



Shop * Bill Pay * Account Changes
Autopay * Paperless Bill * Repair

Go green today – Go paperless @
verizon.com/myverizon

Verizon News

Unlimited Calling \$49.99/mo.

Order Verizon Freedom Essentials and get unlimited residential calling across the U.S., plus Caller ID, Call Waiting & Home Voice Mail and more (where avail.) for ONLY \$49.99/mo. Start saving now, call 1-888-456-0040. Subject to taxes & fees. Terms and restrictions apply.

Get More. Save More

Call 1-888-456-0089 to ensure you're getting the best Verizon services at the best value – from phone, Internet and TV, to money-saving bundles, international plans, and fun add-ons. Together we'll find ways to save you even more.

MOVING? Call 1-866-VZMOVES

Before you move, call Verizon to set up your TV, Internet and phone for your new home, hassle-free and in no time. Plus, ask about our great new money saving bundle offers. Don't wait. Call ahead! 1-866-VZMOVES. Service availability varies.

Want Automatic Payment?

Enroll below or at Verizon.com to authorize your financial institution to deduct the amount of your monthly bill from the account associated with your enclosed check and send payment directly to Verizon. To discontinue Automatic Payment, call Verizon. Please keep a copy of this authorization.

Account Number

845 482 3439 953 24 0

Due Date

2/28/11

Amount Due:

\$58.26

Account Information

Statement Date: 2/1/11
CLAUDE SIMON
Phone: 845-482-3439

Account Summary

| | |
|---|----------------|
| Previous Balance | \$29.27 |
| No Payment Received | \$0.00 |
| Balance Forward | \$29.27 |
| | |
| New Charges | |
| Current Activity | \$17.69 |
| Taxes, Fees and Other Charges | \$11.30 |
| Total New Charges due by February 28, 2011 | \$28.99 |
| | |
| Amount Due | \$58.26 |

These monthly charges are for your service from February 1 to February 28.

ab 21-31057

2/08/04

Questions about your bill or service?

View your bills in detail at verizon.com or call 1-800-VERIZON (1-800-837-4966). Enter your ten digit number 845-482-3439. Use 953 if asked for the three digits following your account number.

Use Quick Codes! – Enter **4PAY** (4729) to pay bill, Enter **4BAL** (4225) for balance. Customers with disabilities can reach us by TTY at 1-800-974-6006.

Please return remit slip with payment.



Phone Number
845-482-3439

Account Number
845 482 3439 953 24 0

Date Due
2/28/11

Page
2 of 3

Current Activity

Current Charges

| | |
|---------------------------------------|----------------|
| 2/1 2/28 Monthly Charge for Dial Tone | 15.80 |
| 2/1 2/28 Verizon Local Calls | 1.89 |
| Current Charges Subtotal | \$17.69 |

| | |
|-------------------------------|----------------|
| Current Activity Total | \$17.69 |
|-------------------------------|----------------|

Taxes, Fees and Other Charges

Taxes, Governmental Surcharges and Fees

| | |
|------------------------------|------|
| Federal Excise Tax | .74 |
| NY State and Local Sales Tax | 2.06 |
| 911 Surcharge | .35 |

Verizon Surcharges and Other Charges and Credits

| | |
|-----------------------------------|------|
| Late Payment Charge | .04 |
| Federal Universal Service Fee | .98 |
| NY State and Local Tax Surcharges | .78 |
| FCC Line Charge | 6.35 |

| | |
|--|----------------|
| Total Taxes, Fees and Other Charges | \$11.30 |
|--|----------------|

Restatement of Charges

The Restatement of Charges chart displays your charges by category. If you do not pay your bill in full each month, your payment will be applied to your account as follows: Basic, Regional Calls, Non-Basic, and All Other. This payment order helps you to maintain your basic local service if you cannot pay your bill in full.

| Charge Type | New Charges |
|----------------|--------------|
| Basic | 28.95 |
| Regional Calls | .00 |
| Non-Basic | .04 |
| All Other | .00 |
| Total | 28.99 |

Basic includes local telephone service, associated order and installation charges, subscriber line charge, non-published service and applicable tax and fees.

Regional Calls include Intralata toll and Inter-regional calling, Directory Assistance and applicable tax and fees.

Non-Basic includes, but is not limited to, Caller ID Freedom packages, Home Voice Mail, Inside Wire Maintenance plans and applicable tax and fees.

All Other includes long distance services, services provided by other companies, and applicable tax and fees.

\$17.69

\$11.30

Correspondence

Go to verizon.com/contactus or mail to
PO Box 33078, St. Petersburg, FL 33733



Phone Number
845-482-3439

Account Number
845 482 3439 953 24 0

Date Due
2/28/11

Page
3 of 3

Call Detail

Verizon Local Calls

| Place called | Charge per call | Number of calls | Period | Amount |
|--------------|-----------------|-----------------|--------|---------------|
| A | .09 | 14 | day | |
| | | | | 7 ngt |
| Total | | | | \$1.89 |

With message rate service you pay a set price for each local call you make no matter how long you talk.