

# Your AT&T Statement

February 26 - March 25, 2011



#BWNCJFM  
#15020615846012# C



CLAUDE SIMON  
160 MADISON AVE FL 7  
NEW YORK NY 10016-5412

Customer ID: 845 482-3439 0615846

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Customer Service: 1 800 222-0300

Text Phone (TTY): 1 800 855-2880

Internet Address: [www.att.com](http://www.att.com)

## Summary of charges

Previous balance.....	52.11
Payments .....p 3.....	-89.11
<b>Credit balance as of March 25 .....</b>	<b>\$37.00</b>
AT&T One Rate® Seven Cents Plan .....p 2.....	10.23
Other charges and credits .....p 2 .....	5.74
Taxes and surcharges.....p 2 .....	0.92
<b>Current charges .....</b>	<b>\$16.89</b>
<b>Credit Balance</b>	<b>-\$20.11</b>

Please do not send payment. You have a credit balance.

## Your savings and benefits

### Never Mail Another Check to Pay Your AT&T Bill.

For the ultimate convenience, enroll in AT&T Automatic Bill Payment (ABP) and have your future payments automatically deducted from your checking account. To enroll, check the box and sign on the line on the back of the remittance coupon, and return with your payment. Or sign up for online billing to review and pay your bill each month by logging onto your AT&T Online Billing account at [www.att.com/remitdoc](http://www.att.com/remitdoc)



## Extra! Extra!

### Need to pay your bill quickly?

By using AT&T's free automated system, you can make your bill paying easier! Just dial 1.800.288.2747 and pay your bill today!

### Dial 1 800.CALL.ATT for Collect calls

1.800.CALL.ATT for Collect calls is one flat rate, 24 hours a day, every day. Dial down the center 1.800.C-A-L-L-A-T-T (1.800.225.5288).



## Extra! Extra!

Need to pay your bill quickly? Dial 1.800.288.2747 and use AT&T's automated system to make your life easier!



## Benefit news

You are now eligible for AT&T Deferred Billing. Please see page 2 for important information about your bill.

Sign up for AT&T Online Billing and you won't get another paper bill! To sign up just visit [www.att.com/online](http://www.att.com/online)

Detach and return with payment



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Continues on back





## Benefit news

### You qualify for AT&T's Deferred Billing!

As a convenience to our customers, AT&T provides deferred billing. If your AT&T Residential charges are less than \$30 for one month, or less than \$30 (combined) for two months in a row, you will not receive a bill. We will send a bill on the third month regardless of your total AT&T charges. To see your charges monthly online, you can sign up for AT&T Online Billing. Visit [www.att.com/go-online](http://www.att.com/go-online) for more information or to sign up for Online Billing.

### AT&T Online Billing Gives You More

Sign up for AT&T Online Billing and say good-bye to paper bills. You'll receive an online statement that you can view 24/7, in addition to enhanced features such as Call Sorting and your choice of convenient billing options, including Automatic Bill Pay. You can even print out any of your statements, whenever you like. Signing up is quick, easy, and totally free. Just visit [www.att.com/online](http://www.att.com/online) and free yourself from the hassle of paper bills.

## Products and services

### Your current products and services

Service type	Products	Comments
Long Distance	AT&T One Rate® Seven Cents Plan	

## AT&T One Rate® Seven Cents Plan calls

Description	Amount
AT&T One Rate® Seven Cents Plan monthly fee Mar 25 - Apr 24, 2011	7.95
Direct dialed calls	2.28
<b>Total AT&amp;T One Rate® Seven Cents Plan calls</b>	<b>\$10.23</b>

## Direct dialed calls

Date	Number called	Where	Time	Code	Min	Amount
1 Feb 25	212 889-5573	New York, NY	11:37am	NH	2	.24
2 Mar 9	516 671-7243	Glen Cove, NY	11:05am	NH	13	1.56
3 Mar 11	212 929-8210	New York, NY	1:09pm	NH	2	.24
4 Mar 22	212 889-5573	New York, NY	11:27am	NH	2	.24
			19			<b>\$2.28</b>

