

# Your AT&T Statement

December 26 - February 25, 2012



#BWNCFM

#15020615846012# C



CLAUDE SIMON  
160 MADISON AVE FL 7  
NEW YORK NY 10016-5412

Customer ID: 845 482-3439 0615846

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Customer Service: 1 800 222-0300

Text Phone (TTY): 1 800 855-2880

Internet Address: [www.att.com](http://www.att.com)

## Summary of charges

Previous balance.....	62.69
Payment received Jan 13 - Thank you .....	-62.69
AT&T One Rate® Seven Cents Plan .....	p 2.....28.93
AT&T direct dialed calls .....	p 2.....42.56
Other charges and credits .....	p 2.....19.62
Taxes and surcharges.....	p 2.....4.80

**Total amount due** **\$95.91**

**Date due** **March 21, 2012**

This statement includes charges from the last two months.

## Your savings and benefits

### Never Mail Another Check to Pay Your AT&T Bill.

For the ultimate convenience, enroll in AT&T Automatic Bill Payment (ABP) and have your future payments automatically deducted from your checking account. To enroll, check the box and sign on the line on the back of the remittance coupon, and return with your payment. Or sign up for online billing to review and pay your bill each month by logging onto your AT&T Online Billing account at [www.att.com/remitdoc](http://www.att.com/remitdoc)



## Extra! Extra!

### Need to pay your bill quickly?

By using AT&T's free automated system, you can make your bill paying easier! Just dial 1.800.288.2747 and pay your bill today!

### Dial 1 800.CALL.ATT for Collect calls

1.800.CALL.ATT for Collect calls is one flat rate, 24 hours a day, every day. Dial down the center 1.800.C-A-L-L-A-T-T (1.800.225.5288).



## Extra! Extra!

Need to pay your bill quickly? Dial 1.800.288.2747 and use AT&T's automated system to make your life easier!



## Benefit news

Sign up for AT&T Online Billing and you won't get another paper bill! To sign up just visit [www.att.com/online](http://www.att.com/online)

3/9/12  
D. 4860

**Detach and return with payment**



Printed on Recyclable Paper

**Continues on back**



## Benefit news

### AT&T Online Billing Gives You More

Sign up for AT&T Online Billing and say good-bye to paper bills. You'll receive an online statement that you can view 24/7, in addition to enhanced features such as Call Sorting and your choice of convenient billing options, including Automatic Bill Pay. You can even print out any of your statements, whenever you like. Signing up is quick, easy, and totally free. Just visit [www.att.com/online](http://www.att.com/online) and free yourself from the hassle of paper bills.

## Products and services

### Your current products and services

Service type	Products	Comments
Long Distance	AT&T One Rate® Seven Cents Plan	

## AT&T One Rate® Seven Cents Plan calls

Description	Amount
AT&T One Rate® Seven Cents Plan monthly fee Jan 25 - Mar 24, 2012	15.90
Direct dialed calls	13.03
<b>Total AT&amp;T One Rate® Seven Cents Plan calls</b>	<b>\$28.93</b>

### Direct dialed calls

	Date	Number called	Where	Time	Code	Min	Amount
1	Dec 25	516 671-7243	Glen Cove, NY	3:28pm	NH	12	1.44
2	Jan 3	212 683-4763	New York, NY	11:30am	NH	4	.48
3	Jan 8	516 671-7243	Glen Cove, NY	1:59pm	NH	10	1.20
4	Jan 8	516 671-7243	Glen Cove, NY	2:15pm	NH	2	.24
5	Jan 9	570 253-0202	Honesdale, PA	3:57pm	DH	1	.07
6	Jan 21	516 671-7243	Glen Cove, NY	6:15pm	NH	36	4.32
7	Feb 11	516 671-7243	Glen Cove, NY	10:24am	NH	22	2.64
8	Feb 14	516 671-7243	Glen Cove, NY	11:31am	NH	16	1.92
9	Feb 14	516 671-7243	Glen Cove, NY	11:47am	NH	4	.48
10	Feb 23	516 365-6124	Manhasset, NY	9:40am	NH	2	.24
						<b>109</b>	<b>\$13.03</b>

