



PO BOX 4001  
ACWORTH, GA 30101

Manage Your Account & View Your Usage Details	Account Number	Date Due
My Verizon at <a href="http://www.verizonwireless.com">www.verizonwireless.com</a>	819870318-00001	02/08/14
<b>Address Changed? – go to <a href="http://vzw.com/changeaddress">vzw.com/changeaddress</a></b>	Invoice Number	6990243863

## Quick Bill Summary

Dec 14 – Jan 13

KEYLINE



CLAUDE SIMON  
254 5TH AVE FL 3  
NEW YORK, NY 10001-6406

Previous Balance (see back for details)	\$346.93
Payment – Thank You	-\$346.93
<b>Balance Forward</b>	<b>\$0.00</b>
Monthly Charges	\$250.00
Usage and Purchase Charges	\$60.00
Verizon Wireless' Surcharges and Other Charges & Credits	\$8.72
Taxes, Governmental Surcharges & Fees	\$12.02
<b>Total Current Charges</b>	<b>\$330.74</b>

### Verizon Wireless News

#### 2014 Resolution -- Go Paperless

Sign up for paperless billing and save postage, reduce clutter and help the environment. Visit [go.vzw.com/gogreen](http://go.vzw.com/gogreen) to learn more.

**Total Charges Due by February 08, 2014** **\$330.74**

Pay from Wireless	Pay on the Web	Questions:
#PMT (#768)	My Verizon at <a href="http://www.verizonwireless.com">www.verizonwireless.com</a>	1.800.922.0204 or *611 from your wireless



Bill Date January 13, 2014  
Account Number 819870318-00001  
Invoice Number 6990243863

VE



Please Recycle

CLAUDE SIMON  
254 5TH AVE FL 3  
NEW YORK, NY 10001-6406

**Total Amount Due by February 08, 2014**

Make check payable to Verizon Wireless.  
Please return this remit slip with payment.

**\$330.74**

\$    .

P.O. BOX 25505  
LEHIGH VALLEY, PA 18002-5505



Check here and fill out the back of this slip if your billing address has changed or you are adding or changing your email address.

6990243863010819870318000010000330740000330747

NOTICE: Bank account and routing numbers will be retained to enable future payments by phone or online. To opt out, call 1-866-544-0401.

Get Minutes Used #MIN + SEND	Get Data Used #DATA + SEND	Get Balance #BAL + SEND
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## Explanation of Charges

### Verizon Wireless' Surcharges

Verizon Wireless' Surcharges include (i) a Regulatory Charge (which helps defray various government charges we pay including government number administration and license fees); (ii) a Federal Universal Service Charge (and, if applicable, a State Universal Service Charge) to recover charges imposed on us by the government to support universal service; and (iii) an Administrative Charge, which helps defray certain expenses we incur, including charges we or our agents pay local telephone companies for delivering calls from our customers to their customers, fees and assessments on our network facilities and services, and costs and charges associated with proceedings related to cell sites, local number portability, and other government mandates. Please note that these are Verizon Wireless charges, not taxes. These charges, and what's included, are subject to change from time to time.

### Taxes, Governmental Surcharges and Fees

Includes sales, excise and other taxes and governmental surcharges and fees that we are required by law to bill customers. These taxes, surcharges and fees may change from time to time without notice.

### Late Fee Information

A late payment applies for unpaid balances. The charge is the greater of \$5 or 1.5% per month, or as permitted by law.

### Verizon Wireless' Other Charges and Credits

Includes charges for products and services, and credits owing.

## Payments

Previous Balance	<b>\$346.93</b>
Payment – Thank You	
Payment Received 01/06/14	–346.93
<b>Total Payments</b>	<b>–\$346.93</b>
<b>Balance Forward</b>	<b>\$0.00</b>

## Account Charges and Credits

### Account Monthly Charges

SHARE EVERY UNL TLK&TXT 14GB	01/14 – 02/13	120.00
<b>Subtotal</b>	<b>\$120.00</b>	

### Account Usage Charges

Data Over Allowance – GB	60.00
<b>Subtotal</b>	<b>\$60.00</b>

<b>Total Account Charges and Credits</b>	<b>\$180.00</b>
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### Correspondence Address: Verizon Wireless Attn: Correspondence Team PO Box 5029 Wallingford, CT 06492

#### Automatic Payment Enrollment for Account: 819870318-00001 CLAUDE SIMON

By signing below, you authorize Verizon Wireless to electronically debit your bank account each month for the total balance due on your account. The check you send will be used to setup Automatic Payment. You will be notified each month of the date and amount of the debit 10 days in advance of the payment. I understand and accept these terms. This agreement does not alter the terms of your existing Customer Agreement. I agree that Verizon Wireless is not liable for erroneous bill statements or incorrect debits to my account. To withdraw your authorization you must call Verizon Wireless. Check with your bank for any charges.

1. Check this box. 2. Sign name in box below, as shown on the bill and date. 3. Return this slip with your payment. Do not send a voided check.

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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#### Changing your billing address for Account: 819870318-00001 CLAUDE SIMON

Use this space or sign in to My Verizon at [vzw.com/changeaddress](http://vzw.com/changeaddress) to change the mailing address where we send your bill. If we do not have your most recent email address, provide it below and we'll use it to tell you important information about your Verizon Wireless service. Allow 2 billing cycles for the address change to take effect.

New Address \_\_\_\_\_

City \_\_\_\_\_

State/Zip \_\_\_\_\_

Work Phone \_\_\_\_\_ Home Phone \_\_\_\_\_

Email \_\_\_\_\_

#### Confirming or changing your service address

For each of your mobile numbers, in order to bill taxes and surcharges correctly we need a service address - which is a street address (not a PO Box) that is the home or primary business address of the person who uses that number. To confirm or change the service address for any of your mobile numbers, sign in to My Verizon at [vzw.com/serviceaddress](http://vzw.com/serviceaddress).