Key to Code column

H = direct

N = night

## Other charges and credits

	Date	Description	Amount
5	Mar 25	Universal connectivity charge For an explanation of this charge, please call 1 800 532-2021 or visit <a href="http://www.consumer.att.com/connectivity_charge">http://www.consumer.att.com/connectivity_charge</a>	1.60
6	Mar 25	In-state connection fee For an explanation of this charge, please call 1 800 333-5256 or visit <a href="http://www.consumer.att.com/instate-connectionfee">http://www.consumer.att.com/instate-connectionfee</a>	1.75
7	Mar 25	Carrier cost recovery fee Recovers cost to provide long distance service including regulatory fees, programs and connection & account servicing. It is not a tax or charge required by the government. For more information, call 1 800 854-9940.	2.39
			<b>\$5.74</b>

## Taxes and surcharges

Description	Amount
Local tax	.20
Intrastate Surcharge	.12
Interstate Gross Receipts + applicable UCC	.44
State tax	.16
	<b>\$5.74</b>

## Important information about your telephone service

Any intrastate services you subscribe to are provided by AT&T Communications of New York, Inc. and any interstate/international services you subscribe to are provided by AT&T Corp. To view service publications go to: [att.com/servicepublications](http://att.com/servicepublications) and click on Service Guides and/or Tariffs.

For inquiries and complaints please write to us at:  
AT&T Global Imaging Center  
P.O. Box 1828  
Alpharetta, GA 30023-1828

This bill was mailed within 8 days following the end of the AT&T statement period shown on the front of your bill.

Paying by check authorizes AT&T to send the information from your check electronically to your bank for payment. Your account will be debited in the amount of your check and the transaction will appear on your bank statement. Your original check will be destroyed once processed, and you will not receive your cancelled check back. If we cannot post the transaction electronically, you authorize us to present an image copy of your check for payment. If you have further questions regarding this process, or if you do not wish to participate in AT&T's check conversion program please call 1.800.201.2367.



From time to time, we develop new offers and make pricing changes that you may want to know more about. We've set up a special web site to help you get the most out of your AT&T services--please visit us online at [www.att.com/home](http://www.att.com/home)

As a convenience to our customers, AT&T provides deferred billing - If your AT&T Residential charges are less than \$30 for one month, or less than \$30 (combined) for two months in a row, you will not receive a bill. We will send a bill on the third month regardless of your total AT&T charges. To see your charges monthly online, you can sign up for AT&T Online Billing. Go to [www.att.com/go-online](http://www.att.com/go-online) for terms and conditions.

## Payments

Date		Amount
Feb 28	Payment received - Thank you	-37.00
Mar 21	Payment received - Thank you	-52.11
		<b>-\$89.11</b>

## Important customer information

### AT&T LD WEB NOTICE

**REMINDER** - Price & fee increase notices for certain services are provided by web only, at [att.com/t-increasenotices](http://att.com/t-increasenotices) (click "**Recent Price and Fee Increases and Special Notices**"): 1) Interstate /International (INTL) **Transaction-Based Services**, 2) INTL **Mobile Termination Charges** (rates at [att.com/mobileterm](http://att.com/mobileterm)), and 3) Federal Universal Connectivity Charge (a **Discretionary Fee**). If you don't have web access, call the number on your long distance bill for rates/increase notices.

**Cordless Phone with Enhanced Usability Features.**  
The new TL32200 two-handset cordless phone with digital answering system and caller ID/call waiting capability is designed with enhanced usability features. The extra large, high contrast LCDs with black text on a white background makes it easier to read the incoming caller ID or review call history. The extra large backlit keypads allow for easy dialing in low light conditions. The TL32200 features four different audio profiles to meet individual hearing needs. The Audio Assist™ temporarily increases the overall volume so you don't miss important information. The TL32200 is also equipped with lights to visually indicate an incoming call. Receive 10% off the \$69.95 TL32200 until April 30th, 2011 by using the promotion code: MARRBM02 at [www.telephones.att.com](http://www.telephones.att.com).

### AT&T Automatic Bill Payment terms and conditions-Bank Draft

**Draft.** By agreeing to preauthorized transfers, you agree with AT&T as follows: When you are enrolled in ABP, AT&T will forward to you a statement of your account, not less than 10 days prior to the date your bank account will be debited. Please review each statement you receive for any errors. If you inform AT&T that an error exists on your statement, AT&T will attempt to correct that error prior to your next statement. Continue to mail your payment as usual until you see "Automatic Pay" printed in the Amount enclosed space on your AT&T statement. Either party may terminate this agreement at any time by giving the other party written notice reasonably in advance of the date of termination or any scheduled settlement date. Termination shall not prevent a debit transaction authorized before any notice of termination.



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