

# Your AT&T Statement

November 26 - February 25, 2013



#BWNCJFM

#15020615846012# C



CLAUDE SIMON  
254 5TH AVE FL 3  
NEW YORK NY 10001-6406

Customer ID: 845 482-3439 0615846

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Customer Service: 1 800 222-0300

Text Phone (TTY): 1 800 855-2880

Internet Address:

[www.att.com/customerservice](http://www.att.com/customerservice)

## Summary of charges

Previous balance.....	57.12
Payment received Dec 17 - Thank you.....	-57.12
AT&T One Rate® Seven Cents Plan .....p 2.....	28.02
Surcharges and other fees.....p 2.....	18.65
Government fees and taxes .....p 2.....	0.61

**Total amount due** **\$47.28**

**Date due** **March 22, 2013**

This statement includes charges from the last three months.

## Your savings and benefits

### Never Mail! Another Check to Pay Your AT&T Bill.

For the ultimate convenience, enroll in AT&T Automatic Bill Payment (ABP) and have your future payments automatically deducted from your checking account. To enroll, check the box and sign on the line on the back of the remittance coupon, and return with your payment. Or sign up for online billing to review and pay your bill each month by logging onto your AT&T Online Billing account at [www.att.com/remitdoc](http://www.att.com/remitdoc)



## Extra! Extra!

### Need to pay your bill quickly?

By using AT&T's free automated system, you can make your bill paying easier! Just dial 1.800.288.2747 and pay your bill today!

### Dial 1 800.CALL.ATT for Collect calls

1.800.CALL.ATT for Collect calls is one flat rate, 24 hours a day, every day. Dial down the center 1.800.C-A-L-L-A-T-T (1.800.225.5288).



## Extra! Extra!

Need to pay your bill quickly? Dial 1.800.288.2747 and use AT&T's automated system to make your life easier!



## Benefit news

Sign up for AT&T Online Billing and you won't get another paper bill! To sign up just visit [www.att.com/online](http://www.att.com/online)

Detach and return with payment

Printed on Recyclable Paper  
Continues on back



## Benefit news

### AT&T Online Billing Gives You More

Sign up for AT&T Online Billing and say good-bye to paper bills. You'll receive an online statement that you can view 24/7, in addition to enhanced features such as Call Sorting and your choice of convenient billing options, including Automatic Bill Pay. You can even print out any of your statements, whenever you like. Signing up is quick, easy, and totally free. Just visit [www.att.com/online](http://www.att.com/online) and free yourself from the hassle of paper bills.

## Products and services

### Your current products and services

Service type	Products	Comments
Long Distance	AT&T One Rate® Seven Cents Plan	

### AT&T One Rate® Seven Cents Plan calls

Description	Amount
AT&T One Rate® Seven Cents Plan monthly fee Dec 25 - Mar 24, 2013	23.85
Direct dialed calls	4.17
<b>Total AT&amp;T One Rate® Seven Cents Plan calls</b>	<b>\$28.02</b>

### Direct dialed calls

	Date	Number called	Where	Time	Code	Min	Amount
1	Dec 2	843 681-7209	Hiltonhead, SC	5:46pm	DH	1	.07
2	Dec 12	570 251-6500	Honesdale, PA	9:17am	DH	2	.14
3	Dec 19	912 441-0062	Savannah, GA	8:56pm	DH	12	.84
4	Dec 20	912 441-0062	Savannah, GA	8:34pm	DH	1	.07
5	Dec 26	912 441-0062	Savannah, GA	2:12pm	DH	1	.07
6	Jan 10	570 253-8398	Honesdale, PA	12:53pm	DH	1	.07
7	Jan 10	570 647-0001	Honesdale, PA	1:00pm	DH	1	.07
8	Jan 11	212 967-6602	New York, NY	12:22pm	NH	3	.36
9	Jan 15	201 633-4546	JerseyCity, NJ	9:09am	DH	2	.14
10	Jan 15	516 671-7243	Glen Cove, NY	9:46am	NH	2	.24
11	Jan 15	516 671-7243	Glen Cove, NY	9:51am	NH	1	.12
12	Jan 15	516 671-7243	Glen Cove, NY	10:15am	NH	6	.72
13	Jan 15	212 492-6386	New York, NY	3:00pm	NH	2	.24
14	Jan 22	570 647-0001	Honesdale, PA	9:06am	DH	4	.28
15	Jan 22	570 253-8124	Honesdale, PA	12:17pm	DH	2	.14
16	Feb 15	212 492-6386	New York, NY	9:54am	NH	2	.24
17	Feb 22	212 492-6386	New York, NY	10:21am	NH	2	.24
18	Feb 22	212 492-6386	New York, NY	10:34am	NH	1	.12
						<b>46</b>	<b>\$4.17</b>

