for 2 billing cycles. Services subject to all applicable service terms and conditions, subject to change. ©2024 Charter Communications. All rights reserved.

BAP-2407-MB1C
SA70F00Y

Spectrum
BUSINESS

4145 S. FALKENBURG RD RIVERVIEW FL 33578-8652
8633 2440 NO RP 09 09102024 NNNNNYNN 01 000410 0002

CHARLES HENRY PROPERTIES
336 E 56TH ST GRND FL
NEW YORK NY 10022-4145



815020007222698500223347

Account Number:
Security Code:CHARLES HENRY PROPERTIES
8150 20 007 2226985
5373**Spectrum**
BUSINESS®**Contact Us**Visit us at SpectrumBusiness.net
Or, call us at **855-252-0675**

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Spectrum
BUSINESS®**GET TOP ENTERTAINMENT WITH
SPECTRUM BUSINESS TV**60+ HD
Channels**Business TV****\$29⁹⁹**
/mo. with
Internet

- Local broadcast networks: ABC, CBS, FOX, NBC
- Entertainment and news programming including: A&E, CNBC, CNN, Food Network, HGTV and more
- Customize with add-on channel packages

**16 OF THE BIGGEST MATCH UPS with BLACK FRIDAY FOOTBALL plus an EXCLUSIVE WILD CARD GAME****Plus, add NFL Sunday Ticket****NFL Sunday Ticket is now
available from EverPass,**
the exclusive commercial rights holder
of NFL Sunday Ticket.**New NFL Sunday Ticket customers
qualify for up to \$350 savings****Call 1-855-788-7826 | Visit spectrum.com/business**

NFL Sunday Ticket: Spectrum Business Internet and TV required. TV Stream is not eligible. Not available to Value Added Reseller accounts. NFL Sunday Ticket includes out-of-market Sunday afternoon games; it does not include (1) games available in-market on local channels (CBS, FOX) or on NFL Network and (2) national NFL games. Select digital-only and international games excluded. NFL Sunday Ticket via EverPass is only available for commercial establishments in the U.S., U.S.V.I. and P.R. and is billed separately by EverPass. ©2024 NFL Enterprises LLC. NFL and the NFL shield design are registered trademarks of the National Football League. The team names, logos and uniform designs are registered trademarks of the teams indicated. All other NFL-related trademarks are trademarks of the National Football League. **2024 NFL SUNDAY TICKET SAVINGS OFFER:** Offer ends 11/3/24. New NFL SUNDAY TICKET customers who sign up for 2024 NFL SUNDAY TICKET programming are eligible for a one-time promotional credit of \$1,000 for Public Viewing or \$350 for Business/Private Viewing. The credit will be issued on or after 9/8/24 and may take up to two billing cycles to appear. Approval of the FCO validation certificate is required for Public Viewing, and NFL SUNDAY TICKET activation is necessary.

Limited-time offer; subject to change. Offer valid for qualified customers who have not subscribed to applicable services w/in the last 30 days and have no outstanding obligation to Charter. A monthly \$5 Payment Processing Charge will be applied to customer accounts not enrolled in Auto Pay. TV offer is for bar and restaurant customers only. Taxes, fees and surcharges (bdcst surcharge up to \$22.20/mo.) extra and subject to change during and after the term; installation, equipment and additional services are extra. Number of channels may vary. All channels not available in all areas. **PRIME'S THURSDAY NIGHT FOOTBALL:** Requires subscription to Spectrum Business TV service (excludes streaming only packages). Set-top box is required, charges apply. Restrictions apply. See <https://www.amazon.com/salp/tnf> for details. Amazon, Prime Video, and all related marks are trademarks of Amazon.com, Inc. or its affiliates. Additional services are extra. Services & promo. offers not avail. in all areas. Standard pricing applies after promo. period. Other equipment charges, taxes & fees may apply. Restrictions apply. Call for details. ©2024 Charter Communications, Inc.

BAP-2407-BAVF
SA70F00Z



September 9, 2024

Invoice Number: 2226985090924

Account Number: 8150 20 007 2226985

Security Code: 5373

Service At: 336 E 56TH ST FL GRND
NEW YORK NY 10022-4145

Contact Us

Visit us at SpectrumBusiness.net

Or, call us at 855-252-0675

Summary

Service from 09/09/24 through 10/08/24
details on following pages

Previous Balance	104.41
Payments Received	0.00
Past Due Balance - Due Now	\$104.41
Spectrum Business™ Internet	79.99
Spectrum Business™ Voice	24.99
Other Charges	5.00
One-Time Charges	8.95
Current Charges Due By 09/26/24	\$118.93
Total Due	\$223.34

ACTION REQUIRED: ACCOUNT STATUS DELINQUENT

Your account is now in a delinquent status. The total delinquent amount is due immediately and must be paid to avoid collections activity including, potential service suspension. If you resume service after disconnection due to nonpayment, your past due balance, along with first month of service and a reconnection fee will be required.



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NEW YORK NY 10022-4145



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NEWS AND INFORMATION

NOTE. Taxes, Fees and Charges listed in the Summary only apply to Spectrum Business TV and Spectrum Business Internet and are detailed on the following page. Taxes, Fees and Charges for Spectrum Business Voice are detailed in the Billing Information section.

