

HOMEOWNER WATER AND
SEWER SERVICE LINE



INSURANCE POLICY MESSAGE	
REPAIRING DAMAGE TO THE SERVICE LINES ON YOUR PROPERTY MAY BE YOUR RESPONSIBILITY.*	
PROTECTION AREA	LOCATION
NEW YORK	336 E 56TH ST
MONTHLY FEE	
\$18.99	
TOTAL PROTECTION AMOUNT	
WATER LINE AND SEWER LINE COVERAGE	
WATER LINE COVERAGE	
• UNLIMITED PROTECTION FOR COVERED WATER SERVICE LINE LEAKS AND BREAKS	
• BASIC SITE RESTORATION	
SEWER LINE COVERAGE**	
• UNLIMITED PROTECTION FOR COVERED SEWER SERVICE LINE REPAIRS**	
• BASIC SITE RESTORATION	

YOU ARE CURRENTLY NOT ENROLLED IN AMERICAN WATER RESOURCES' (AWR) OPTIONAL WATER AND SEWER SERVICE LINE PROTECTION PROGRAM

PROTECTION PROGRAM

PLEASE RETAIN THIS STUB FOR YOUR RECORDS

INSURANCE POLICY STATUS	RESPONSE REQUESTED BY
NOT PROTECTED BY AMERICAN WATER RESOURCES 336 E 56TH ST	4/30/2024
PROTECTION MESSAGE	
WATER LINE AND SEWER LINE INFORMATION FOR HOMEOWNERS	

18/0/2 *****AUTO**ALL FOR AADC 100
000011177-L5 ST5
Charles Henry Properties,
PO Box 682
New York, NY 10108-0682

SCANNED



*If you live in a dwelling like a condo, please contact your local homeowners association to determine your responsibilities. Multi-family dwellings serviced by a water line with a diameter of two inches or less and comprising of 16 units or less, are eligible for protection.
**Protection does not include a septic tank or the components thereof and other exclusions may apply, see Terms and Conditions for details.

SIGN, DETACH AND RETURN THIS STUB FOR PROTECTION	
INSURANCE POLICY INFORMATION	
HOMEOWNER INFORMATION	
NAME	SERVICE ADDRESS
CHARLES HENRY PROPERTIES,	336 E 56TH ST NEW YORK, NY 10022
DATE	PENDING
INSURANCE POLICY STATUS	UNPROTECTED
POTENTIAL ISSUES	
• AGE OF YOUR SERVICE LINES	• TEMPERATURE VARIATIONS
• TYPE OF SERVICE LINE MATERIAL	• TREE ROOTS
MONTHLY FEE	RFN
\$18.99	90000000000038796036

AMERICAN WATER RESOURCES
Water and Sewer Service Line Protection Program
PHONE: 888-692-7439 URL: AWRUSA.com/NYC

Records indicate you are not protected by the optional Water and Sewer Service Line Protection Program. Don't wait to protect yourself against costly repairs. Receive the peace of mind you deserve from the Water and Sewer Service Line Protection Program:

WATER AND SEWER SERVICE LINE PROTECTION PROGRAM FOR COVERED REPAIRS

RECEIVE UNLIMITED PROTECTION FOR COVERED WATER LINE AND SEWER LINE REPAIRS

Water Line Coverage

- Unlimited protection for covered water service line leaks and breaks.

Sewer Line Coverage**

- Unlimited protection for covered sewer service line leaks and breaks.

- Basic site restoration including backfilling, raking, and reseeding the repair area (landscaping is not included); private walkways, and driveways backfilled and covered with an asphalt patch; public roadways, sidewalks, curbing, and driveway aprons restored to New York City code.

24/7 Toll-Free Customer Support Line

To enroll in the Protection Program, please complete all contact areas on the reverse side of this Enrollment Form.

For faster enrollment
VISIT AWRUSA.com/NYC
or call 888-692-7439

**Protection does not include a septic tank or the components thereof and other exclusions may apply, see Terms and Conditions for details.
This optional Program for homeowners is offered by American Water Resources, an independent third-party provider of optional home protection programs. The Water and Sewer Service Line Protection Program is not subject to state or local sales tax at this time.
The Protection Program does not cover issues occurring before your coverage effective date. Your coverage effective date and protection under the program begins 30 days after your enrollment date.



AMERICAN WATER RESOURCES
PO BOX 4080
CAROL STREAM IL 60197-9813

POSTAGE WILL BE PAID BY ADDRESSEE

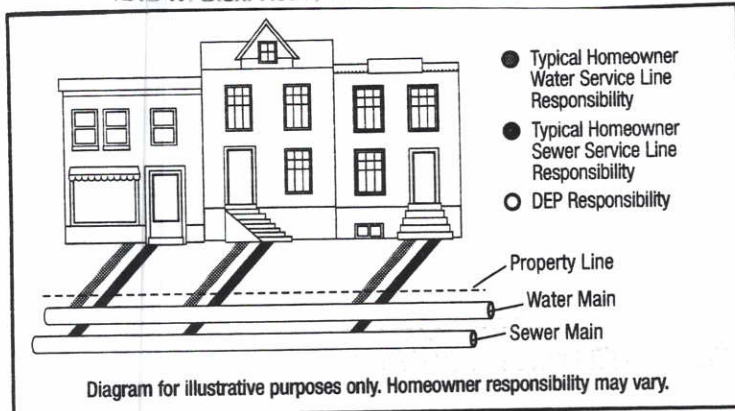
FIRST-CLASS MAIL PERMIT NO. 52 CAMDEN, NJ

