



Account Number  
845 482 3439 953 24 0

Due Date  
7/26/12

Amount Due  
\$62.70

 **verizon.com**  
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verizon.com/myverizon

### Verizon News

#### Bundle With DIRECTV

Get new DIRECTV® service with 2012 NFL SUNDAY TICKET and unlimited local calling for \$54.99/mo. for 1 yr. after TV rebate with 24-mo. DIRECTV agreement. Call 1-888-698-7528 today to sign up. Subject to taxes and fees. Limited-time offer. Terms and restrictions apply.

#### FiOS Just Got Faster

Call 1-888-304-7527 or visit verizon.com/supreme to learn more about our network upgrade to deliver better services at the best value. From phone, Internet & TV bundles, to international plans and fun add-ons, together we'll find ways to save you more on Verizon's superior services.

#### MOVING? Call 1-866-VZMOVES

Before you move, call Verizon to set up your Internet, TV and phone for your new home, hassle-free and in no time. Plus, ask about our great new money saving bundle offers. Don't wait. Call ahead!  
1-866-VZMOVES. Service availability varies.

### Account Information

Statement Date: 7/1/12  
CLAUDE SIMON  
Phone: 845-482-3439

### Account Summary

Previous Balance	\$30.99
No Payment Received	\$0.00
<b>Balance Forward</b>	<b>\$30.99</b>

#### New Charges

Current Activity	\$19.88
Taxes, Fees and Other Charges	\$11.83
<b>Total New Charges due by July 26, 2012</b>	<b>\$31.71</b>

**Amount Due \$62.70**

### Want Automatic Payment?

Enroll below or at Verizon.com to authorize your financial institution to deduct the amount of your monthly bill from the account associated with your enclosed check and send payment directly to Verizon. To discontinue Automatic Payment, call Verizon. Please keep a copy of this authorization.

### Questions about your bill or service?

View your bills in detail at verizon.com or call 1-800-VERIZON (1-800-837-4966). Enter your ten digit number 845-482-3439. Use 953 if asked for your customer identification number. Reach us by TTY at 1-800-974-6006.

Please return remit slip with payment.

To enroll in Automatic Payment (Sign and date below)



By signing above I verify that I have reviewed and accepted the terms and conditions at  
verizon.com/autopayterms for automatic bill payment

00012305 01 AT 0.374 V2412911 0049 XX  
CLAUDE SIMON  
254 5TH AVE FL 3  
NEW YORK NY 10001-6406

V11



Account Number: 845 482 3439 953 24 0  
New Charges Due: Jul 26, 2012  
Amount Due: \$62.70 070112

Make check payable to Verizon

\$



VERIZON  
PO BOX 1100  
ALBANY NY 12250-0001

020084548234399530241109 1221800000030990000000627003



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## Current Activity

### Current Charges

7/1	7/31	Monthly Charge for Dial Tone	15.80
7/1	7/31	Verizon Local Calls	3.87
7/1	7/31	Regional Calls	.21

**Current Charges Subtotal** **\$19.88**

**Current Activity Total** **\$19.88**

## Taxes, Fees and Other Charges

### Taxes, Governmental Surcharges and Fees

Federal Excise Tax	.81
NY State and Local Sales Tax	2.26
911 Surcharge	.35

### Verizon Surcharges and Other Charges and Credits

Late Payment Charge	.07
Federal Universal Service Fee	1.11
NY State and Local Tax Surcharges	.85
Federal Subscriber Line Charge	6.38

**Total Taxes, Fees and Other Charges** **\$11.83**

## Restatement of Charges

The Restatement of Charges chart displays your charges by category. If you do not pay your bill in full each month, your payment will be applied to your account as follows: Basic, Regional Calls, Non-Basic, and All Other. This payment order helps you to maintain your basic local service if you cannot pay your bill in full.

Charge Type	New Charges
Basic	31.40
Regional Calls	.24
Non-Basic	.07
All Other	.00
<b>Total</b>	<b>31.71</b>

Basic includes local telephone service, associated order and installation charges, subscriber line charge, non-published service and applicable tax and fees.

Regional Calls include Intralata toll and Inter-regional calling, Directory Assistance and applicable tax and fees.

Non-Basic includes, but is not limited to, Caller ID Freedom packages, Home Voice Mail, Inside Wire Maintenance plans and applicable tax and fees.

All Other includes long distance services, services provided by other companies, and applicable tax and fees.

## Correspondence

Go to [verizon.com/contactus](http://verizon.com/contactus) or mail to  
PO Box 33078, St. Petersburg, FL 33733

## Payment by Check

Paying by check authorizes check processing or use of the check information for a one-time electronic fund transfer from your account. We may retain your checking information for electronic refunds to you or your use in future electronic payments to us (to opt out, call 1-888-500-5358).