IMPORTANT NOTICE

Beginning on November 4, 2024, you will no longer be able to add Auto Attendant to existing or new Spectrum Business Voice lines. Auto Attendant added prior to this date will continue to function.

Now you can upgrade your mobile phone anytime, as many times as you want with Anytime Upgrade only available from Spectrum Business. Call 1-833-574-1164 today.

NEW! Now you can add NFL Sunday Ticket from Everpass to your Business TV service! Call 1-877-401-7319 to find out if you qualify for a unique savings opportunity!



September 9, 2024

CHARLES HENRY PROPERTIES

Invoice Number: 2226985090924

Account Number: 8150 20 007 2226985

Service At: 336 E 56TH ST FL GRND
NEW YORK NY 10022-4145

Total Due	\$223.34
Amount you are enclosing	\$

Please Remit Payment To:

CHARTER COMMUNICATIONS
PO BOX 7186
PASADENA CA 91109-7186





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Charge Details

Previous Balance	104.41
Past Due Balance - Due Now	\$104.41

Payments received after 09/09/24 will appear on your next bill.

Service from 09/09/24 through 10/08/24

Spectrum Business™ Internet

Security Suite	0.00
Domain Name	0.00
Vanity Email	0.00
Spectrum Business Internet	129.99
Promotional Discount	-60.00
Business WiFi	10.00
	\$79.99

Spectrum Business™ Internet Total **\$79.99**

Spectrum Business™ Voice

Phone number (332) 209-0467	
Spectrum Business Voice	49.99
Promotional Discount	-25.00
Voice Mail	0.00
	\$24.99

For additional call details,
 please visit SpectrumBusiness.net

Spectrum Business™ Voice Total **\$24.99**

Other Charges

Payment Processing	5.00
Other Charges Total	\$5.00

One-Time Charges

Late Fee	09/09	8.95
One-Time Charges Total		\$8.95

Current Charges Due By 09/26/24	\$118.93
Total Due	\$223.34

Billing Information

Tax and Fees - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit spectrum.net/taxesandfees for more information.

Terms & Conditions - Spectrum's detailed standard terms and conditions for service are located at spectrum.com/policies.

Notice - Nonpayment of any portion of your TV, Internet or Phone service could result in disconnection of your Spectrum Business services.

To calculate sales tax - 21.3% of the charge for phone service is for interstate/international activity.

Unresolved inquiries: New York State Department of Public Service: visit their website at: www.dps.ny.gov/complaints; phone 1-800-342-3377.

The following taxes, fees and surcharges are included in the price of the Spectrum Business Voice services - TAXES: MCTD (186E) Surcharge \$0.13, Sales Tax \$1.48. FEES AND CHARGES: E911 Fee \$1.00, Federal USF \$1.47, Local Excise Tax \$0.39, Regulatory Recovery Fee \$0.24, State Excise Tax \$0.56, State USF \$0.04.

Late Payment Fee - Amounts that are not paid when due will incur a late payment fee. The late payment fee will be the lesser of one and one-half percent (1.5%) per month or the highest rate chargeable by law.

NYC Complaint Procedures - If your concern has not been resolved to your satisfaction within 30 days, you may contact: New York City Department of Information Technology and Telecommunications (DoITT), 2 MetroTech Center, 4th Floor, Brooklyn, NY 11201. Phone: 311 or email: nyc.gov/complaint

Continued on the next page....

Local Spectrum Store: 700 Broadway, New York NY 10003 Store Hours: Mon thru Sat - 10:00am to 8:00pm; Sun - 12:00pm to 5:00pm

Visit Spectrum.com/stores for store locations. For questions or concerns, visit Spectrum.net/support

Simplify your life with Auto Pay!

Spend less time paying your bill
 and more time doing what you love.

It's Easy - No more checks, stamps or trips to the post office
 It's Secure - Powerful technology keeps your information safe
 It's Flexible - Use your checking, savings, debit or credit card
 It's **FREE** - And helps save time, postage and the environment

Set up easy, automatic bill payments with **Auto Pay!**

Visit: spectrumbusiness.net/payment
 (My Account login required)

Payment Options

Pay Online - Visit us at SpectrumBusiness.net/payment to get started today! Your account number and security code are needed to register.

For questions or concerns, please call 1-877-227-8711.





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We are a member of the Better Business Bureau of Metropolitan New York Customer Commitment Program - For customer inquiries log on to www.newyork.bbb.org. You have the right to file complaints about changes in cable services tier rates and cable programming services within 90 days of the change being reflected on your bill.

Telecommunications Device for the Deaf - New York Relay Service, 1-800-662-1220 - 24 Hours a day

Problems With Your Bill or Service - Send all billing and service correspondence to: Spectrum Business (formally Time Warner Cable), Attn: Business Services Customer Care, 120 East 23rd Street, 8th Floor, New York, NY 10010

Complaint Procedures - If you disagree with your charges, you need to register a complaint no later than 60 days after the due date on your bill statement.

Spectrum Business Voice - provided by Charter Communications Operating, LLC's voice subsidiaries.



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