



Account Number
845 482 3439 953 24 0

Due Date

Amount Due
-\$15.49

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Account Changes * Repair
On Demand/Pay Per View Details
Go green today – Go Paper Free

Verizon News

Get More, Save More

Call 1-888-668-0301 to ensure you're getting the best Verizon services at a great value – from phone, Internet and TV to money saving bundles, international plans and fun add-ons. Together we'll find ways to save you even more.

MOVING? Call 1-866-VZMOVES

Call Verizon before you move to set up your Internet, TV and phone for your new home. Plus, ask about our great new money-saving bundles. Don't wait. Call ahead! 1-866-VZMOVES. Service availability varies.

Account Information

Statement Date: 8/1/13
CLAUDE SIMON
Phone: 845-482-3439

Account Summary

Previous Balance	\$96.08
Payments Received	-\$131.84
Credit Balance	-\$35.76

New Charges

Current Activity	\$9.85
Taxes, Governmental Surcharges and Fees	\$2.31
Verizon Surcharges and Other Charges & Credits	\$8.11
Total New Charges due by August 26, 2013	\$20.27

Total Amount

-\$15.49

Want Automatic Payment?

Enroll below or at Verizon.com to authorize your financial institution to deduct the amount of your monthly bill from the account associated with your enclosed check and send payment directly to Verizon. To discontinue Automatic Payment, call Verizon. Please keep a copy of this authorization.

Questions about your bill or service?

View your bills in detail at verizon.com or call 1-800-VERIZON (1-800-837-4966). Enter your ten digit number 845-482-3439. Use 953 if asked for your customer identification code. Customers with disabilities call 1-800-974-6006 TTY.

To enroll in Automatic Payment (Sign and date below)

By signing above I verify that I have reviewed and accepted the terms and conditions at verizon.com/autopayterms for automatic bill payment

Account Number: 845 482 3439 953 24 0

New Charges Due:

Amount Due: \$0.00

080113

Memo Bill DO NOT PAY

00011122 01 AT 0.384 V2415011 0046 XX

V11

CLAUDE SIMON

254 5TH AVE FL 3

NEW YORK NY 10001-6406



020084548234399530241109 1324700000035761000000154911



Phone Number	Account Number	Date Due	Page
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Payments

7/5	Payment	-96.08	NY State and Local Tax Surcharges	.54
7/17	Payment	-35.76	NY Universal Service Fund	.05
Total Payments		-\$131.84	Total Verizon Surcharges and Other Charges & Credits	\$8.11

Current Activity

Current Charges

8/1	8/31	Monthly Charge for Dial Tone	15.80
8/1	8/31	Verizon Local Calls	2.79
		• Plan Calls	2.79
		Current Charges Subtotal	\$18.59

Change in Service and Partial Month

7/5	Voice Out of Service Credit	-7.28	
7/5	Out of Service Credit FCC Line Charge	-1.51	
7/2	7/31	Rate Adjustment	.05
		Change in Service and Partial Month Subtotal	-\$8.74

Current Activity Total	\$9.85
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Taxes, Governmental Surcharges and Fees

Federal Excise Tax	.52
NY State and Local Sales Tax	1.44
911 Surcharge	.35

Total Taxes, Governmental Surcharges and Fees	\$2.31
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Verizon Surcharges and Other Charges & Credits

Federal Universal Service Fee	.97
Federal Subscriber Line Charge	6.55

Legal Notices

Restatement of Charges

This chart restates your charges by category. To help you maintain your basic local service when you can't pay your bill in full, Verizon applies your payment as follows: Basic, Regional Calls, Non Basic, All Other. Basic includes local telephone service, applicable taxes, fees, order, and installation charges. Regional includes Intralata toll, Inter-regional calling, directory assistance, applicable taxes and fees. Non Basic includes, but is not limited to Freedom plans and Caller ID. All Other includes long distance, TV, Internet services, applicable taxes and fees.

Category	New Charges
Basic	20.17
Regional Calls	.00
Non Basic	.10
All Other	.00
Total	20.27

Payment by Check

Paying by check authorizes check processing or use of the check information for a one-time electronic fund transfer from your account. For all payments using bank account information, we may retain the information to send you electronic refunds or enable your future electronic payments to us (to opt out, call 1-888-500-5358).

Late Payment Charges

For balances over \$5, the charge is the greater of \$5 or 1.5%. Balances of \$5 or less is 1.5%. To avoid this charge, payments must be received by Aug 26, 2013. FIOS TV and basic service are assessed a charge when they are 60 days past due.

Correspondence

Go to verizon.com/contactus or mail to PO Box 33078, St. Petersburg, FL 33733

Service Providers

Verizon NY provides regional, local calling and related features, other voice services, and FIOS TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service, HMC service and FIOS TV equipment. FIOS is a registered mark of Verizon Trademark Services LLC.

Bankruptcy Information

If you are or were in bankruptcy, this statement may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Consumer Information

For important consumer information see the Customer Info Guide in your Verizon White Pages Directory.

You Can Block Third Party Billing to Your Verizon Bill.

For more information, visit verizon.com/blocking or call us at 1-800-Verizon.



Phone Number
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Date Due
10/25/00

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Call Detail

Verizon Local Calls

Place Called	Charge per Call	Number of Calls	Period	Amount
A	.09	13	Day	
		5	Eve	
		13	Night	

Total Verizon Local Calls

\$2.79

With message rate service you pay a set price for each local call you make no matter how long you talk.



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Need-to-Know Information

Customer Proprietary Network Information (CPNI) Notice

CPNI is information that relates to the type, quantity, destination, technical configuration, location, amount of use, and billing information of your telecommunications or interconnected VoIP services. This information is made available to us solely by virtue of our relationship with you. The protection of your information is important to us. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services such as video, wireless, Internet, and long distance. Visit verizon.com for a complete listing of our services and companies.

You may choose not to have your CPNI used for the marketing purposes described above by calling us anytime at 1-866-483-9700. When you call, please have your bill and account number available. Your decision about use of your CPNI doesn't affect our provision of services to you nor eliminate all Verizon marketing contacts.

Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above. You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

Bundle Today & Start Saving

Call 1-888-825-8111 or visit verizon.com/savenow and let us review your account. We can help find the best bundle to meet your entertainment and communication needs. Thank you for being a valued Verizon customer.

Do More At verizon.com/myverizon

Pay your bill, get 24 months of bill history, add or change services, find help. Control at your fingertips. Log on or register at verizon.com/myverizon

Know What's Below. Call Before You Dig.

August 11 – or 8-11 Day – is a good reminder to call before you dig. Call 811 to have your lines marked before any digging project. It's FREE – and it can prevent injury and service interruption.