## Consumer Information

For important consumer information see the Customer Info Guide in your Verizon white pages directory.

## Late Payment Charges

For balances over \$5, the charge is the greater of \$5 or 1.5%. Balances of \$5 or less is 1.5%. To avoid this charge, payments must be received by Jul 26, 2012. FiOS TV and basic service are assessed a charge when they are 60 days past due.

## Bankruptcy Information

If you are or were subject to a bankruptcy proceeding, this statement may include amounts for pre-bankruptcy service. Any such pre-bankruptcy balances are for your information only and you should not pay any pre-bankruptcy amounts. Please direct all correspondence concerning bankruptcy to PO Box 3037, Bloomington, IL 61702.

## Service Providers

Verizon NY provides regional, local calling and related features, other voice services, and FiOS TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service, HMC service and FiOS TV equipment. FiOS is a registered mark of Verizon Trademark Services LLC.





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## Need-to-Know Information

### Important Change to Residential Services

In your April statement we notified you that certain products would no longer be available for sale to subscribers. This message provides additional information.

Effective June 16, 2012, the calling plans, features, and products listed below will no longer be available for purchase. If you currently subscribe to these products you may continue to do so at your existing location until further notice, or you may subscribe to an alternate product or feature.

Calling Features: \*69 (monthly rate product only); Busy Redial (monthly rate product only); Call Forwarding Busy Line; Call Forwarding Don't Answer; Call Intercept; Call Manager Package 1 and 2; Call Waiting ID Deluxe; Caller ID - Number Only; Dial-A-Visit Message Detail; Distinctive Ring; Gold Number Service; Speed Dialing 8 and 30; Ultra Forward Feature; and ValuePack.

Calling Plans: Toll Free Service; Verizon Five Cents Plan; Verizon Freedom and Freedom Extra; Verizon Freedom Unlimited; Verizon Local Package and Local Package Extra; Verizon Regional Package and Regional Package Extra.

Other Products: Foreign Exchange Service (intrastate only); Joint User Service.

Verizon Freedom Essentials, which includes unlimited long distance calling, will continue to be available. You can explore the alternatives by calling us at 1.800.VERIZON or visiting us online at [www.verizon.com](http://www.verizon.com).

### Federal Subscriber Line Charge

Effective on or about July 3, 2012, the Federal Subscriber Line Charge may change on your main phone line and on any additional phone line. This charge helps pay for the costs of providing and maintaining the local network.

### Verizon Surcharges

Verizon's Surcharges include (i) a Federal Subscriber Line and Access Recovery Charge applicable to local services that helps pay for the costs of providing and maintaining the local phone network; (ii) a Federal Universal Service Charge applicable to interstate and international services to recover fees imposed on us by the government to support universal service, and; (iii) a Carrier Cost Recovery Charge applicable to long distance customers that helps defray various charges we pay, including those for government number administration, local number portability, regulatory fees, and charges we or our agents must pay to terminate calls on other networks. Please note that these are Verizon charges, not taxes. These charges, and what is included in these charges, are subject to change from time to time. For additional information regarding the charges on your Verizon bill, please visit [Verizon.com](http://Verizon.com) or call 1-800-Verizon.

### Notice of Revised Terms of Service

The following Terms of Service have been revised: Verizon Online Service (FiOS® Internet and HSI), Verizon FiOS TV Service, FiOS Digital Voice Service, FiOS Digital Voice Inside Wire Maintenance Service, Verizon Online Additional Services.

The terms now require that you and Verizon resolve disputes only by arbitration or in small claims court. They also provide for a free, voluntary mediation program that may help avoid disputes. By using the Services after the date of this notice, you accept and agree to abide by the revised terms. For more information, visit [verizon.com/terms/disputes](http://verizon.com/terms/disputes) and [verizon.com/terms](http://verizon.com/terms).

If your Services were purchased prior to December 31, 2011 and Early Termination Fees apply, these provisions are not effective until your Service Term period expires. But prior to that date, you may accept these Terms of Service and take advantage of the mediation/arbitration provisions by notifying Verizon.

### Review Your Account

Call 1-888-992-8111 or visit [verizon.com/savenow](http://verizon.com/savenow) to find the best bundle options for you and your budget. We're here to meet all your entertainment and communication needs. Thank you for being a valued Verizon customer.



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## Call Detail

### Verizon Local Calls

Place called	Charge per call	Number of calls	Period	Amount
A	.09	23	day	
		20	ngt	

**Total** **\$3.87**

With message rate service you pay a set price for each local call you make no matter how long you talk.

### Verizon Regional Calls

Date	Time	Place Called	Number called	Period	Minutes	Amount
Directly Dialed						
Jun 8	10:50 am	Narrowsbg NY	845 252 3333	day	1:00	.21

**Total** **\$2.1**