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Account Changes * Repair

On Demand/Pay Per View Details

Go green today - Go Paper Free

Verizon News

Bundle with DIRECTV

Get new DIRECTV with over 205 channels and unlimited local calling for \$54.99/mo. for 1-yr. after TV rebate w/24-month TV agreement. Call 1-888-558-6766 today. Subject to taxes and fees. Regional sports fee may apply. Limited-time offer. Terms & restrictions may apply.

Get More, Save More

Call 1-888-818-7344 to ensure you're getting the best Verizon services at a great value - from phone, Internet and TV, to money saving bundles, international plans, and fun add-ons. Together we'll find ways to save you even more.

MOVING? Call 1-866-VZMOVES

Call Verizon before you move to set up your Internet, TV and phone for your new home. Plus, ask about our great new money-saving bundles. Don't wait. Call ahead! 1-866-VZMOVES. Service availability varies.

Want Automatic Payment?

Enroll below or at Verizon.com to authorize your financial institution to deduct the amount of your monthly bill from the account associated with your enclosed check and send payment directly to Verizon. To discontinue Automatic Payment, call Verizon. Please keep a copy of this authorization.

Account Number

845 482 3439 953 24 0

Due Date

11/26/12

Amount Due

\$65.36

Account Information

Statement Date: 11/1/12

CLAUDE SIMON

Phone: 845-482-3439

Account Summary

Previous Balance \$30.98

No Payment Received \$.00

Balance Forward \$30.98

New Charges

Current Activity \$22.10

Taxes, Fees and Other Charges \$12.28

Total New Charges due by November 26, 2012 \$34.38

Amount Due \$65.36

11/16/12
\$35.19
db

Questions about your bill or service?

View your bills in detail at verizon.com or call 1-800-VERIZON (1-800-837-4966).

Enter your ten digit number 845-482-3439. Use 953 if asked for your customer identification code. Customers with disabilities call 1-800-974-6006 TTY.

Please return remittance slip with payment.



Phone Number
845-482-3439

Account Number
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Date Due
11/26/12

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Current Activity

Current Charges

11/1 11/30 Monthly Charge for Dial Tone	15.80
11/1 11/30 Verizon Local Calls	6.30
Current Charges Subtotal	\$22.10

Current Activity Total **\$22.10**

Non-Basic includes, but is not limited to, Caller ID Freedom packages, Home Voice Mail, Inside Wire Maintenance plans and applicable tax and fees.

All Other includes long distance services, services provided by other companies, and applicable tax and fees.

Taxes, Fees and Other Charges

Taxes, Governmental Surcharges and Fees

Federal Excise Tax	.88
NY State and Local Sales Tax	2.45
911 Surcharge	.35

Verizon Surcharges and Other Charges and Credits

Late Payment Charge	.07
Federal Universal Service Fee	1.22
NY State and Local Tax Surcharges	.92
Federal Subscriber Line Charge	6.39

Total Taxes, Fees and Other Charges **\$12.28**

Restatement of Charges

The Restatement of Charges chart displays your charges by category. If you do not pay your bill in full each month, your payment will be applied to your account as follows: Basic, Regional Calls, Non-Basic, and All Other. This payment order helps you to maintain your basic local service if you cannot pay your bill in full.

Charge Type	New Charges
Basic	34.31
Regional Calls	.00
Non-Basic	.07
All Other	.00
Total	34.38

Basic includes local telephone service, associated order and installation charges, subscriber line charge, non-published service and applicable tax and fees.

Regional Calls include Intralata toll and Inter-regional calling, Directory Assistance and applicable tax and fees.

Correspondence

Go to verizon.com/contactus or mail to
PO Box 33078, St. Petersburg, FL 33733



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Call Detail

Verizon Local Calls

Place called	Charge per call	Number of calls	Period	Amount
A	.09	38	day	
		9	eve	
		23	ngt	
Total				\$6.30

With message rate service you pay a set price for each local call you make no matter how long you talk.



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Need-to-Know Information

Avoid Unexpected Repair Fees

Get our Inside Wire maintenance plan and protect yourself from unexpected telephone wiring & jack repair costs for only \$7.99/mo. Plus, this plan extends to cover FiOS customers TV & Internet wiring. Call 1-888-558-6799 and get peace of mind for little more a month. Taxes, fees & terms apply.

Bundle Today & Start Saving

Call 1-888-851-7527 or visit verizon.com/savenow and let us review your account. We can help find the best bundle to meet your entertainment and communication needs. Thank you for being a valued Verizon customer.

Privacy Policy Update to include Redbox Instant by Verizon

Verizon is happy to let you know that Redbox Instant by Verizon, which offers new video streaming services, is now part of the Verizon family of companies covered by the Verizon privacy policy. To view the updated privacy policy, go to <http://www22.verizon.com/privacy/>. You can learn about the information Verizon collects, how it's used, and what choices you can make by clicking on the "Privacy Policy" link at the bottom of our website pages. Thank you for choosing Verizon.