



Account Number
845 482 3439 953 24 0

Due Date
1/26/11

Amount Due
\$29.27



verizon.com

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Verizon News

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Now you can get a great deal on DIRECTV® service & unlimited local & regional toll calling for \$52.99/mo., plus a 1-yr PRICE GUARANTEE with a 2-yr TV agmt. Call 1-888-965-8111 by 2/9/11 to sign up. Subj. to taxes and fees. Terms and restrictions apply.

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Call 1-888-311-7527 to ensure you're getting the best Verizon services at the best value – from phone, Internet and TV, to money-saving bundles, international plans, and fun add-ons. Together we'll find ways to save you even more.

MOVING? Call 1-866-VZMOVES

Before you move, call Verizon to set up your TV, Internet and phone for your new home, hassle-free and in no time. Plus, ask about our great new money saving bundle offers. Don't wait. Call ahead! 1-866-VZMOVES. Service availability varies.

Account Information

Statement Date: 1/1/11
CLAUDE SIMON
Phone: 845-482-3439

Account Summary

Previous Balance	\$28.48
Payment Received Dec 13	–\$28.48
Balance Forward	\$0.00

New Charges

Current Activity	\$17.96
Taxes, Fees and Other Charges	\$11.31
Total New Charges due by January 26, 2011	\$29.27

Amount Due by January 26, 2011 **\$29.27**

These monthly charges are for your service from January 1 to January 31.

1/31/11
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Want Automatic Payment?

Enroll below or at Verizon.com to authorize your financial institution to deduct the amount of your monthly bill from the account associated with your enclosed check and send payment directly to Verizon. To discontinue Automatic Payment, call Verizon. Please keep a copy of this authorization.

Questions about your bill or service?

View your bills in detail at verizon.com or call 1-800-VERIZON (1-800-837-4966). Enter your ten digit number 845-482-3439. Use 953 if asked for the three digits following your account number.

Use Quick Codes! – Enter **4PAY** (4729) to pay bill, Enter **4BAL** (4225) for balance. Customers with disabilities can reach us by TTY at 1-800-974-6006.

Please return remit slip with payment.



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Current Activity

Current Charges

1/1	1/31	Monthly Charge for Dial Tone	15.80
1/1	1/31	Verizon Local Calls	2.16
Current Charges Subtotal			\$17.96

Current Activity Total **\$17.96**

Taxes, Fees and Other Charges

Taxes, Governmental Surcharges and Fees

Federal Excise Tax	.75
NY State and Local Sales Tax	2.09
911 Surcharge	.35

Verizon Surcharges and Other Charges and Credits

Federal Universal Service Fee	.98
NY State and Local Tax Surcharges	.79
FCC Line Charge	6.35

Total Taxes, Fees and Other Charges **\$11.31**

Restatement of Charges

The Restatement of Charges chart displays your charges by category. If you do not pay your bill in full each month, your payment will be applied to your account as follows: Basic, Regional Calls, Non-Basic, and All Other. This payment order helps you to maintain your basic local service if you cannot pay your bill in full.

Charge Type	New Charges
Basic	29.27
Regional Calls	.00
Non-Basic	.00
All Other	.00
Total	29.27

Basic includes local telephone service, associated order and installation charges, subscriber line charge, non-published service and applicable tax and fees.

Regional Calls include Intralata toll and Inter-regional calling, Directory Assistance and applicable tax and fees.

Non-Basic includes, but is not limited to, Caller ID Freedom packages, Home Voice Mail, Inside Wire Maintenance plans and applicable tax and fees.

All Other includes long distance services, services provided by other companies, and applicable tax and fees.

Correspondence

Go to verizon.com/contactus or mail to
PO Box 33078, St. Petersburg, FL 33733



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Call Detail

Verizon Local Calls

Place called	Charge per call	Number of calls	Period	Amount
A	.09	7	day	
		2	eve	
		15	ngt	
Total				\$2.16

With message rate service you pay a set price for each local call you make no matter how long you talk.



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Need-to-Know Information

Important Changes to the New York White Pages Directory

Beginning in January, 2011, the majority of the Verizon telephone directories delivered in New York will not include residence White Page listings. Directories will still include the business and government White Pages, information pages, and the Yellow Pages. The primary purpose of this change is to reduce the environmental impact of printed directories. Customers will still be able to get White Page listings information at NO CHARGE in the following ways:

- 1 - Call 1-800-888-8448 and request a paper copy of the residence White Page listings, or a copy of the listings on a CD-ROM;
- 2 - Access the White Page listings at www.verizon.com/whitepages

Non-Published Service for Victims of Domestic Violence

To conform with amendments to New York Public Service Law Section 91(7), which became effective December 11, 2010, Verizon will waive the non-published directory listing charge for victims of domestic violence for whose benefit any order of protection, other than a temporary order of protection, has been issued by a court of competent jurisdiction. This waiver of charges shall be for the duration of the applicable, non-temporary, order. A customer requesting such an accommodation may be required to provide a copy of the order of protection.

Changes in Federal Charges Beginning on or about January 1, 2011

Your Federal Universal Service Fund (FUSF) surcharge may change effective on or about January 1, 2011. The FUSF surcharge, which is authorized by the FCC and reviewed quarterly, provides funding for programs to keep local telephone rates affordable for all customers and to provide discounts to schools, libraries, rural health care providers and low-income families.

How to Reach Us

Call 1-800-Verizon (1-800-837-4966)

Enter your ten digit number 845-482-3439.

Use 953 if asked for the three digits following your account number.

315-890
3106