





## Benefit news

### AT&T Online Billing Gives You More

Sign up for AT&T Online Billing and say good-bye to paper bills. You'll receive an online statement that you can view 24/7, in addition to enhanced features such as Call Sorting and your choice of convenient billing options, including Automatic Bill Pay. You can even print out any of your statements, whenever you like. Signing up is quick, easy, and totally free. Just visit [www.att.com/online](http://www.att.com/online) and free yourself from the hassle of paper bills.

## Products and services

### Your current products and services

Service type	Products	Comments
Long Distance	AT&T One Rate® Seven Cents Plan	

### AT&T One Rate® Seven Cents Plan calls

Description	Amount
AT&T One Rate® Seven Cents Plan	23.85
monthly fee Jun 25 - Sep 24, 2012	
Direct dialed calls	2.25

**Total AT&T One Rate® Seven Cents Plan calls** **\$26.10**

### Direct dialed calls

Date	Number called	Where	Time	Code	Min	Amount
1 Jun 17	516 671-7243	Glen Cove, NY	5:20pm	NH	11	1.32
2 Jul 15	912 441-0062	Savannah, GA	11:13am	DH	1	.07
3 Jul 24	516 671-7243	Glen Cove, NY	10:40am	NH	1	.12
4 Aug 14	912 441-0062	Savannah, GA	1:25pm	DH	1	.07
5 Aug 15	570 251-8113	Honesdale, PA	3:21pm	DH	1	.07
6 Aug 24	516 671-7243	Glen Cove, NY	11:20am	NH	5	.60
					20	<b>\$2.25</b>

Key to Code column

D = day

H = direct

N = night

## Surcharges and other fees

Description	Amount
7 Universal connectivity charge For an explanation of this charge, please call 1 800 532-2021 or visit <a href="http://www.consumer.att.com/connectivity_charge">http://www.consumer.att.com/connectivity_charge</a>	4.90
8 In-state connection fee For an explanation of this charge, please call 1 800 333-5256 or visit <a href="http://www.consumer.att.com/instate-connectionfee">http://www.consumer.att.com/instate-connectionfee</a>	5.25
9 Carrier cost recovery fee Recovers cost to provide long distance service including regulatory fees, programs and connection & account servicing. It is not a tax or charge required by the government. For more information, call 1 800 854-9940.	7.17
10 Interstate Gross Receipts + applicable UCC	1.32
11 Intrastate Surcharge	.22
	<b>\$18.86</b>

## Government fees and taxes

Description	Amount
Local tax	.36
State tax	.30
	<b>\$.66</b>

## Important information about your telephone service

Effective with June 2012 bills, AT&T has changed the "Taxes and surcharges" section of our bill to better reflect the purpose of the charges. The charges are now split into two separate sections: 1) "Government fees and taxes" which are fees and taxes that are collected by AT&T and remitted to the applicable government entity; and 2) "Surcharges and other fees" which are billed by AT&T to recover certain state and local jurisdiction assessments as well as costs associated with providing state-to-state and international long distance service, including expenses for national regulatory fees and programs, and, connection and account servicing charges. In addition, the Universal connectivity charge and Carrier cost recovery fee will be moving from the "Other charges and credits" section to the new "Surcharges and other fees" section. If you have any questions please call the Customer Service number at the top of this bill.

For inquiries and complaints please write to us at:  
AT&T Global Imaging Center  
P.O. Box 1828  
Alpharetta, GA 30023-1828

This bill was mailed within 8 days following the end of the AT&T statement period shown on the front of your bill.

9/6/12  
d # 34975



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Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn from your account as soon as the same day your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in the terms and conditions of your AT&T Service Agreement. Returned checks may be presented electronically. If you want to save time and stamps, sign up for auto payment at [www.att.com/stoppaper](http://www.att.com/stoppaper) using your checking account. It's easy, secure, and convenient!

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From time to time, we develop new offers and make pricing changes that you may want to know more about. We've set up a special web site to help you get the most out of your AT&T services--please visit us online at [www.att.com/home](http://www.att.com/home)

### Important customer information

#### AT&T LD WEB NOTICE

**REMINDER** - Price & fee increase notices for certain services are provided by web only, at [att.com/t-increasenotices](http://att.com/t-increasenotices) (click "Recent Price and Fee Increases and Special Notices"): 1) Interstate /International (INTL) Transaction-Based Services, 2) INTL Mobile Termination Charges (rates at [att.com/mobileterm](http://att.com/mobileterm)), and 3) Federal Universal Connectivity Charge (a **Discretionary Fee**). If you don't have web access, call the number on your long distance bill for rates/increase notices.

#### AT&T Automatic Bill Payment terms and conditions-Bank

**Draft.** By agreeing to preauthorized transfers, you agree with AT&T as follows: When you are enrolled in ABP, AT&T will forward to you a statement of your account, not less than 10 days prior to the date your bank account will be debited. Please review each statement you receive for any errors. If you inform AT&T that an error exists on your statement, AT&T will attempt to correct that error prior to your next statement. Continue to mail your payment as usual until you see "Automatic Pay" printed in the Amount enclosed space on your AT&T statement. Either party may terminate this agreement at any time by giving the other party written notice reasonably in advance of the date of termination or any scheduled settlement date. Termination shall not prevent a debit transaction authorized before any notice of termination.