## Overview of Lines

### Your Account's Plan

**SHARE EVERY UNL TLK&TXT 14GB**

\$120.00 monthly charge  
 14 monthly GB allowance  
 \$15.00 per GB after allowance

### Breakdown of Charges

Account Charges & Credits	pg 2	\$180.00
336-264-7375	pg 4	\$21.26
Claude Simon		
845-701-5726	pg 5	\$20.94
Claude Simon		
845-754-1442	pg 6	\$21.26
Claude Simon		
912-441-0062	pg 7	\$49.53
Claude Simon		
914-204-0788	pg 12	\$37.75
Claude a Simon		
<b>Total Current Charges</b>		<b>\$330.74</b>

### Breakdown of Shared Usage

		SharePlan Minutes Used	SharePlan Messaging Used	SharePlan Data GB Used
336-264-7375	pg 4		0	0
845-701-5726	pg 5		3	15.350
845-754-1442	pg 6	0	0	2.592
912-441-0062	pg 7	631	137	.008
914-204-0788	pg 12	219	34	0
<b>Total Used</b>		<b>850</b>	<b>174</b>	<b>17.950</b>
<b>Shared Allowance</b>		<b>unlimited</b>	<b>unlimited</b>	<b>14.000</b>
<b>Overage</b>		<b>0</b>	<b>0</b>	<b>3.950</b>
<b>Total Shared Usage Charges</b>		<b>\$0.00</b>	<b>\$0.00</b>	<b>\$60.00</b>



**Summary for Claude Simon: 336-264-7375****Your Plan**

**SHARE EVERY UNL TLK&TXT 14GB**  
(see pg 3)

Have more questions about your charges?  
Get details for usage charges at  
[www.verizonwireless.com](http://www.verizonwireless.com). Sign into My  
Verizon to View Online Bill and click on Calls,  
Messages & Data.

**Monthly Charges**

Jetpack/Usb Line Access	01/14 – 02/13	20.00
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**\$20.00****Verizon Wireless' Surcharges+**

Regulatory Charge	.02
Administrative Charge	.06
Gross Receipts Surchg	.44

**.44****\$52****Taxes, Governmental Surcharges and Fees+**

NY State Sales Tax–Telecom	.32
New York City Sales Tax–Teleco	.38
NY McTd Sales Tax–Telecom	.04

**.04****\$74****Total Current Charges for 336-264-7375****\$21.26**

+Percentage-based taxes, fees, and surcharges apply to charges for this line, including overage charges, plus this line's share of account charges.



## Summary for Claude Simon: 845-701-5726

### Your Plan

**SHARE EVERY UNL TLK&TXT 14GB**  
(see pg 3)

Have more questions about your charges?  
Get details for usage charges at  
[www.verizonwireless.com](http://www.verizonwireless.com). Sign into My  
Verizon to View Online Bill and click on Calls,  
Messages & Data.

### Monthly Charges

Jetpack/Usb Line Access	01/14 – 02/13	20.00
		<b>\$20.00</b>

### Usage and Purchase Charges

Messaging	Allowance	Used	Billable	Cost
Text, Picture & Video	<i>messages</i>	unlimited	3	--
Total Messaging				\$0.00

#### Data

Gigabyte Usage	<i>gigabytes</i>	14.000 (shared)	15.350	3.951	****
Total Data					\$0.00

#### Total Usage and Purchase Charges

**\$0.00**

\*\*\*\*Charges for usage that exceeded the shared allowance can be found in the "Account Charges and Credits" section under "Account Usage Charges."

#### Verizon Wireless' Surcharges+

Regulatory Charge	.02
Administrative Charge	.06
Gross Receipts Surchg	.22
	<b>\$0.30</b>

#### Taxes, Governmental Surcharges and Fees+

NY State Sales Tax–Telecom	.32
Sullivan Cnty Sales Tax–Teleco	.32
	<b>\$0.64</b>

#### Total Current Charges for 845-701-5726

**\$20.94**

+Percentage-based taxes, fees, and surcharges apply to charges for this line, including overage charges, plus this line's share of account charges.



## Summary for Claude Simon: 845-754-1442

### Your Plan

**SHARE EVERY UNL TLK&TXT 14GB**  
(see pg 3)

Have more questions about your charges?  
Get details for usage charges at  
[www.verizonwireless.com](http://www.verizonwireless.com). Sign into My  
Verizon to View Online Bill and click on Calls,  
Messages & Data.

### Monthly Charges

Jetpack/Usb Line Access	01/14 – 02/13	20.00
		<b>\$20.00</b>

### Usage and Purchase Charges

Data	Allowance	Used	Billable	Cost
Gigabyte Usage	<i>gigabytes</i>	14.000 (shared)	2.592	--
Total Data				\$ .00

**Total Usage and Purchase Charges** **\$ .00**

### Verizon Wireless' Surcharges+

Regulatory Charge	.02
Administrative Charge	.06
Gross Receipts Surchg	.44
	<b>\$ .52</b>

### Taxes, Governmental Surcharges and Fees+

NY State Sales Tax–Telecom	.32
New York City Sales Tax–Teleco	.38
NY McTd Sales Tax–Telecom	.04
	<b>\$ .74</b>

**Total Current Charges for 845-754-1442**

**\$21.26**

+Percentage-based taxes, fees, and surcharges apply to charges for this line, including overage charges, plus this line's share of account charges.



**Summary for Claude Simon: 912-441-0062****Your Plan**

**SHARE EVERY UNL TLK&TXT 14GB**  
(see pg 3)

Have more questions about your charges?  
Get details for usage charges at  
[www.verizonwireless.com](http://www.verizonwireless.com). Sign into My  
Verizon to View Online Bill and click on Calls,  
Messages & Data.

**Monthly Charges**

Smartphone Line Access	01/14 – 02/13	40.00
		<b>\$40.00</b>

**Usage and Purchase Charges**

Voice	Allowance	Used	Billable	Cost
SharePlan	minutes	unlimited	631	--
Mobile to Mobile	minutes	unlimited	130	--
Night/Weekend	minutes	unlimited	133	--
Total Voice				\$0.00

**Messaging**

Text, Picture & Video	messages	unlimited	137	--	--
Total Messaging					\$0.00

**Data**

Gigabyte Usage	gigabytes	14.000 (shared)	.008	--	--
Total Data					\$0.00

**Total Usage and Purchase Charges****\$0.00****Verizon Wireless' Surcharges+**

Fed Universal Service Charge	.96
Regulatory Charge	.21
Administrative Charge	.90
Gross Receipts Surchg	2.24
	<b>\$4.31</b>

**Taxes, Governmental Surcharges and Fees+**

NY Public Safety Comm Surchg	1.20
NYC 911 Surchg	.30
NY State Sales Tax–Telecom	1.67
New York City Sales Tax–Teleco	1.89
NY McTd Sales Tax–Telecom	.16
	<b>\$5.22</b>

**Total Current Charges for 912-441-0062****\$49.53**

+Percentage-based taxes, fees, and surcharges apply to charges for this line, including overage charges, plus this line's share of account charges.