3/15/13 d# 35375

Key to Code column  
D = day H = direct N = night

### Surcharges and other fees

	Description	Amount
19	Universal connectivity charge For an explanation of this charge, please call 1 800 532-2021 or visit <a href="http://www.consumer.att.com/connectivity_charge">http://www.consumer.att.com/connectivity_charge</a>	5.29
20	In-state connection fee For an explanation of this charge, please call 1 800 333-5256 or visit <a href="http://www.consumer.att.com/instate-connectionfee">http://www.consumer.att.com/instate-connectionfee</a>	3.50
21	In-state connection fee For an explanation of this charge, please call 1 800 333-5256 or visit <a href="http://www.consumer.att.com/instate-connectionfee">http://www.consumer.att.com/instate-connectionfee</a>	1.08
22	Carrier cost recovery fee Recovers cost to provide long distance service including regulatory fees, programs and connection & account servicing. It is not a tax or charge required by the government. For more information, call 1 800 854-9940.	7.17
23	Interstate Gross Receipts + applicable UCC	1.39
24	Intrastate Surcharge	.22
		<b>\$18.65</b>

### Government fees and taxes

Description	Amount
Local tax	.34
State tax	.27
	<b>\$ .61</b>

### Important information about your telephone service

Effective March 1, 2013, the AT&T One Rate® Seven Cents plan per minute rate for state-to-state calls direct dialed from home will increase to \$.09 per minute. In addition, the name of the plan will change to the AT&T One Rate® II plan. For more information or to enroll in an alternative AT&T calling plan, please call 1.800.697.4890.

For inquiries and complaints please write to us at:  
AT&T Global Imaging Center  
P.O. Box 1828  
Alpharetta, GA 30023-1828

This bill was mailed within 8 days following the end of the AT&T statement period shown on the front of your bill.

Any intrastate services you subscribe to are provided by AT&T Communications of New York, Inc., and any interstate/international services you subscribe to are provided by AT&T Corp. To view service publications go to: [att.com/servicepublications](http://att.com/servicepublications) and click on Service Guides and/or Tariffs.





Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn from your account as soon as the same day your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in the terms and conditions of your AT&T Service Agreement. Returned checks may be presented electronically. If you want to save time and stamps, sign up for auto payment at [www.att.com/stoppaper](http://www.att.com/stoppaper) using your checking account. It's easy, secure, and convenient!

From time to time, we develop new offers and make pricing changes that you may want to know more about. We've set up a special web site to help you get the most out of your AT&T services--please visit us online at [www.shop.att.com](http://www.shop.att.com).

#### **Important customer information**

**AT&T Automatic Bill Payment terms and conditions-Bank Draft.** By agreeing to preauthorized transfers, you agree with AT&T as follows: When you are enrolled in ABP, AT&T will forward to you a statement of your account, not less than 10 days prior to the date your bank account will be debited. Please review each statement you receive for any errors. If you inform AT&T that an error exists on your statement, AT&T will attempt to correct that error prior to your next statement. Continue to mail your payment as usual until you see "Automatic Pay" printed in the Amount enclosed space on your AT&T statement. Either party may terminate this agreement at any time by giving the other party written notice reasonably in advance of the date of termination or any scheduled settlement date. Termination shall not prevent a debit transaction authorized before any notice of termination.

