



Account Number  
845 482 3439 953 24 0

Due Date  
9/26/12

Amount Due  
\$31.63

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Autopay \* Paper Free Bill \* Repair  
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verizon.com/myverizon

## Verizon News

### Bundle with DIRECTV

Get new DIRECTV with NFL SUNDAY TICKET and unlimited local calling for \$54.99 a month for 1-yr after TV rebate with 24-mo. TV agreement. Call 1-888-591-6110 today. Subject to taxes and fees. Limited-time offer. Regional Sports fee may apply. Terms and restrictions apply.

### Better Bundles That Save

Call 1-888-558-3855 or visit verizon.com/supreme to make sure that you're getting the best Verizon services at the best value. From phone, Internet and TV bundles, to international plans and fun add-ons, together we'll find ways to save you more on Verizon's superior services.

### MOVING? Call 1-866-VZMOVES

Call Verizon before you move to set up your Internet, TV and phone for your new home, quickly and hassle-free. Plus, ask about our great new money saving bundle offers. Don't wait. Call ahead! 1-866-VZMOVES. Service availability varies.

### Want Automatic Payment?

Enroll below or at Verizon.com to authorize your financial institution to deduct the amount of your monthly bill from the account associated with your enclosed check and send payment directly to Verizon. To discontinue Automatic Payment, call Verizon. Please keep a copy of this authorization.

Please return remit slip with payment.

To enroll in Automatic Payment (Sign and date below)

By signing above I verify that I have reviewed and accepted the terms and conditions at verizon.com/autopayterms for automatic bill payment

Account Number: 845 482 3439 953 24 0  
New Charges Due: Sep 26, 2012

Amount Due: \$31.63

Make check payable to Verizon

\$

00012463 01 AT 0.374 V2417311 0050 XX  
CLAUDE SIMON V11  
254 5TH AVE FL 3  
NEW YORK NY 10001-6406

VERIZON  
PO BOX 1100  
ALBANY NY 12250-0001

020084548234399530241109 122780000000000000000316305

## Account Information

Statement Date: 9/1/12  
CLAUDE SIMON  
Phone: 845-482-3439

## Account Summary

Previous Balance	\$100.33
Payment Received Aug 21	-\$100.33
<b>Balance Forward</b>	<b>\$0.00</b>
<b>New Charges</b>	
Current Activity	\$20.00
Taxes, Fees and Other Charges	\$11.63
<b>Total New Charges due by September 26, 2012</b>	<b>\$31.63</b>
<b>Amount Due by September 26, 2012</b>	<b>\$31.63</b>

## Questions about your bill or service?

View your bills in detail at verizon.com or call 1-800-VERIZON (1-800-837-4966). Enter your ten digit number 845-482-3439. Use 953 if asked for your customer identification code. Customers with disabilities call 1-800-974-6006 TTY.



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845 482 3439 953 24 0

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9/26/12

Page  
2 of 4

## Current Activity

### Current Charges

9/1 9/30 Monthly Charge for Dial Tone	15.80
9/1 9/30 Verizon Local Calls	2.97
9/1 9/30 Regional Calls	1.23
<b>Current Charges Subtotal</b>	<b>\$20.00</b>

<b>Current Activity Total</b>	<b>\$20.00</b>
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Non-Basic includes, but is not limited to, Caller ID Freedom packages, Home Voice Mail, Inside Wire Maintenance plans and applicable tax and fees.

All Other includes long distance services, services provided by other companies, and applicable tax and fees.

## Taxes, Fees and Other Charges

### Taxes, Governmental Surcharges and Fees

Federal Excise Tax	.78
NY State and Local Sales Tax	2.26
911 Surcharge	.35

### Verizon Surcharges and Other Charges and Credits

Federal Universal Service Fee	1.00
NY State and Local Tax Surcharges	.85
Federal Subscriber Line Charge	6.39

<b>Total Taxes, Fees and Other Charges</b>	<b>\$11.63</b>
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### Restatement of Charges

The Restatement of Charges chart displays your charges by category. If you do not pay your bill in full each month, your payment will be applied to your account as follows: Basic, Regional Calls, Non-Basic, and All Other. This payment order helps you to maintain your basic local service if you cannot pay your bill in full.