**Detail for Claude Simon: 912-441-0062**
**Voice**

Date	Time	Number	Rate	Usage Type	Origination	Destination	Min.	Airtime Charges	Long Dist/ Other Chgs	Total
12/14	9:38P	212-213-1001	Off-Peak	N&W	New York NY	New York NY	1	--	--	--
12/16	10:54A	212-826-1905	Peak	PlanAllow	Callicoon NY	New York NY	1	--	--	--
12/16	11:07A	914-204-0788	Peak	M2MAllow	Callicoon NY	Poughkeps NY	1	--	--	--
12/16	11:10A	914-204-0788	Peak	M2MAllow	Callicoon NY	Incoming CL	2	--	--	--
12/16	11:11A	212-683-9300	Peak	PlanAllow	Callicoon NY	New York NY	2	--	--	--
12/16	11:21A	212-683-2440	Peak	PlanAllow	Callicoon NY	New York NY	27	--	--	--
12/16	1:09P	212-683-9300	Peak	PlanAllow	Callicoon NY	Incoming CL	3	--	--	--
12/16	1:24P	888-368-8507	Peak	PlanAllow	Callicoon NY	Toll-Free CL	2	--	--	--
12/16	1:25P	888-368-8507	Peak	PlanAllow	Callicoon NY	Toll-Free CL	7	--	--	--
12/16	1:35P	888-368-8507	Peak	PlanAllow	Callicoon NY	Toll-Free CL	4	--	--	--
12/16	2:01P	212-683-9300	Peak	PlanAllow	Callicoon NY	New York NY	3	--	--	--
12/16	2:17P	914-204-0788	Peak	M2MAllow	Callicoon NY	Poughkeps NY	2	--	--	--
12/16	2:20P	212-683-9300	Peak	PlanAllow	Callicoon NY	New York NY	1	--	--	--
12/16	3:08P	661-748-0241	Peak	PlanAllow	Callicoon NY	Incoming CL	6	--	--	--
12/16	3:16P	212-683-9300	Peak	PlanAllow	Callicoon NY	New York NY	3	--	--	--
12/16	3:33P	201-396-6819	Peak	M2MAllow	Callicoon NY	Incoming CL	3	--	--	--
12/16	4:04P	914-204-0788	Peak	M2MAllow	Callicoon NY	Poughkeps NY	1	--	--	--
12/16	4:10P	914-204-0788	Peak	M2MAllow	Callicoon NY	Incoming CL	3	--	--	--
12/16	8:01P	347-409-0131	Peak	PlanAllow	Callicoon NY	Incoming CL	3	--	--	--
12/16	8:36P	347-409-0131	Peak	PlanAllow	Callicoon NY	Nwycyzn07 NY	8	--	--	--
12/16	8:52P	347-409-0131	Peak	PlanAllow	Callicoon NY	Incoming CL	6	--	--	--
12/16	9:02P	347-409-0131	Off-Peak	N&W	Callicoon NY	Nwycyzn07 NY	1	--	--	--
12/17	9:30A	888-368-8507	Peak	PlanAllow	Callicoon NY	Toll-Free CL	5	--	--	--
12/17	11:03A	212-683-2440	Peak	PlanAllow	Callicoon NY	Incoming CL	13	--	--	--
12/18	9:21A	212-492-6730	Peak	PlanAllow	Callicoon NY	New York NY	1	--	--	--
12/18	9:48A	212-492-6337	Peak	PlanAllow	Callicoon NY	New York NY	1	--	--	--
12/18	9:50A	516-671-7243	Peak	PlanAllow	Callicoon NY	Glen Cove NY	7	--	--	--
12/18	9:57A	000-000-0086	Peak	PlanAllow,CallVM	Callicoon NY	Voice Mail CL	6	--	--	--
12/18	10:27A	201-670-8660	Peak	PlanAllow	Callicoon NY	Ridgewood NJ	4	--	--	--
12/18	1:38P	201-396-6819	Peak	M2MAllow	Callicoon NY	Caldwell NJ	5	--	--	--
12/18	1:53P	201-396-6819	Peak	M2MAllow	Callicoon NY	Caldwell NJ	2	--	--	--
12/18	1:55P	917-209-9480	Peak	PlanAllow	Callicoon NY	New York NY	1	--	--	--
12/18	1:55P	917-209-9480	Peak	PlanAllow	Callicoon NY	New York NY	1	--	--	--
12/18	1:59P	212-492-6730	Peak	PlanAllow	Callicoon NY	Incoming CL	1	--	--	--
12/18	4:54P	704-462-1401	Peak	PlanAllow	Callicoon NY	Incoming CL	3	--	--	--
12/18	5:31P	212-759-1200	Peak	PlanAllow	Callicoon NY	New York NY	8	--	--	--
12/18	5:39P	212-949-7300	Peak	PlanAllow	Callicoon NY	New York NY	1	--	--	--
12/18	5:50P	212-683-2440	Peak	PlanAllow	Callicoon NY	New York NY	1	--	--	--
12/19	9:36A	212-949-7303	Peak	PlanAllow	Callicoon NY	Incoming CL	43	--	--	--
12/19	10:19A	212-683-2440	Peak	PlanAllow	Callicoon NY	New York NY	17	--	--	--
12/19	10:36A	212-683-9300	Peak	PlanAllow	Callicoon NY	New York NY	34	--	--	--
12/19	5:18P	845-807-3136	Peak	PlanAllow	Callicoon NY	Monticello NY	1	--	--	--
12/19	5:52P	845-807-3136	Peak	PlanAllow	Callicoon NY	Monticello NY	2	--	--	--
12/20	9:54A	919-624-0306	Peak	M2MAllow	Callicoon NY	Raleigh NC	1	--	--	--
12/20	12:40P	919-624-0306	Peak	M2MAllow	Callicoon NY	Raleigh NC	13	--	--	--

