



Account Number
845 482 3439 953 24 0

Due Date
12/27/11

Amount Due
\$31.49

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Verizon News

DIRECTV® + Phone \$49.99/mo.

Now you can get new DIRECTV service and unlimited local calling for \$49.99/mo. for 1 yr. after with a 2-year TV agreement. Call 1-888-803-0966 by 2/8/12 to sign up. Subject to taxes and fees. Terms and restrictions apply.

Get More, Save More

Call 1-888-756-8821 to ensure you're getting the best Verizon services at the best value – from phone, Internet and TV, to money-saving bundles, international plans, and fun add-ons. Together we'll find ways to save you even more.

MOVING? Call 1-866-VZMOVES

Before you move, call Verizon to set up your Internet, TV and phone for your new home, hassle-free and in no time. Ask about our great new money-saving bundle offers. Don't wait. Call ahead!

1-866-VZMOVES. Service availability varies.

Account Information

Statement Date: 12/1/11
CLAUDE SIMON
Phone: 845-482-3439

Account Summary

Previous Balance	\$67.31
Payment Received Nov 17	-\$67.31
Balance Forward	\$0.00

New Charges

Current Activity	\$19.91
Taxes, Fees and Other Charges	\$11.58
Total New Charges due by December 27, 2011	\$31.49

Amount Due by December 27, 2011 **\$31.49**

ok # 5158
12/15/11

Want Automatic Payment?

Enroll below or at Verizon.com to authorize your financial institution to deduct the amount of your monthly bill from the account associated with your enclosed check and send payment directly to Verizon. To discontinue Automatic Payment, call Verizon. Please keep a copy of this authorization.

Questions about your bill or service?

View your bills in detail at verizon.com or call 1-800-VERIZON (1-800-837-4966). Enter your ten digit number 845-482-3439. Use 953 if asked for the three digits following your account number.
Customers with disabilities can reach us by TTY at 1-800-974-6006.

Please return remit slip with payment.

Current Activity

Current Charges

12/1 12/31 Monthly Charge for Dial Tone	15.80
12/1 12/31 Verizon Local Calls	3.33
12/1 12/31 Regional Calls	.78
Current Charges Subtotal	\$19.91

Current Activity Total \$19.91

Taxes, Fees and Other Charges

Taxes, Governmental Surcharges and Fees

Federal Excise Tax	.79
NY State and Local Sales Tax	2.24
911 Surcharge	.35

Verizon Surcharges and Other Charges and Credits

Federal Universal Service Fee	.98
NY State and Local Tax Surcharges	.84
FCC Line Charge	6.38

Total Taxes, Fees and Other Charges \$11.58

Restatement of Charges

The Restatement of Charges chart displays your charges by category. If you do not pay your bill in full each month, your payment will be applied to your account as follows: Basic, Regional Calls, Non-Basic, and All Other. This payment order helps you to maintain your basic local service if you cannot pay your bill in full.

Charge Type	New Charges
Basic	30.63
Regional Calls	.86
Non-Basic	.00
All Other	.00
Total	31.49

Basic includes local telephone service, associated order and installation charges, subscriber line charge, non-published service and applicable tax and fees.

Regional Calls include Intralata toll and Inter-regional calling, Directory Assistance and applicable tax and fees.

Non-Basic includes, but is not limited to, Caller ID Freedom packages, Home Voice Mail, Inside Wire Maintenance plans and applicable tax and fees.

All Other includes long distance services, services provided by other companies, and applicable tax and fees.

Correspondence

Go to verizon.com/contactus or mail to
PO Box 33078, St. Petersburg, FL 33733



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Call Detail

Verizon Local Calls

Place called	Charge per call	Number of calls	Period	Amount
A	.09	26	day	
		3	eve	
		8	ngt	
Total				\$3.33

With message rate service you pay a set price for each local call you make no matter how long you talk.

Verizon Regional Calls

Date	Time	Place Called	Number called	Period	Minutes	Amount
Directly Dialed						
Nov 23	6:04 pm	Poughkepsi NY	914 204 0788	eve	2:00	.36
Nov 29	1:07 pm	Denton NY	845 374 8012	day	2:00	.42
Total						\$.78



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Need-to-Know Information

Change in Directory Assistance Rate

Effective February 2, 2012, subject to approval by the New York Public Service Commission, rates for each direct dialed call to Directory Assistance will increase from \$1.50 to \$1.99 per call. This change will be reflected in bills dated March 3, 2012 or later.

Please call 1-800-VERIZON if you have any questions.

How to Reach Us

Call 1-800-Verizon (1-800-837-4966)

Enter your ten digit number 845-482-3439.

Use 953 if asked for the three digits following your account number.