

AMERICAN WATER RESOURCES

1000 Bishops Gate Blvd., Suite 301, Mount Laurel, NJ 08054

HOMEOWNER WATER AND

SEWER SERVICE LINE

PRSR STD

U.S. POSTAGE

PAID

PERMIT NO. 39
HEBON, OH

INSURANCE POLICY MESSAGE

REPAIRING DAMAGE TO THE SERVICE LINES ON YOUR PROPERTY
MAY BE YOUR RESPONSIBILITY.*

PROTECTION AREA	LOCATION
NEW YORK	336 E 56TH ST
	MONTHLY FEE
	\$18.99
	TOTAL PROTECTION AMOUNT
	WATER LINE AND SEWER LINE COVERAGE
	WATER LINE COVERAGE
	• UNLIMITED PROTECTION FOR COVERED WATER SERVICE LINE LEAKS AND BREAKS
	• BASIC SITE RESTORATION
	SEWER LINE COVERAGE**
	• UNLIMITED PROTECTION FOR COVERED SEWER SERVICE LINE REPAIRS*
	• BASIC SITE RESTORATION

**YOU ARE CURRENTLY
NOT ENROLLED IN
AMERICAN WATER
RESOURCES' (AWR)
OPTIONAL WATER AND
SEWER SERVICE LINE
PROTECTION PROGRAM**

PROTECTION PROGRAM

PLEASE RETAIN THIS STUB FOR YOUR RECORDS

INSURANCE POLICY STATUS	RESPONSE REQUESTED BY
NOT PROTECTED BY AMERICAN WATER RESOURCES 336 E 56TH ST	4/30/2024
PROTECTION MESSAGE	
WATER LINE AND SEWER LINE INFORMATION FOR HOMEOWNERS	

18/02 *****AUTO**ALL FOR AADC 100

000011177-L5 ST5

Charles Henry Properties,
PO Box 682
New York, NY 10108-0682



SCANNED

*If you live in a dwelling like a condo, please contact your local homeowners association to determine your responsibilities. Multi-family dwellings serviced by a water line with a diameter of two inches or less and comprising of 16 units or less, are eligible for protection.

**Protection does not include a septic tank or the components thereof and other exclusions may apply, see Terms and Conditions for details.

▼ SIGN, DETACH AND RETURN THIS STUB FOR PROTECTION ▼

INSURANCE POLICY INFORMATION

HOMEOWNER INFORMATION	
NAME	SERVICE ADDRESS
CHARLES HENRY PROPERTIES,	336 E 56TH ST NEW YORK, NY 10022
WATER SERVICE LINE AND SEWER SERVICE LINE REPAIRS ARE TYPICALLY NOT COVERED BY STANDARD HOMEOWNERS' INSURANCE.	DATE
INSURANCE POLICY STATUS	
UNPROTECTED	
POTENTIAL ISSUES	
• AGE OF YOUR SERVICE LINES	• TEMPERATURE VARIATIONS
• TYPE OF SERVICE LINE MATERIAL	• TREE ROOTS
MONTHLY FEE	RFN
\$18.99	9000000000038796036

To enroll in the Protection Program, please complete all contact areas on the reverse side of this Enrollment Form.

AMERICAN WATER RESOURCES

Water and Sewer Service Line Protection Program

PHONE: 888-692-7439 URL: AWRUSA.com/NYC

Records indicate you are not protected by the optional Water and Sewer Service Line Protection Program. Don't wait to protect yourself against costly repairs. Receive the peace of mind you deserve from the Water and Sewer Service Line Protection Program:

WATER AND SEWER SERVICE LINE PROTECTION PROGRAM FOR COVERED REPAIRS

RECEIVE UNLIMITED PROTECTION FOR COVERED WATER LINE AND SEWER LINE REPAIRS

Water Line Coverage

- Unlimited protection for covered water service line leaks and breaks.

Sewer Line Coverage**

- Unlimited protection for covered sewer service line leaks and breaks.

- Basic site restoration including backfilling, raking, and reseeding the repair area (landscaping is not included); private walkways, and driveways backfilled and covered with an asphalt patch; public roadways, sidewalks, curbing, and driveway aprons restored to New York City code.



24/7 Toll-Free Customer Support Line

For faster enrollment

VISIT AWRUSA.com/NYC

or call 888-692-7439

**Protection does not include a septic tank or the components thereof and other exclusions may apply, see Terms and Conditions for details.

This optional Program for homeowners is offered by American Water Resources, an independent third-party provider of optional home protection programs. The Water and Sewer Service Line Protection Program is not subject to state or local sales tax at this time.

The Protection Program does not cover issues occurring before your coverage effective date. Your coverage effective date and protection under the program begins 30 days after your enrollment date.