**Detail for Claude Simon: 912-441-0062**
**Voice, continued**

Date	Time	Number	Rate	Usage Type	Origination	Destination	Min.	Airtime Charges	Long Dist/ Other Chgs	Total
12/22	9:37P	914-204-0788	Off-Peak	N&W	Callicoon NY	Poughkeeps NY	2	--	--	--
12/24	11:33A	914-204-0788	Peak	M2MAllow	Callicoon NY	Poughkeeps NY	1	--	--	--
12/25	1:42A	317-638-2430	Off-Peak	N&W	Callicoon NY	Indianapls IN	53	--	--	--
12/25	2:23P	000-000-0086	Peak	PlanAllow,CallVM	Callicoon NY	Voice Mail CL	6	--	--	--
12/27	3:46P	212-683-9300	Peak	PlanAllow	Callicoon NY	New York NY	56	--	--	--
12/31	9:05P	917-861-7267	Off-Peak	N&W	Bethel NY	New York NY	6	--	--	--
1/02	6:36P	800-377-5156	Peak	PlanAllow	Callicoon NY	Toll-Free CL	6	--	--	--
1/03	2:03P	516-671-7243	Peak	PlanAllow	Callicoon NY	Glen Cove NY	2	--	--	--
1/03	2:05P	317-638-2430	Peak	PlanAllow	Callicoon NY	Indianapls IN	37	--	--	--
1/03	4:38P	000-000-0086	Peak	PlanAllow,CallVM	Callicoon NY	Voice Mail CL	1	--	--	--
1/03	4:39P	800-645-4328	Peak	PlanAllow	Callicoon NY	Toll-Free CL	4	--	--	--
1/04	12:26P	212-752-8888	Off-Peak	N&W	Bethel NY	New York NY	2	--	--	--
1/05	1:29P	866-750-0873	Off-Peak	N&W	Callicoon NY	Toll-Free CL	8	--	--	--
1/06	10:55A	212-826-1905	Peak	PlanAllow	Callicoon NY	New York NY	1	--	--	--
1/06	11:19A	845-807-3136	Peak	PlanAllow	Callicoon NY	Monticello NY	3	--	--	--
1/06	2:02P	212-492-6961	Peak	PlanAllow	Callicoon NY	New York NY	23	--	--	--
1/06	2:25P	516-671-7243	Peak	PlanAllow	Callicoon NY	Glen Cove NY	6	--	--	--
1/06	3:33P	212-683-9300	Peak	PlanAllow	Callicoon NY	New York NY	12	--	--	--
1/06	3:47P	212-683-9300	Peak	PlanAllow	Callicoon NY	New York NY	3	--	--	--
1/06	3:54P	212-683-9300	Peak	PlanAllow	Callicoon NY	Incoming CL	1	--	--	--
1/06	3:56P	212-683-9300	Peak	PlanAllow	Callicoon NY	Incoming CL	2	--	--	--
1/06	4:00P	212-683-9300	Peak	PlanAllow	Callicoon NY	Incoming CL	2	--	--	--
1/06	4:06P	212-683-9300	Peak	PlanAllow	Callicoon NY	Incoming CL	2	--	--	--
1/06	5:30P	845-482-4610	Peak	PlanAllow	Callicoon NY	Incoming CL	1	--	--	--
1/07	11:05A	212-492-6335	Peak	PlanAllow	Callicoon NY	Incoming CL	48	--	--	--
1/07	11:54A	212-683-9300	Peak	PlanAllow	Callicoon NY	New York NY	2	--	--	--
1/07	11:56A	212-430-5180	Peak	PlanAllow	Callicoon NY	New York NY	2	--	--	--
1/07	3:20P	212-430-5100	Peak	PlanAllow	Callicoon NY	Incoming CL	3	--	--	--
1/07	7:07P	914-715-2310	Peak	M2MAllow	Callicoon NY	Incoming CL	5	--	--	--
1/07	7:38P	212-826-1905	Peak	PlanAllow	Callicoon NY	New York NY	5	--	--	--
1/08	8:50A	212-683-9300	Peak	PlanAllow	Callicoon NY	Incoming CL	3	--	--	--
1/08	8:58A	212-683-9300	Peak	PlanAllow	Callicoon NY	Incoming CL	2	--	--	--
1/08	9:15A	212-683-9300	Peak	PlanAllow	Callicoon NY	Incoming CL	2	--	--	--
1/08	9:49A	212-683-9300	Peak	PlanAllow	Callicoon NY	New York NY	4	--	--	--
1/08	9:54A	212-683-9300	Peak	PlanAllow	Callicoon NY	New York NY	1	--	--	--
1/08	11:29A	212-683-9300	Peak	PlanAllow	Middletown NY	New York NY	2	--	--	--
1/08	11:51A	212-683-9300	Peak	PlanAllow	Chester NY	New York NY	2	--	--	--
1/08	12:04P	000-000-0086	Peak	PlanAllow,CallVM	Chester NY	Voice Mail CL	3	--	--	--
1/08	12:21P	212-683-9300	Peak	PlanAllow	Chester NY	New York NY	1	--	--	--
1/08	12:23P	201-396-6819	Peak	M2MAllow	Chester NY	Caldwell NJ	1	--	--	--
1/08	12:31P	212-683-9300	Peak	PlanAllow	Harriman NY	New York NY	3	--	--	--
1/08	12:33P	201-396-6819	Peak	M2MAllow	Highland F NY	Caldwell NJ	3	--	--	--
1/08	1:46P	201-396-6819	Peak	M2MAllow	New York NY	Caldwell NJ	1	--	--	--
1/08	2:29P	212-826-1905	Peak	PlanAllow	New York NY	New York NY	1	--	--	--
1/08	2:34P	212-683-9300	Peak	PlanAllow	New York NY	New York NY	1	--	--	--