Charge Type	New Charges
Basic	30.26
Regional Calls	1.37
Non-Basic	.00
All Other	.00
Total	31.63

Basic includes local telephone service, associated order and installation charges, subscriber line charge, non-published service and applicable tax and fees.

Regional Calls include Intralata toll and Inter-regional calling, Directory Assistance and applicable tax and fees.

### Correspondence

Go to [verizon.com/contactus](http://verizon.com/contactus) or mail to  
PO Box 33078, St. Petersburg, FL 33733

### Payment by Check

Paying by check authorizes check processing or use of the check information for a one-time electronic fund transfer from your account. We may retain your checking information for electronic refunds to you or your use in future electronic payments to us (to opt out, call 1-888-500-5358).

### Consumer Information

For important consumer information see the Customer Info Guide in your Verizon white pages directory.

### Late Payment Charges

For balances over \$5, the charge is the greater of \$5 or 1.5%. Balances of \$5 or less is 1.5%. To avoid this charge, payments must be received by Sep 26, 2012. FIOS TV and basic service are assessed a charge when they are 60 days past due.

### Bankruptcy Information

If you are or were in bankruptcy, this statement may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to PO Box 3037, Bloomington, IL 61702.

### Service Providers

Verizon NY provides regional, local calling and related features, other voice services, and FIOS TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service, HMC service and FIOS TV equipment. FIOS is a registered mark of Verizon Trademark Services LLC.



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845-482-3439

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845 482 3439 953 24 0

Date Due  
9/26/12

Page  
3 of 4

## Call Detail

### Verizon Local Calls

Place called	Charge per call	Number of calls	Period	Amount
A	.09	24	day	
		1	eve	
		8	ngt	
<b>Total</b>				<b>\$2.97</b>

With message rate service you pay a set price for each local call you make no matter how long you talk.

### Verizon Regional Calls

Date	Time	Place Called	Number called	Period	Minutes	Amount
Directly Dialed						
Aug 6	1:45 pm	Narrowsbg NY	845 252 6826	day	3:00	.63
Aug 15	3:22 pm	Narrowsbg NY	845 252 3887	day	2:00	.42
Aug 28	8:35 pm	Narrowsbg NY	845 252 6826	eve	1:00	.18
<b>Total</b>						<b>\$1.23</b>



Phone Number  
845-482-3439

Account Number  
845 482 3439 953 24 0

Date Due  
9/26/12

Page  
4 of 4

## Need-to-Know Information

### Review Your Account

Call 1-888-610-0875 or visit [verizon.com/savenow](http://verizon.com/savenow) to find the best bundle options for you and your budget. We're here to meet all your entertainment and communication needs. Thank you for being a valued Verizon customer.

### Share Verizon. Get Rewards.

Earn unlimited rewards when your friends & family order Verizon services. Refer friends via Facebook, Twitter, text, and email. Get up to a \$50 value reward card with each order. Plus, your friends get rewards. Visit [sharethenetwork.com/makereferrals](http://sharethenetwork.com/makereferrals) for info. Subj. to terms & conditions.

### Important Billing Information

Effective on or after November 3, 2012, monthly rates will increase by \$1 for the following services: \*69, Anonymous Call Rejection, Busy Redial, Call Forwarding, Call Forwarding Busy Line Don't Answer, Call Intercept, Call Waiting, Call Waiting ID services, Call Waiting ID Deluxe services, Caller ID, Caller ID-Number Only, Distinctive Ring, Speed Dialing, Threeway Calling, and Voicemail services.

No action is required to keep these services at the new rate. If services currently appear as part of a bundle or package, your billing will be unaffected by the \$1 increase in rates. Verizon appreciates your business and offers many optional services to meet your voice, Internet and television needs. If you would like to review your current services or rates, please visit [verizon.com](http://verizon.com) or give us a call at 1-800-VERIZON.