Key to Code column  
D = day      H = direct      N = night

## AT&T direct dialed calls

### International calls

	Date	Number called	Where	Time	Code	Min	Amount
11	Feb 14	250 446-2577	Rock Creek, BC	11:51am	RH	28	42.56
						<b>28</b>	<b>\$42.56</b>

Key to Code column  
H = direct      R = standard

## Other charges and credits

	Date	Description	Amount
12	Feb 25	Universal connectivity charge For an explanation of this charge, please call 1 800 532-2021 or visit <a href="http://www.consumer.att.com/connectivity_charge">http://www.consumer.att.com/connectivity_charge</a>	11.34
13	Feb 25	In-state connection fee For an explanation of this charge, please call 1 800 333-5256 or visit <a href="http://www.consumer.att.com/instate-connectionfee">http://www.consumer.att.com/instate-connectionfee</a>	3.50
14	Feb 25	Carrier cost recovery fee Recovers cost to provide long distance service including regulatory fees, programs and connection & account servicing. It is not a tax or charge required by the government. For more information, call 1 800 854-9940.	4.78
			<b>\$19.62</b>

## Taxes and surcharges

Description	Amount
Local tax	.83
Intrastate Surcharge	.52
Interstate Gross Receipts + applicable UCC	2.78
State tax	.67
	<b>\$4.80</b>

## Important information about your telephone service

Effective March 1, 2012, the following in-state local toll Operator Assistance rates will increase as follows: Automated Collect dialed 1-800CALLATT - \$.80/minute for the NY Metro, \$1/minute for non-NY Metro, and \$1.20/minute for in-state long distance calling. All other Operator Assistance calls will increase to \$1.30/minute. Busy Line Verify and Busy Line Interrupt will increase by \$1 to \$11 for each service. For more information, please call 1.800.222.0300.

For inquiries and complaints please write to us at:  
AT&T Global Imaging Center  
P.O. Box 1828  
Alpharetta, GA 30023-1828



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This bill was mailed within 8 days following the end of the AT&T statement period shown on the front of your bill.

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Any intrastate services you subscribe to are provided by AT&T Communications of New York, Inc. and any interstate/international services you subscribe to are provided by AT&T Corp. To view service publications go to: [att.com/servicepublications](http://att.com/servicepublications) and click on Service Guides and/or Tariffs.

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Paying by check authorizes AT&T to use the information from your check to make a one-time electronic fund transfer from your account. Funds may be withdrawn from your account as soon as the same day your payment is received. If we cannot process the transaction electronically, you authorize AT&T to present an image copy of your check for payment. Your original check will be destroyed once processed. If your check is returned unpaid you agree to pay such fees as identified in the terms and conditions of your AT&T Service Agreement. Returned checks may be presented electronically. If you want to save time and stamps, sign up for auto payment at [www.att.com/stoppaper](http://www.att.com/stoppaper) using your checking account. It's easy, secure, and convenient!

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From time to time, we develop new offers and make pricing changes that you may want to know more about. We've set up a special web site to help you get the most out of your AT&T services—please visit us online at [www.att.com/home](http://www.att.com/home)

#### **Important customer information**

##### **AT&T Automatic Bill Payment terms and conditions-Bank**

**Draft.** By agreeing to preauthorized transfers, you agree with AT&T as follows: When you are enrolled in ABP, AT&T will forward to you a statement of your account, not less than 10 days prior to the date your bank account will be debited. Please review each statement you receive for any errors. If you inform AT&T that an error exists on your statement, AT&T will attempt to correct that error prior to your next statement. Continue to mail your payment as usual until you see "Automatic Pay" printed in the Amount enclosed space on your AT&T statement. Either party may terminate this agreement at any time by giving the other party written notice reasonably in advance of the date of termination or any scheduled settlement date. Termination shall not prevent a debit transaction authorized before any notice of termination.