**Detail for Claude Simon: 912-441-0062**
**Voice, continued**

Date	Time	Number	Rate	Usage Type	Origination	Destination	Min.	Airtime Charges	Long Dist/ Other Chgs	Total
1/08	2:48P	212-826-1905	Peak	PlanAllow	New York NY	New York NY	1	--	--	--
1/08	4:50P	212-826-1905	Peak	PlanAllow	New York NY	New York NY	1	--	--	--
1/08	4:56P	914-204-0788	Peak	M2MAllow	New York NY	Poughkepsi NY	7	--	--	--
1/09	11:34A	914-204-0788	Peak	M2MAllow	New York NY	Poughkepsi NY	5	--	--	--
1/09	5:20P	212-492-6961	Peak	PlanAllow	New York NY	Incoming CL	10	--	--	--
1/09	5:30P	212-826-1905	Peak	PlanAllow	New York NY	New York NY	1	--	--	--
1/09	6:25P	917-209-9480	Peak	PlanAllow	New York NY	Incoming CL	16	--	--	--
1/09	9:54P	914-204-0788	Off-Peak	N&W	New York NY	Incoming CL	18	--	--	--
1/10	8:42A	914-204-0788	Peak	M2MAllow	New York NY	Incoming CL	3	--	--	--
1/10	8:45A	212-683-9300	Peak	PlanAllow	New York NY	New York NY	56	--	--	--
1/10	1:43P	201-396-6819	Peak	M2MAllow	Bronx NY	Caldwell NJ	4	--	--	--
1/11	5:55P	516-945-7606	Off-Peak	N&W	Callicoon NY	Glen Cove NY	3	--	--	--
1/11	5:58P	212-826-1905	Off-Peak	N&W	Callicoon NY	New York NY	2	--	--	--
1/11	5:59P	516-945-7606	Off-Peak	N&W	Callicoon NY	Glen Cove NY	2	--	--	--
1/11	6:13P	917-385-1350	Off-Peak	N&W	Callicoon NY	Nwyruczny01 NY	3	--	--	--
1/11	6:16P	516-945-7606	Off-Peak	N&W	Callicoon NY	Glen Cove NY	2	--	--	--
1/11	6:17P	516-945-7606	Off-Peak	N&W	Callicoon NY	Incoming CL	1	--	--	--
1/11	6:19P	212-826-1905	Off-Peak	N&W	Callicoon NY	New York NY	4	--	--	--
1/11	6:27P	646-588-8522	Off-Peak	N&W	Callicoon NY	Incoming CL	1	--	--	--
1/11	6:27P	646-588-8522	Off-Peak	N&W	Callicoon NY	Nwyruczny01 NY	2	--	--	--
1/11	6:58P	646-588-8522	Off-Peak	N&W	Callicoon NY	Incoming CL	1	--	--	--
1/11	6:59P	212-826-1905	Off-Peak	N&W	Callicoon NY	New York NY	1	--	--	--
1/11	7:05P	646-588-8522	Off-Peak	N&W	Callicoon NY	Incoming CL	1	--	--	--
1/11	7:06P	212-826-1905	Off-Peak	N&W	Callicoon NY	New York NY	1	--	--	--
1/11	7:07P	646-588-8522	Off-Peak	N&W	Callicoon NY	Nwyruczny01 NY	1	--	--	--
1/11	7:08P	212-826-1905	Off-Peak	N&W	Callicoon NY	New York NY	1	--	--	--
1/11	7:13P	212-826-1905	Off-Peak	N&W	Callicoon NY	New York NY	1	--	--	--
1/11	7:14P	646-588-8522	Off-Peak	N&W	Callicoon NY	Nwyruczny01 NY	3	--	--	--
1/11	7:22P	646-588-8522	Off-Peak	N&W	Callicoon NY	Nwyruczny01 NY	1	--	--	--
1/11	7:23P	646-588-8522	Off-Peak	N&W	Callicoon NY	Nwyruczny01 NY	1	--	--	--
1/11	7:26P	212-826-1905	Off-Peak	N&W	Callicoon NY	New York NY	1	--	--	--
1/11	7:35P	646-588-8522	Off-Peak	N&W	Callicoon NY	Nwyruczny01 NY	2	--	--	--
1/11	7:54P	646-588-8522	Off-Peak	N&W	Callicoon NY	Incoming CL	4	--	--	--
1/12	12:23P	Unavailable	Off-Peak	N&W	Callicoon NY	Incoming CL	1	--	--	--
1/12	3:19P	Unavailable	Off-Peak	N&W	Callicoon NY	Incoming CL	1	--	--	--
1/12	5:16P	Unavailable	Off-Peak	N&W	Callicoon NY	Incoming CL	1	--	--	--
1/13	7:46A	516-263-0800	Peak	PlanAllow	Callicoon NY	Incoming CL	1	--	--	--
1/13	7:57A	212-665-0600	Peak	PlanAllow	Callicoon NY	Nwyruczny01 NY	4	--	--	--
1/13	8:02A	917-295-7957	Peak	M2MAllow	Callicoon NY	Nwyruczny01 NY	1	--	--	--
1/13	8:03A	718-786-9430	Peak	PlanAllow	Callicoon NY	Queens NY	3	--	--	--
1/13	8:09A	718-707-9303	Peak	PlanAllow	Callicoon NY	Queens NY	2	--	--	--
1/13	8:25A	917-417-0468	Peak	M2MAllow	Callicoon NY	Incoming CL	1	--	--	--
1/13	8:25A	917-417-0468	Peak	M2MAllow	Callicoon NY	New York NY	5	--	--	--
1/13	8:31A	201-396-6819	Peak	M2MAllow	Callicoon NY	Caldwell NJ	2	--	--	--
1/13	8:33A	516-263-0800	Peak	PlanAllow	Callicoon NY	Nassauzn02 NY	1	--	--	--

**Detail for Claude Simon: 912-441-0062**
**Voice, continued**

Date	Time	Number	Rate	Usage Type	Origination	Destination	Min.	Airtime Charges	Long Dist/ Other Chgs	Total
1/13	8:45A	212-826-1905	Peak	PlanAllow	Callicoon NY	New York NY	1	--	--	--
1/13	8:46A	201-396-6819	Peak	M2MAllow	Callicoon NY	Caldwell NJ	1	--	--	--
1/13	9:40A	516-263-0800	Peak	PlanAllow	Callicoon NY	Nassauzn02 NY	1	--	--	--
1/13	9:41A	201-396-6819	Peak	M2MAllow	Callicoon NY	Caldwell NJ	1	--	--	--
1/13	9:42A	917-417-0468	Peak	M2MAllow	Callicoon NY	New York NY	1	--	--	--
1/13	9:45A	845-807-3136	Peak	PlanAllow	Callicoon NY	Incoming CL	2	--	--	--
1/13	10:05A	212-269-2229	Peak	PlanAllow	Callicoon NY	New York NY	6	--	--	--
1/13	10:10A	201-396-6819	Peak	M2MAllow	Callicoon NY	Caldwell NJ	1	--	--	--
1/13	10:11A	516-263-0800	Peak	PlanAllow	Callicoon NY	Nassauzn02 NY	3	--	--	--
1/13	10:14A	917-417-0468	Peak	M2MAllow	Callicoon NY	New York NY	3	--	--	--
1/13	10:20A	201-396-6819	Peak	M2MAllow	Callicoon NY	Caldwell NJ	1	--	--	--
1/13	10:20A	201-396-6819	Peak	M2MAllow	Callicoon NY	Caldwell NJ	3	--	--	--
1/13	10:22A	917-417-0468	Peak	M2MAllow,CallWait	Callicoon NY	Incoming CL	2	--	--	--
1/13	10:26A	201-396-6819	Peak	M2MAllow	Callicoon NY	Caldwell NJ	11	--	--	--
1/13	10:43A	212-949-7300	Peak	PlanAllow	Callicoon NY	New York NY	25	--	--	--
1/13	11:08A	201-396-6819	Peak	M2MAllow	Callicoon NY	Caldwell NJ	1	--	--	--
1/13	11:08A	000-000-0086	Peak	PlanAllow,CallVM	Callicoon NY	Voice Mail CL	4	--	--	--
1/13	11:12A	201-396-6819	Peak	M2MAllow	Callicoon NY	Caldwell NJ	1	--	--	--
1/13	11:14A	201-396-6819	Peak	M2MAllow	Callicoon NY	Caldwell NJ	1	--	--	--
1/13	11:43A	201-396-6819	Peak	M2MAllow	Callicoon NY	Caldwell NJ	30	--	--	--
1/13	12:13P	347-303-2674	Peak	PlanAllow	Callicoon NY	Nwyruczyn08 NY	1	--	--	--
1/13	2:07P	201-670-8660	Peak	PlanAllow	Callicoon NY	Incoming CL	1	--	--	--
1/13	2:37P	917-417-0468	Peak	M2MAllow	Lackawaxen PA	New York NY	1	--	--	--
1/13	2:49P	212-826-1905	Peak	PlanAllow	Beach Lake PA	New York NY	1	--	--	--
1/13	2:54P	212-683-9300	Peak	PlanAllow	Beach Lake PA	New York NY	2	--	--	--
1/13	2:56P	732-806-3504	Peak	PlanAllow	White Mill PA	Incoming CL	1	--	--	--
1/13	3:04P	201-670-8660	Peak	PlanAllow	White Mill PA	Ridgewood NJ	3	--	--	--
1/13	3:28P	212-826-1905	Peak	PlanAllow	Lake Ariel PA	New York NY	4	--	--	--
1/13	3:58P	212-826-1905	Peak	PlanAllow	Tobyhanna PA	New York NY	1	--	--	--



