



Account Number  
845 482 3439 953 24 0

Due Date  
11/28/11

Amount Due  
\$67.31

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### Verizon News

#### **DIRECTV® + Phone \$49.99/mo.**

Get a great deal on new DIRECTV service and unlimited local calling for \$49.99/mo. for 1 yr. after rebate with a 2-year TV agreement. Call 1-888-325-7244 by 2/8/12 to sign up. Subject to taxes and fees. Terms and restrictions apply.

#### **Call About Our New Bundles!**

Call 1-888-678-8090 to learn about our great, new special bundle offers for Verizon customers. We'll assess your needs and make sure you have the combination of Internet, TV & Phone services at the best value. Don't wait. Call today!

#### **MOVING? Call 1-866-VZMOVES**

Before you move, call Verizon to set up your Internet, TV and phone for your new home, hassle-free and in no time. Ask about our great new money-saving bundle offers. Don't wait. Call ahead!

1-866-VZMOVES. Service availability varies.

### Account Information

**Statement Date:** 11/1/11  
**CLAUDE SIMON**  
**Phone:** 845-482-3439

### Account Summary

Previous Balance	\$31.84
No Payment Received	\$0.00
<b>Balance Forward</b>	<b>\$31.84</b>

### New Charges

Current Activity	\$18.98
Taxes, Fees and Other Charges	\$16.49
<b>Total New Charges due by November 28, 2011</b>	<b>\$35.47</b>

**Amount Due** **\$67.31**

**These monthly charges are for your service from November 1 to November 30.**

### Want Automatic Payment?

Enroll below or at [Verizon.com](http://Verizon.com) to authorize your financial institution to deduct the amount of your monthly bill from the account associated with your enclosed check and send payment directly to Verizon. To discontinue Automatic Payment, call Verizon. Please keep a copy of this authorization.

### Questions about your bill or service?

View your bills in detail at [verizon.com](http://verizon.com) or call 1-800-VERIZON (1-800-837-4966). Enter your ten digit number 845-482-3439. Use 953 if asked for the three digits following your account number. Customers with disabilities can reach us by TTY at 1-800-974-6006.

Please return remit slip with payment.



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Page  
2 of 4

## Current Activity

### Current Charges

11/1	11/30	Monthly Charge for Dial Tone	15.80
11/1	11/30	Verizon Local Calls	2.97
11/1	11/30	Regional Calls	.21
<b>Current Charges Subtotal</b>			<b>\$18.98</b>

**Current Activity Total** **\$18.98**

## Taxes, Fees and Other Charges

### Taxes, Governmental Surcharges and Fees

Federal Excise Tax	.78
NY State and Local Sales Tax	2.18
911 Surcharge	.35

### Verizon Surcharges and Other Charges and Credits

Late Payment Charge	5.00
Federal Universal Service Fee	.98
NY State and Local Tax Surcharges	.82
FCC Line Charge	6.38

**Total Taxes, Fees and Other Charges** **\$16.49**

## Restatement of Charges

The Restatement of Charges chart displays your charges by category. If you do not pay your bill in full each month, your payment will be applied to your account as follows: Basic, Regional Calls, Non-Basic, and All Other. This payment order helps you to maintain your basic local service if you cannot pay your bill in full.

Charge Type	New Charges
Basic	30.23
Regional Calls	.24
Non-Basic	5.00
All Other	.00
<b>Total</b>	<b>35.47</b>

Basic includes local telephone service, associated order and installation charges, subscriber line charge, non-published service and applicable tax and fees.

Regional Calls include Intralata toll and Inter-regional calling, Directory Assistance and applicable tax and fees.

Non-Basic includes, but is not limited to, Caller ID Freedom packages, Home Voice Mail, Inside Wire Maintenance plans and applicable tax and fees.

All Other includes long distance services, services provided by other companies, and applicable tax and fees.

## Correspondence

Go to [verizon.com/contactus](http://verizon.com/contactus) or mail to  
PO Box 33078, St. Petersburg, FL 33733

## Call Detail

### Verizon Local Calls

Place called	Charge per call	Number of calls	Period	Amount
A	.09	25	day	
		2	eve	
		6	ngt	
<b>Total</b>				<b>\$2.97</b>

With message rate service you pay a set price for each local call you make no matter how long you talk.

### Verizon Regional Calls

Date	Time	Place Called	Number called	Period	Minutes	Amount
Directly Dialed						
Oct 14	4:12 pm	Narrowsbg NY	845 252 3360	day	1:00	.21
<b>Total</b>						<b>\$\$.21</b>



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Page  
4 of 4

## Need-to-Know Information

### We've updated our Privacy Policy

To read the new policy and a summary of the changes we have made, please visit [www.verizon.com/privacy](http://www.verizon.com/privacy).

### How to Reach Us

Call 1-800-Verizon (1-800-837-4966)

Enter your ten digit number 845-482-3439.

Use 953 if asked for the three digits following your account number.