



P.O. Box 659816
San Antonio, TX 78265-9116

Important Premium Information



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Claude Simon

534 W 42nd St Apt 8
New York NY 10036-6221



October 2024

Dear Claude Simon:

We appreciate that you've chosen **Anthem Blue Cross and Blue Shield** for your health coverage. Your trust in us is greatly valued.

Starting from **January 1, 2025** your quarterly premium will be \$981.96. Your current quarterly premium is \$893.49. I want to assure you that all applicable discounts have already been applied into this amount. Your statement or automatic bank account deduction will reflect the premium change.

Under New York law, you have the right to choose someone, (a third-party designee) to get notices about your premiums and policy. The person you select would receive notice of missed premium payments, or if your coverage has been cancelled due to non-payment. Choosing a third-party to get these notices can help you keep premiums current if you are away from home.

If you have already designated a third party, you do not have to do anything. If you would like to choose someone to receive these premium notices, you can obtain the Authorization for Third Party Designation to Receive Nonpayment of Premium Notices form by calling Customer Service toll-free at **1-844-395-1026**, between 8:00 a.m. and 6:00 p.m. ET, Monday through Friday. TTY users may call 711, or by visiting our website, **anthem.com**, to print and return to us as instructed on the form, from there select:

1. From the main page, select "Support" in the main menu
2. Select "Forms" from the drop-down menu
3. Locate the "Medicare Supplement Third Party Designation" in the Billing section.

We know changes in premiums can be a worry. Rising health service costs are the main cause of these changes - healthcare isn't a fixed cost, and prices keep increasing. Despite these challenges, **Anthem Blue Cross and Blue Shield** is dedicated to providing the best possible medical coverage while keeping your premiums as low as we can.

Remember, this change in your premium does not alter the benefits you currently enjoy. If you wish to continue with your existing coverage, simply continue with your regular premium payments.

Important Reminders

Enroll in Automatic Bank Draft or Electronic Funds Transfer (EFT)



If you are not already enrolled in the Automatic Bank Draft or EFT option, it is a convenient way to make your premium payment. In addition to saving postage, you receive a discount of up to **\$24.00** per year (**\$2** per month) by enrolling. For more information, or to enroll, please contact Customer Service and ask for the Medicare Supplement Premium Payment Form. (Note: Discount only applies to monthly Automatic Bank Draft or EFT payments.)

Log in or Register Online

Register now at **anthem.com** and create your online profile to fully benefit from the online experience. Once you register, you can log in to your member account and:

- Request a replacement member ID card.
- Choose to receive your important plan documents electronically.
- Review ratings on doctors.
- Find an urgent care facility.
- Complete a personal health assessment.
- Use the symptom checker.
- Find a complete glossary of medical and insurance terms.
- Check benefits and claim status.

Anthem Blue Cross and Blue Shield is the trade name of Anthem HealthChoice Assurance, Inc. Independent licensee of the Blue Cross Blue Shield Association. Anthem is a registered trademark of Anthem Insurance Companies, Inc.



Protecting Your Privacy

Protecting Your Privacy



The Health Insurance Portability and Accountability Act of 1996 (HIPAA) is a federal law governing the privacy of individually identifiable health information. We are required by HIPAA to notify you of the availability of our Notice of Privacy Practices. The notice describes our privacy practices, legal duties and your rights concerning your Protected Health Information. We must follow the privacy practices described in the notice while it is in effect (it will remain in effect unless and until we publish and issue a new notice).

We may use publicly and/or commercially available data about you to provide you with information about available health plan benefits and services. We, including our affiliates and/or vendors, may call or text you by using an automatic telephone dialing system and/or an artificial voice. But we only do this in accordance with the Telephone Consumer Protection Act (TCPA). The calls may be to let you know about treatment options or other health-related benefits and services. If you do not want to be contacted by phone, just let the caller know, and we won't reach out this way anymore, or call **1-844-203-3796** to add your phone number to our **Do Not Call list**.

You may obtain a copy of our Notice of Privacy Practices on our website at **www.anthem.com/privacy** or you may contact Member Services using the contact information on your identification card.

STATE NOTICE OF PRIVACY PRACTICES

As we indicate in our HIPAA Notice of Privacy Practices, we must follow state laws that are more strict than the federal HIPAA privacy law. This notice explains your rights and our legal duties under state law.

Your personal information

We may collect, use and share your nonpublic personal information (PI) as described in this notice. PI is information that identifies a person and is often gathered in an insurance matter.

If we use or disclose PI for underwriting purposes, we are prohibited from using or disclosing PI that is genetic information of an individual for such purposes.

We may collect PI about you from other persons or entities such as doctors, hospitals, or other carriers.

We may share PI with persons or entities outside of our company without your OK in some cases.