## Summary for Claude a Simon: 914-204-0788

### Your Plan

**SHARE EVERY UNL TLK&TXT 14GB**  
(see pg 3)

Have more questions about your charges?  
Get details for usage charges at  
[www.verizonwireless.com](http://www.verizonwireless.com). Sign into My  
Verizon to View Online Bill and click on Calls,  
Messages & Data.

### Monthly Charges

Basic Phone Line Access	01/14 – 02/13	30.00
		<b>\$30.00</b>

### Usage and Purchase Charges

Voice	Allowance	Used	Billable	Cost
SharePlan	minutes	unlimited	219	--
Mobile to Mobile	minutes	unlimited	186	--
Night/Weekend	minutes	unlimited	85	--
Total Voice				\$0.00

### Messaging

Text, Picture & Video	messages	unlimited	34	--	--
Total Messaging					\$0.00

### Total Usage and Purchase Charges

**\$0.00**

### Verizon Wireless' Surcharges+

Fed Universal Service Charge	.89
Regulatory Charge	.21
Administrative Charge	.90
Gross Receipts Surchg	1.07
	<b>\$3.07</b>

### Taxes, Governmental Surcharges and Fees+

NY Public Safety Comm Surchg	1.20
Sullivan Cnty 911 Surchg	.30
NY State Sales Tax–Telecom	1.59
Sullivan Cnty Sales Tax–Teleco	1.59
	<b>\$4.68</b>

### Total Current Charges for 914-204-0788

**\$37.75**

+Percentage-based taxes, fees, and surcharges apply to charges for this line, including overage charges, plus this line's share of account charges.

## Detail for Claude a Simon: 914-204-0788

### Voice

Date	Time	Number	Rate	Usage Type	Origination	Destination	Min.	Airtime Charges	Long Dist/ Other Chgs	Total
12/14	9:23A	917-294-0775	Off-Peak	N&W	New York NY	Nwycyzn01 NY	1	--	--	--
12/14	11:17A	917-294-0775	Off-Peak	N&W	New York NY	Nwycyzn01 NY	1	--	--	--
12/14	11:28A	917-294-0775	Off-Peak	N&W	New York NY	Incoming CL	3	--	--	--
12/14	12:20P	917-294-0775	Off-Peak	N&W	Hoboken NJ	Nwycyzn01 NY	1	--	--	--
12/14	9:42P	908-277-4403	Off-Peak	N&W	New York NY	Incoming CL	17	--	--	--
12/15	10:30A	914-238-8941	Off-Peak	N&W	New York NY	Chappaqua NY	5	--	--	--
12/15	12:58P	917-861-7267	Off-Peak	N&W	New York NY	Incoming CL	2	--	--	--