AWR286

Y3CA0343PCC

AMERICAN WATER RESOURCES
PO BOX 4080
CAROL STREAM IL 60197-9813

POSTAGE WILL BE PAID BY ADDRESSEE

FIRST-CLASS MAIL PERMIT NO. 52 CAMDEN, NJ
BUSINESS REPLY MAIL

PLEASE RETAIN THIS STUB FOR YOUR RECORDS

AMERICAN WATER RESOURCES

1415 W. Diehl Road, Ste. 270, Naperville, IL, 60563



Diagram for illustrative purposes only. Homeowner responsibility may vary.

YOU ARE NOT ENROLLED IN THE OPTIONAL WATER AND SEWER SERVICE LINE PROTECTION PROGRAM. WITHOUT PROTECTION, YOUR SERVICE LINES MAY BE AT RISK.

If there is a service line issue on your property, YOU MAY BE RESPONSIBLE FOR THE REPAIRS.*

Various factors contribute to your risk of having a water line leak or break, or a sewer line break or clog.

Repairs to your service lines are typically not covered by standard homeowners' insurance.

For just \$18.99 a month, American Water Resources, an independent third-party provider of optional home protection programs, will take the responsibility for locating a reliable, insured independent contractor to make covered repairs.**

ENROLL TO HELP PROTECT YOURSELF BEFORE A SERVICE LINE PROBLEM STRIKES!

For faster enrollment, visit **AWRUSA.com/NYC**

or call 888-692-7439 and have RFN: 9000000000038796036 available.

IMPORTANT PROGRAM INFORMATION

*If you live in a dwelling like a condo, please contact your local homeowners association to determine your responsibilities. Multi-family dwellings serviced by a water line with a diameter of two inches or less and comprising of 16 units or less, are eligible for protection.

**Protection does not include a septic tank or the components thereof and other exclusions may apply, see Terms and Conditions for details.

Exclusions and limitations apply. Please review the Terms & Conditions at AWRUSA.com/terms or call 888-692-7439. *Asistencia en Español disponible.*

If you have already enrolled in the Water and Sewer Service Line Protection Program, please disregard this notice.

American Water Resources is a trademark of American Water and used under license, but is not owned by American Water. As such, AWR's optional programs are not provided or guaranteed by American Water or its affiliates, and any changes in AWR's prices are not determined or controlled by American Water or its affiliates.

▼ SIGN, DETACH AND RETURN THIS STUB FOR PROTECTION ▼

American Water Resources

YES! I want protection and peace of mind. Enroll me today!

HOMEOWNER INFORMATION

NAME

CHARLES HENRY PROPERTIES,

SERVICE ADDRESS

336 E 56TH ST
NEW YORK, NY 10022

CONTACT INFORMATION

Email

(For Confirmation of Enrollment, Terms and Conditions and other communications)

Phone
(Required)

INSURANCE POLICY NAME

WATER AND SEWER SERVICE LINE PROTECTION PROGRAM

RFN

9000000000038796036

SELECT YOUR PAYMENT OPTIONS BELOW

Service Type: (SELECT ONE)

WATER AND SEWER SERVICE LINE PROTECTION PROGRAM

Monthly Fee:

\$18.99

ADD DIRECTLY TO MY DEP BILL!‡

Water Service Line Protection Program

\$7.07

I understand that the charge of \$18.99 for the AWR program will be added to my DEP water and sewer bill, on a monthly recurring basis, in accordance with the Terms and Conditions of the program.

This authorization will remain in effect and my enrollment will continue to auto renew for additional annual terms until I notify American Water Resources (AWR) of a change or cancellation.

Sewer Service Line Protection Program

\$11.92

Do Not Send a Check — Program fees will be automatically added to your water bill.

‡ DEP customers may only pay for protection directly on the DEP bill. Payments made to AWR will be returned.

For faster enrollment, text
CL62V to 888-559-1615†

By signing this Enrollment Form, you agree to the Terms and Conditions of the Water and Sewer Service Line Protection Program.

X

SIGNATURE (Required to Process Enrollment)

DATE

A copy of your Terms and Conditions will be included with your Confirmation Letter and can be obtained at AWRUSA.com/terms or by calling 888-692-7439. If you provide an email address above, other customer communications may be emailed to you. Protection begins 30 days after your Enrollment Form is received and processed by American Water Resources, LLC (AWR), and you can cancel at any time. This optional protection will be automatically renewed annually on the same payment terms selected at then-current rates unless otherwise notified. Claims processing and dispatch center are administered by AWR; NYC DEP and NYC Water Board facilitate on-bill billing for customers. Exclusions and limitations apply. *Message and data rates may apply.

Administration Use Only:

9000000000038796036

ACQNYCPR0324

NY

UNYC

18.99

Fold, seal and mail this postage-paid mailer or
MAIL TO: American Water Resources
PO Box 4080
Carol Stream, IL 60197-4080