BUSINESS REPLY MAIL

PLEASE RETAIN THIS STUB FOR YOUR RECORDS

AMERICAN WATER RESOURCES

1415 W. Diehl Road, Ste. 270, Naperville, IL, 60563



YOU ARE NOT ENROLLED IN THE OPTIONAL WATER AND SEWER SERVICE LINE PROTECTION PROGRAM. WITHOUT PROTECTION, YOUR SERVICE LINES MAY BE AT RISK.

If there is a service line issue on your property, YOU MAY BE RESPONSIBLE FOR THE REPAIRS.*

Various factors contribute to your risk of having a water line leak or break, or a sewer line break or clog.

Repairs to your service lines are typically not covered by standard homeowners' insurance.

For just \$18.99 a month, American Water Resources, an independent third-party provider of optional home protection programs, will take the responsibility for locating a reliable, insured independent contractor to make covered repairs.**

ENROLL TO HELP PROTECT YOURSELF BEFORE A SERVICE LINE PROBLEM STRIKES!

For faster enrollment, visit AWRUSA.com/NYC

or call 888-692-7439 and have RFN: 900000000038796036 available.

IMPORTANT PROGRAM INFORMATION

*If you live in a dwelling like a condo, please contact your local homeowners association to determine your responsibilities. Multi-family dwellings serviced by a water line with a diameter of two inches or less and comprising of 16 units or less, are eligible for protection.

**Protection does not include a septic tank or the components thereof and other exclusions may apply, see Terms and Conditions for details.

Exclusions and limitations apply. Please review the Terms & Conditions at AWRUSA.com/terms or call 888-692-7439. *Asistencia en Español disponible.*

If you have already enrolled in the Water and Sewer Service Line Protection Program, please disregard this notice.

American Water Resources is a trademark of American Water and used under license, but is not owned by American Water. As such, AWR's optional programs are not provided or guaranteed by American Water or its affiliates, and any changes in AWR's prices are not determined or controlled by American Water or its affiliates.

▼ SIGN, DETACH AND RETURN THIS STUB FOR PROTECTION ▼

American Water Resources

YES! I want protection and peace of mind. Enroll me today!

HOMEOWNER INFORMATION

NAME	SERVICE ADDRESS
CHARLES HENRY PROPERTIES,	336 E 56TH ST NEW YORK, NY 10022

CONTACT INFORMATION

Email

(For Confirmation of Enrollment, Terms and Conditions and other communications)

Phone

(Required)

INSURANCE POLICY NAME

WATER AND SEWER SERVICE LINE PROTECTION PROGRAM

RFN

900000000038796036

SELECT YOUR PAYMENT OPTIONS BELOW

Service Type: (SELECT ONE)

WATER AND SEWER SERVICE LINE PROTECTION PROGRAM

Water Service Line Protection Program

Sewer Service Line Protection Program

Monthly Fee:

☐ \$18.99

☐ \$7.07

☐ \$11.92

☒ **ADD DIRECTLY TO MY DEP BILL!‡**

I understand that the charge of \$18.99 for the AWR program will be added to my DEP water and sewer bill, on a monthly recurring basis, in accordance with the Terms and Conditions of the program.

This authorization will remain in effect and my enrollment will continue to auto renew for additional annual terms until I notify American Water Resources (AWR) of a change or cancellation.

Do Not Send a Check — Program fees will be automatically added to your water bill.

‡ DEP customers may only pay for protection directly on the DEP bill. Payments made to AWR will be returned.

For faster enrollment, text
CL62V to 888-559-1615†

By signing this Enrollment Form, you agree to the Terms and Conditions of the Water and Sewer Service Line Protection Program.

X

SIGNATURE (Required to Process Enrollment)

DATE

A copy of your Terms and Conditions will be included with your Confirmation Letter and can be obtained at AWRUSA.com/terms or by calling 888-692-7439. If you provide an email address above, other customer communications may be emailed to you. Protection begins 30 days after your Enrollment Form is received and processed by American Water Resources, LLC (AWR), and you can cancel at any time. **This optional protection will be automatically renewed annually on the same payment terms selected at then-current rates unless otherwise notified.** Claims processing and dispatch center are administered by AWR; NYC DEP and NYC Water Board facilitate on-bill billing for customers. Exclusions and limitations apply. *Message and data rates may apply.

Fold, seal and mail this postage-paid mailer or
**MAIL TO: American Water Resources
PO Box 4080
Carol Stream, IL 60197-4080**

Administration Use Only:

900000000038796036

ACQNYCPR0324

NY

UNYC

18.99

00001177-L5 ST5-49208 ST5

MOISTEN HERE, FOLD, SEAL AND MAIL

MOISTEN HERE, FOLD, SEAL AND MAIL