**Detail for Claude a Simon: 914-204-0788**
**Voice, continued**

Date	Time	Number	Rate	Usage Type	Origination	Destination	Min.	Airtime Charges	Long Dist/ Other Chgs	Total
12/15	1:07P	646-833-7459	Off-Peak	N&W	New York NY	Nwyrucz01 NY	7	--	--	--
12/15	5:11P	845-428-1907	Off-Peak	N&W	New York NY	Monticello NY	1	--	--	--
12/15	5:28P	845-428-1907	Off-Peak	N&W	New York NY	Monticello NY	3	--	--	--
12/15	6:34P	912-441-0062	Off-Peak	N&W	New York NY	Savannah GA	1	--	--	--
12/16	8:55A	845-428-1907	Peak	PlanAllow	Callicoon NY	Monticello NY	2	--	--	--
12/16	11:07A	912-441-0062	Peak	M2MAllow	Sloatsburg NY	Incoming CL	1	--	--	--
12/16	11:10A	912-441-0062	Peak	M2MAllow	Sloatsburg NY	Savannah GA	2	--	--	--
12/16	12:35P	609-851-3113	Peak	PlanAllow	Milltown NJ	Trenton NJ	2	--	--	--
12/16	12:36P	609-851-3113	Peak	PlanAllow	East Bruns NJ	Incoming CL	1	--	--	--
12/16	12:48P	609-851-3113	Peak	PlanAllow	Hightstown NJ	Incoming CL	2	--	--	--
12/16	12:49P	609-851-3113	Peak	PlanAllow	Trenton NJ	Incoming CL	2	--	--	--
12/16	12:52P	912-441-0062	Peak	M2MAllow	Trenton NJ	Savannah GA	1	--	--	--
12/16	3:16P	000-000-0086	Peak	PlanAllow,CallVM	East Bruns NJ	Voice Mail CL	2	--	--	--
12/16	3:18P	912-441-0062	Peak	M2MAllow	East Bruns NJ	Savannah GA	1	--	--	--
12/16	3:58P	912-441-0062	Peak	M2MAllow	Bridgewater NJ	Savannah GA	2	--	--	--
12/16	4:09P	912-441-0062	Peak	M2MAllow	Bedminster NJ	Savannah GA	3	--	--	--
12/17	6:39A	000-000-0086	Peak	PlanAllow,CallVM	Callicoon NY	Voice Mail CL	1	--	--	--
12/17	7:01A	845-482-4610	Peak	PlanAllow	Callicoon NY	Incoming CL	1	--	--	--
12/17	9:29A	570-253-0202	Peak	PlanAllow	Callicoon NY	Honesdale PA	1	--	--	--
12/17	9:29A	570-253-0202	Peak	PlanAllow	Callicoon NY	Honesdale PA	1	--	--	--
12/18	11:13A	845-887-3136	Peak	PlanAllow	Callicoon NY	Callicoon NY	1	--	--	--
12/18	12:49P	518-578-0349	Peak	M2MAllow	Callicoon NY	Plattsbg NY	11	--	--	--
12/18	3:39P	000-000-0086	Peak	PlanAllow,CallVM	Bethel NY	Voice Mail CL	2	--	--	--
12/18	6:06P	570-729-7345	Peak	PlanAllow	Callicoon NY	Beach Lake PA	3	--	--	--
12/18	7:53P	518-578-0349	Peak	M2MAllow	Callicoon NY	Plattsbg NY	2	--	--	--
12/19	9:50A	508-435-0926	Peak	PlanAllow	Callicoon NY	Hopkinton MA	19	--	--	--
12/20	8:03A	570-729-7345	Peak	PlanAllow	Callicoon NY	Beach Lake PA	1	--	--	--
12/20	8:39A	000-000-0086	Peak	PlanAllow,CallVM	Callicoon NY	Voice Mail CL	2	--	--	--
12/20	8:40A	570-729-7345	Peak	PlanAllow	Callicoon NY	Beach Lake PA	1	--	--	--
12/21	2:56P	732-627-0324	Off-Peak	N&W	Callicoon NY	Boundbrook NJ	1	--	--	--
12/21	2:57P	908-369-0203	Off-Peak	N&W	Callicoon NY	Neshanic NJ	3	--	--	--
12/21	4:50P	908-369-0203	Off-Peak	N&W	Callicoon NY	Neshanic NJ	1	--	--	--
12/22	9:37P	912-441-0062	Off-Peak	N&W	Thompson NY	Incoming CL	2	--	--	--
12/24	10:22A	845-932-8080	Peak	PlanAllow	Callicoon NY	Lkhuntigtn NY	12	--	--	--
12/24	11:33A	912-441-0062	Peak	M2MAllow	Bethel NY	Incoming CL	1	--	--	--
12/25	11:21A	000-000-0086	Peak	PlanAllow,CallVM	Callicoon NY	Voice Mail CL	1	--	--	--
12/25	4:42P	912-529-3956	Peak	PlanAllow	Callicoon NY	Soperton GA	9	--	--	--
12/26	12:10P	845-932-8080	Peak	PlanAllow	Callicoon NY	Incoming CL	9	--	--	--
12/26	8:03P	508-435-0926	Peak	PlanAllow	Callicoon NY	Hopkinton MA	18	--	--	--
12/27	10:44A	732-627-0324	Peak	PlanAllow	Callicoon NY	Boundbrook NJ	1	--	--	--
12/27	10:45A	908-277-4403	Peak	PlanAllow	Callicoon NY	Summit NJ	1	--	--	--
12/27	11:02A	917-771-5612	Peak	M2MAllow	Callicoon NY	New York NY	1	--	--	--
12/27	11:08A	518-578-0349	Peak	M2MAllow	Callicoon NY	Plattsbg NY	30	--	--	--
12/27	12:03P	845-932-8080	Peak	PlanAllow	Callicoon NY	Lkhuntigtn NY	1	--	--	--
12/27	12:05P	000-000-0086	Peak	PlanAllow,CallVM	Callicoon NY	Voice Mail CL	1	--	--	--

