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**Get More, Save More**

Call 1-888-756-8835 to ensure you're getting the best Verizon services at a great value – from phone, Internet and TV to money saving bundles, international plans and fun add-ons. Together we'll find ways to save you even more.

**MOVING? Call 1-866-VZMOVES**

Call Verizon before you move to set up your Internet, TV and phone for your new home. Plus, ask about our great new money-saving bundles. Don't wait. Call ahead! 1-866-VZMOVES. Service availability varies.

**Want Automatic Payment?**

Enroll below or at [Verizon.com](http://Verizon.com) to authorize your financial institution to deduct the amount of your monthly bill from the account associated with your enclosed check and send payment directly to Verizon. To discontinue Automatic Payment, call Verizon. Please keep a copy of this authorization.

**Account Number**  
845 482 3439 953 24 0**Due Date**  
9/26/13**Amount Due**  
\$19.17**Account Information****Statement Date:** 9/1/13**CLAUDE SIMON****Phone:** 845-482-3439**Account Summary**

|                     |          |
|---------------------|----------|
| Previous Balance    | -\$15.49 |
| No Payment Received | \$0.00   |
| Credit Balance      | -\$15.49 |

**New Charges**

|  |                |
|--|----------------|
| Current Activity                                   | \$22.58        |
| Taxes, Governmental Surcharges and Fees            | \$3.65         |
| Verizon Surcharges and Other Charges & Credits     | \$8.43         |
| <b>Total New Charges due by September 26, 2013</b> | <b>\$34.66</b> |

**Amount Due by September 26, 2013****\$19.17**

9/13/13 \$35757  
J

**Questions about your bill or service?**

View your bills in detail at [verizon.com](http://verizon.com) or call 1-800-VERIZON (1-800-837-4966).

Enter your ten digit number 845-482-3439. Use 953 if asked for your customer identification code. Customers with disabilities call 1-800-974-6006 TTY.



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## Current Activity

### Current Charges

|                                 |      |                              |                |
|---------------------------------|------|------------------------------|----------------|
| 9/1                             | 9/30 | Monthly Charge for Dial Tone | 15.80          |
| 9/1                             | 9/30 | Verizon Local Calls          | 4.14           |
|                                 |      | • Plan Calls                 | 4.14           |
| 9/1                             | 9/30 | Regional Calls               | 2.64           |
|                                 |      | • Plan Calls                 | 2.64           |
| <b>Current Charges Subtotal</b> |      |                              | <b>\$22.58</b> |
| <b>Current Activity Total</b>   |      |                              | <b>\$22.58</b> |

### Taxes, Governmental Surcharges and Fees

|  |               |
|--|---------------|
| Federal Excise Tax                                   | .82           |
| NY State and Local Sales Tax                         | 2.48          |
| 911 Surcharge  | .35           |
| <b>Total Taxes, Governmental Surcharges and Fees</b> |               |
|  | <b>\$3.65</b> |

### Verizon Surcharges and Other Charges & Credits

|   |               |
|---|---------------|
| Federal Universal Service Fee                                   | .98           |
| NY State and Local Tax Surcharges                               | .93           |
| Federal Subscriber Line Charge                                  | 6.47          |
| NY Universal Service Fund                                       | .05           |
| <b>Total Verizon Surcharges and Other Charges &amp; Credits</b> |               |
|   | <b>\$8.43</b> |

## Legal Notices

### Restatement of Charges

This chart restates your charges by category. To help you maintain your basic local service when you can't pay your bill in full, Verizon applies your payment as follows: Basic, Regional Calls, Non Basic, All Other. Basic includes local telephone service,

### Service Providers

Verizon NY provides regional, local calling and related features, other voice services, and FIOS TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line. Other services include, but are not limited to, UMC services and FIOS TV equipment.



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RECEIVED

## Call Detail

### Regional Calls

| Date                        | Time     | Place        | Number       | Period | Minutes | Amount        |
|-----------------------------|----------|--------------|--------------|--------|---------|---------------|
| Directly Dialed             |          |              |              |        |         |               |
| Aug 23                      | 12:17 PM | Narrowsbg NY | 845-252-6826 | Day    | 3.0     | .63           |
| Aug 29                      | 9:03 AM  | Narrowsbg NY | 845-252-6826 | Day    | 3.0     | .63           |
| Aug 29                      | 11:13 AM | Narrowsbg NY | 845-252-6826 | Day    | 3.0     | .63           |
| Aug 30                      | 11:24 AM | Narrowsbg NY | 845-252-6826 | Day    | 3.0     | .63           |
| Aug 31                      | 11:52 AM | Narrowsbg NY | 845-252-6826 | Night  | 1.0     | .12           |
| <b>Total Regional Calls</b> |          |              |              |        |         | <b>\$2.64</b> |

### Verizon Local Calls

| Place Called | Charge per Call | Number of Calls | Period | Amount |
|--------------|-----------------|-----------------|--------|--------|
| A            | .09             | 24              | Day    |        |
|              |                 | 22              | Night  |        |

**Total Verizon Local Calls** **\$4.14**

With message rate service you pay a set price for each local call you make no matter how long you talk. You pay the same price for each call you make, whether you talk for 10 seconds or 10 minutes.



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## Need-to-Know Information

### Customer Proprietary Network Information (CPNI) Notice

CPNI is information that relates to the type, quantity, destination, technical configuration, location, amount of use, and billing information of your telecommunications or interconnected VoIP services. This information is made available to us solely by virtue of our relationship with you. The protection of your information is important to us. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services such as video, wireless, Internet, and long distance. Visit [verizon.com](http://verizon.com) for a complete listing of our services and companies.

You may choose not to have your CPNI used for the marketing purposes described above by calling us anytime at 1-866-483-9700. When you call, please have your bill and account number available. Your decision about use of your CPNI doesn't affect our provision of services to you nor eliminate all Verizon marketing contacts.

Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above. You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

### Do More at [verizon.com/myverizon](http://verizon.com/myverizon)

Pay your bill, get 24 months of bill history, add or change services, find help. Control at your fingertips. Log on or register at [verizon.com/myverizon](http://verizon.com/myverizon).

### Bundle Today & Start Saving

Call 1-888-986-8111 or visit [verizon.com/savenow](http://verizon.com/savenow) and let us review your account. We can help find the best bundle to meet your entertainment and communication needs. Thank you for being a valued Verizon customer.