



October 23, 2023

Veratex, Inc.
P.O. Box 682
New York, NY 10108-0682

Safe Deposit Box ending in 0525

Dear Veratex, Inc.:

We need your help:

We appreciate your relationship with us here at Citi. Today, we need help in safeguarding that relationship as it relates to the signers authorized on your Safe Deposit Box number ending in 0525. As required by federal regulations, we must maintain a minimum amount of information for all signers on a Safe Deposit Box rental. A recent review of our records show that we do not have the minimum required information. This is where your help is greatly appreciated!

How you can help:

Visit or call the branch where the Safe Deposit Box is located to determine the necessary information required to update our records and retain box access.

Access to the Safe Deposit box is restricted until we are able to obtain the required information per regulator guidelines. We apologize for any inconvenience that this may cause and appreciate your assistance in resolving the matter.

How to contact us:

If you have questions regarding this request, please visit or call the branch location where your safe deposit box is located. The branch phone number is (646) 259-3295. For TTY, we accept 711 or other Relay Service.

Citibank Customer Service is unable to update your account over the phone. Please visit or call the branch where the Safe Deposit Box is located.

Sincerely,

Citibank, N.A.

SCANNED

Calls are randomly monitored and recorded to ensure quality service.

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