**Detail for Claude a Simon: 914-204-0788**
**Voice, continued**

Date	Time	Number	Rate	Usage Type	Origination	Destination	Min.	Airtime Charges	Long Dist/ Other Chgs	Total
12/27	12:30P	732-446-4422	Peak	PlanAllow	Callicoon NY	Englishtn NJ	2	--	--	--
12/29	9:39A	917-771-5612	Off-Peak	N&W	Callicoon NY	New York NY	1	--	--	--
12/29	2:01P	000-000-0086	Off-Peak	N&W,CallVM	Callicoon NY	Voice Mail CL	2	--	--	--
12/30	12:06P	817-729-7705	Peak	PlanAllow	Callicoon NY	Arlington TX	8	--	--	--
12/31	10:33A	817-729-7705	Peak	PlanAllow	Callicoon NY	Arlington TX	2	--	--	--
12/31	11:38A	845-932-8080	Peak	PlanAllow	Callicoon NY	Incoming CL	5	--	--	--
12/31	12:01P	817-729-7705	Peak	PlanAllow	Callicoon NY	Incoming CL	2	--	--	--
12/31	1:06P	917-771-5612	Peak	M2MAllow	Callicoon NY	New York NY	1	--	--	--
1/02	10:15A	508-435-0926	Peak	PlanAllow	Callicoon NY	Hopkinton MA	15	--	--	--
1/02	1:38P	518-578-0349	Peak	M2MAllow	Callicoon NY	Plattsbg NY	18	--	--	--
1/03	11:02A	518-578-0349	Peak	M2MAllow	Callicoon NY	Plattsbg NY	3	--	--	--
1/03	7:50P	000-000-0086	Peak	PlanAllow,CallVM	Callicoon NY	Voice Mail CL	2	--	--	--
1/05	4:28P	817-729-7705	Off-Peak	N&W	Callicoon NY	Arlington TX	2	--	--	--
1/05	5:53P	817-729-7705	Off-Peak	N&W	Callicoon NY	Incoming CL	2	--	--	--
1/06	7:39A	000-000-0086	Peak	PlanAllow,CallVM	Callicoon NY	Voice Mail CL	2	--	--	--
1/06	10:14A	000-000-0086	Peak	PlanAllow,CallVM	Callicoon NY	Voice Mail CL	1	--	--	--
1/06	1:44P	908-277-4403	Peak	PlanAllow	Callicoon NY	Summit NJ	52	--	--	--
1/06	5:31P	845-482-4610	Peak	PlanAllow	Callicoon NY	Incoming CL	1	--	--	--
1/07	6:54A	000-000-0086	Peak	PlanAllow,CallVM	Callicoon NY	Voice Mail CL	1	--	--	--
1/07	12:13P	817-729-7705	Peak	PlanAllow	Callicoon NY	Incoming CL	4	--	--	--
1/08	4:56P	912-441-0062	Peak	M2MAllow	Callicoon NY	Incoming CL	7	--	--	--
1/08	6:42P	518-578-0349	Peak	M2MAllow	Callicoon NY	Plattsbg NY	47	--	--	--
1/09	9:41A	000-000-0086	Peak	PlanAllow,CallVM	Callicoon NY	Voice Mail CL	1	--	--	--
1/09	11:27A	912-441-0062	Peak	M2MAllow	Callicoon NY	Savannah GA	1	--	--	--
1/09	11:34A	912-441-0062	Peak	M2MAllow	Callicoon NY	Incoming CL	5	--	--	--
1/09	3:44P	000-000-0086	Peak	PlanAllow,CallVM	Callicoon NY	Voice Mail CL	1	--	--	--
1/09	4:44P	912-441-0062	Peak	M2MAllow	Callicoon NY	Savannah GA	1	--	--	--
1/09	4:46P	212-683-9300	Peak	PlanAllow	Callicoon NY	New York NY	6	--	--	--
1/09	7:40P	000-000-0086	Peak	PlanAllow,CallVM	Callicoon NY	Voice Mail CL	1	--	--	--
1/09	7:41P	518-578-0349	Peak	M2MAllow	Callicoon NY	Plattsbg NY	30	--	--	--
1/09	9:54P	912-441-0062	Off-Peak	N&W	Callicoon NY	Savannah GA	18	--	--	--
1/10	7:46A	518-578-0349	Peak	M2MAllow	Callicoon NY	Plattsbg NY	13	--	--	--
1/10	8:42A	912-441-0062	Peak	M2MAllow	Callicoon NY	Savannah GA	3	--	--	--
1/11	5:31P	516-945-7606	Off-Peak	N&W	Callicoon NY	Incoming CL	2	--	--	--
1/11	5:33P	912-441-0062	Off-Peak	N&W	Callicoon NY	Savannah GA	1	--	--	--
1/11	5:35P	845-482-3439	Off-Peak	N&W	Bethel NY	Jeffersnvl NY	2	--	--	--
1/12	8:54A	000-000-0086	Off-Peak	N&W,CallVM	Callicoon NY	Voice Mail CL	1	--	--	--
1/12	1:05P	000-000-0086	Off-Peak	N&W,CallVM	Callicoon NY	Voice Mail CL	2	--	--	--
1/12	1:23P	Unavailable	Off-Peak	N&W	Callicoon NY	Incoming CL	2	--	--	--
1/12	2:01P	845-482-3439	Off-Peak	N&W	Callicoon NY	Jeffersnvl NY	1	--	--	--
1/13	6:26A	000-000-0086	Peak	PlanAllow,CallVM	Callicoon NY	Voice Mail CL	1	--	--	--
1/13	9:22A	845-428-1907	Peak	PlanAllow	Callicoon NY	Monticello NY	14	--	--	--
1/13	9:54A	917-771-5612	Peak	M2MAllow	Callicoon NY	New York NY	2	--	--	--
1/13	12:20P	845-428-1907	Peak	PlanAllow	Callicoon NY	Monticello NY	1	--	--	--



## Need-to-Know Information

### **Customer Proprietary Network Information (CPNI) Notice**

CPNI is information made available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications services you purchase from us, as well as related billing information. The protection of your information is important to us, and you have a right, and we have a duty, under federal law, to protect the confidentiality of your CPNI.

We will share CPNI among our affiliates and parent companies (including Vodafone), and their subsidiaries so they may market communications-related products and services to you. CPNI will not be shared with unrelated third parties for their own use.

You may choose not to have your CPNI shared for the marketing purposes described above by notifying us by phone any time at 1-800-333-9956, online at [www.vzw.com/myprivacy](http://www.vzw.com/myprivacy) or through Customer Service at 1-800-922-0204 from 6 a.m. to 11 p.m.

Unless you notify us in one of these ways, we may share your CPNI with authorized companies as described above beginning 30 days after the first time we notify you of this CPNI policy. Your choice will remain valid until you notify us that you wish to change your selection. Your decision about sharing your CPNI will not affect the provision of any services you currently have with us.

Note: This CPNI Notice does not apply to residents of the state of Arizona.

### **Limiting Notations On Payments**

Written notations included with or on your payment cannot be reviewed when bills are processed and will not be honored. Please send such notated payment and any accompanying correspondence to the Correspondence Address on Page 2 of your bill.

### **Electronic Fund Transfer (EFT)**

Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. An EFT may be withdrawn from your account the same day you make your payment and your check is not returned to you. If you want to be excluded from EFT, please call 1-866-544-0401. If payment is returned unpaid, you authorized us to collect an additional \$25 fee through EFT from your account.

### **Attention Georgia Customers**

Georgia State and Local Sales Taxes are charged only on the monthly access fee and all vertical services for Special Features, including, but not limited to, Call Waiting, Call Forwarding, and Three-Way Calling. If you have a service plan which includes airtime with the monthly access fee, the amount of access subject to Georgia taxes is the lesser of the access charge or \$20.00.

### **Experiencing A Problem With Your Verizon Wireless Device?**

Just contact us toll-free at 1-866-406-5154 from a landline phone. If we can't resolve the problem and the problem is caused by a manufacturing defect within the first year you own the device, we'll send you a Certified Like-New Replacement (either a like unit or one of comparable quality) right to your door.

### **FUSC Change**

The Federal Universal Service Charge (FUSC) is a Verizon Wireless charge that is subject to change each calendar quarter based on contribution rates prescribed by the FCC. On January 1, the FUSC changed to 3.94 percent of assessable wireless charges, other than separately billed interstate and international telecom charges. The FUSC on separately billed interstate and international telecom charges changed to 16.4 percent. For more details, please call 1-888-684-1888.

### **Go Global This Winter**

Planning an International getaway? Before you escape to warmer weather or a snowy destination, be sure to get a Global Data Plan to help you stay connected. Check email, view websites and upload your trip photos to social media while traveling. Our Global Data plan gives you 100MB for just \$25/month. For maps, rates, coverage limitations and an Interactive Trip Planner to help determine your needs, visit [go.vzw.com/globalsvcs](http://go.vzw.com/globalsvcs).

### **Learn How To Use Your New Device**

Did you get a new smartphone, tablet or jetpack over the holidays and now you're not sure how to use it? Attend a free workshop at a Verizon Wireless store to learn about your device. Find out how to preserve battery life, get the latest apps, transfer data from your phone to computer, and much more. Visit [go.vzw.com/workshops](http://go.vzw.com/workshops) to register. Can't make it to a workshop? Explore our Video Gallery for tips on using your device and managing your account at [go.vzw.com/howto](http://go.vzw.com/howto).

