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Current Activity

Current Charges

1/1 1/31 Monthly Charge for Dial Tone	15.80
1/1 1/31 Verizon Local Calls	4.50
Current Charges Subtotal	\$20.30
Change in Service and Partial Month	
12/6 12/8 Voice Out of Service Credit	-1.69
12/6 12/8 Out of Service Credit FCC Line Charge	-.43
Change in Service and Partial Month Subtotal	-\$2.12
Current Activity Total	\$18.18

Basic includes local telephone service, associated order and installation charges, subscriber line charge, non-published service and applicable tax and fees.

Regional Calls include Intralata toll and Inter-regional calling, Directory Assistance and applicable tax and fees.

Non-Basic includes, but is not limited to, Caller ID Freedom packages, Home Voice Mail, Inside Wire Maintenance plans and applicable tax and fees.

All Other includes long distance services, services provided by other companies, and applicable tax and fees.

Current Activity Total

Taxes, Fees and Other Charges

Taxes, Governmental Surcharges and Fees

Federal Excise Tax	.76
NY State and Local Sales Tax	2.12
911 Surcharge	.35

Verizon Surcharges and Other Charges and Credits

Federal Universal Service Fee	1.11
NY State and Local Tax Surcharges	.79
Federal Subscriber Line Charge	6.39

Total Taxes, Fees and Other Charges

\$11.52

Restatement of Charges

The Restatement of Charges chart displays your charges by category. If you do not pay your bill in full each month, your payment will be applied to your account as follows: Basic, Regional Calls, Non-Basic, and All Other. This payment order helps you to maintain your basic local service if you cannot pay your bill in full.

Charge Type	New Charges
Basic	29.70
Regional Calls	.00
Non-Basic	.00
All Other	.00
Total	29.70

Correspondence

Go to verizon.com/contactus or mail to
PO Box 33078, St. Petersburg, FL 33733

distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service, HMC service and FiOS TV equipment. FiOS is a registered mark of Verizon Trademark Services LLC.

Payment by Check

Paying by check authorizes check processing or use of the check information for a one-time electronic fund transfer from your account. We may retain your checking information for electronic refunds to you or your use in future electronic payments to us (to opt out, call 1-888-500-5358).

Consumer Information

For important consumer information see the Customer Info Guide in your Verizon white pages directory.

Late Payment Charges

For balances over \$5, the charge is the greater of \$5 or 1.5%. Balances of \$5 or less is 1.5%. To avoid this charge, payments must be received by Jan 28, 2013. FiOS TV and basic service are assessed a charge when they are 60 days past due.

Bankruptcy Information

If you are or were in bankruptcy, this statement may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

You Can Block Third Party Billing to Your Verizon Bill.

For more information, visit verizon.com/blocking or call us at 1-800-Verizon.

Service Providers

Verizon NY provides regional, local calling and related features, other voice services, and FiOS TV service, unless otherwise indicated. Verizon Long Distance provides long



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Call Detail

Verizon Local Calls

Place called	Charge per call	Number of calls	Period	Amount
A	.09	20	day	
		4	eve	
		26	ngt	
Total				\$4.50

With message rate service you pay a set price for each local call you make no matter how long you talk.



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Need-to-Know Information

Verizon Surcharges

Verizon's Surcharges include (i) a Federal Subscriber Line and Access Recovery Charge applicable to local services that helps pay for the costs of providing and maintaining the local phone network; (ii) a Federal Universal Service Charge applicable to interstate and international services to recover fees imposed on us by the government to support universal service, and; (iii) a Carrier Cost Recovery Charge applicable to long distance customers that helps defray various charges we pay, including those for government number administration, local number portability, regulatory fees, and charges we or our agents must pay to terminate calls on other networks. Please note that these are Verizon charges, not taxes. These charges, and what is included in these charges, are subject to change from time to time. For additional information regarding the charges on your Verizon bill, please visit Verizon.com or call 1-800-Verizon.

Telephone Sales Calls. Know The Facts

Under the Federal Telephone Consumer Protection Act, telemarketers must identify the individual or business they represent and the purpose of the call. Telemarketers are prohibited from making unsolicited sales calls between the hours of 9 pm and 8 am.

From time to time, Verizon calls its customers to inform them about special promotions or new products and services. For those customers who indicate that they do not wish to receive sales calls, you can request to be added to Verizon's do-not-call list. Being on the federal list does not prevent sales calls to existing customers.

Certain organizations (such as political groups, not-for-profits and telephone surveys) are exempt from the do-not-call registry. In addition, federal law exempts calls made to parties with whom the caller has an established business relationship, and calls for which the calling party has received the called party's prior express invitation or permission. Consumers may follow the same procedure to revoke their registration for the federal do-not-call list.

To place your number on the Federal do-not-call registry, call 1-888-382-1222 (Voice) or 1-866-290-4236 (TTY), or visit the website at www.donotcall.gov. To learn more about telephone sales calls, see the Protection Tips section of the Customer Guide in your Verizon Directory.

Important Changes to Verizon's Operator Services.

Effective April 6, 2013, Verizon will discontinue services commonly referred to as Busy Line Verification and Busy Line Interrupt. Verizon's Operators will no longer verify a busy line condition or interrupt a conversation at the calling party's request. These services are now rarely used and cannot be performed on the large number of lines with call waiting, voicemail or call forwarding. Verizon appreciates your business and offers many optional services to meet your voice, Internet and television needs.

Bundle Today & Start Saving

Call 1-888-905-7528 or visit verizon.com/savenow and let us review your account. We can help find the best bundle to meet your entertainment and communication needs. Thank you for being a valued Verizon customer.