



Account Number  
845 482 3439 953 24 0

Due Date  
1/26/12

Amount Due  
\$29.96

→ **verizon.com**  
**Shop \* Bill Pay \* Account Changes**  
**Autopay \* Paper Free Bill \* Repair**

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**verizon.com/myverizon**

#### Verizon News

##### **DIRECTV® + Phone \$49.99/mo.**

Hurry and get new DIRECTV service and unlimited local calling for \$49.99/mo. for 1 yr. after rebate with a 2-year TV agreement. Call 1-888-893-8090 by 2/8/12 to sign up. Subject to taxes and fees. Terms and restrictions apply.

##### **Get More, Save More**

Call 1-888-558-1565 to ensure you're getting the best Verizon services at the best value – from phone, Internet and TV, to money saving bundles, international plans, and fun add-ons. Together we'll find ways to save you even more.

##### **MOVING? Call 1-866-VZMOVES**

Before you move, call Verizon to set up your Internet, TV and phone for your new home, hassle-free and in no time. Ask about our great new money-saving bundle offers. Don't wait. Call ahead!  
1-866-VZMOVES. Service availability varies.

#### Account Information

**Statement Date:** 1/1/12  
**CLAUDE SIMON**  
**Phone:** 845-482-3439

#### Account Summary

Previous Balance	\$31.49
Payment Received Dec 19	-\$31.49
<b>Balance Forward</b>	<b>\$0.00</b>

#### New Charges

Current Activity	\$18.38
Taxes, Fees and Other Charges	\$11.58
<b>Total New Charges due by January 26, 2012</b>	<b>\$29.96</b>

**Amount Due by January 26, 2012** **\$29.96**

#### Want Automatic Payment?

Enroll below or at [Verizon.com](http://Verizon.com) to authorize your financial institution to deduct the amount of your monthly bill from the account associated with your enclosed check and send payment directly to Verizon. To discontinue Automatic Payment, call Verizon. Please keep a copy of this authorization.

#### Questions about your bill or service?

View your bills in detail at [verizon.com](http://verizon.com) or call 1-800-VERIZON (1-800-837-4966). Enter your ten digit number 845-482-3439. Use 953 if asked for the three digits following your account number.  
Customers with disabilities can reach us by TTY at 1-800-974-6006.

Please return remit slip with payment.

To enroll in Automatic Payment (Sign and date below)



By signing above I verify that I have reviewed and accepted the terms and conditions at [verizon.com/autopayterms](http://verizon.com/autopayterms) for automatic bill payment

00014255 01 AT 0.365 V2400311 0059 XX  
CLAUDE SIMON V11  
% VERATEX  
160 MADISON AV  
NEW YORK NY 10016-5412



Account Number: 845 482 3439 953 24 0  
**New Charges Due:** Jan 26, 2012  
**Amount Due: \$29.96** 010112

Make check payable to Verizon

\$



VERIZON  
PO BOX 1100  
ALBANY NY 12250-0001

020084548234399530241109 120370000000000000000000299600



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## Current Activity

### Current Charges

1/1	1/31	Monthly Charge for Dial Tone	15.80
1/1	1/31	Verizon Local Calls	2.34
1/1	1/31	Regional Calls	.24

**Current Charges Subtotal** **\$18.38**

**Current Activity Total** **\$18.38**

## Taxes, Fees and Other Charges

### Taxes, Governmental Surcharges and Fees

Federal Excise Tax	.76
NY State and Local Sales Tax	2.14
911 Surcharge	.35

### Verizon Surcharges and Other Charges and Credits

Federal Universal Service Fee	1.14
NY State and Local Tax Surcharges	.81
FCC Line Charge	6.38

**Total Taxes, Fees and Other Charges** **\$11.58**

## Restatement of Charges

The Restatement of Charges chart displays your charges by category. If you do not pay your bill in full each month, your payment will be applied to your account as follows: Basic, Regional Calls, Non-Basic, and All Other. This payment order helps you to maintain your basic local service if you cannot pay your bill in full.

Charge Type	New Charges
Basic	29.69
Regional Calls	.27
Non-Basic	.00
All Other	.00
Total	29.96

Basic includes local telephone service, associated order and installation charges, subscriber line charge, non-published service and applicable tax and fees.

Regional Calls include Intralata toll and Inter-regional calling, Directory Assistance and applicable tax and fees.

Non-Basic includes, but is not limited to, Caller ID Freedom packages, Home Voice Mail, Inside Wire Maintenance plans and applicable tax and fees.

All Other includes long distance services, services provided by other companies, and applicable tax and fees.

## Correspondence

Go to [verizon.com/contactus](http://verizon.com/contactus) or mail to  
PO Box 33078, St. Petersburg, FL 33733

## Payment by Check

When you pay by check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check.

## Consumer Information

For important consumer information see the Customer Info Guide in your Verizon white pages directory.

## Late Payment Charges

For balances over \$5, the charge is the greater of \$5 or 1.5%. Balances of \$5 or less is 1.5%. To avoid this charge, payments must be received by Jan 26, 2012. FiOS TV and basic service are assessed a charge when they are 60 days past due.

## Bankruptcy Information

If you are or were subject to a bankruptcy proceeding, this statement may include amounts for pre-bankruptcy service. Any such pre-bankruptcy balances are for your information only and you should not pay any pre-bankruptcy amounts. Please direct all correspondence concerning bankruptcy to PO Box 3037, Bloomington, IL 61702.

## Service Providers

Verizon NY provides regional, local calling and related features, other voice services, and FiOS TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet, Home Monitoring and Control, Home Security services and FiOS TV equipment. FiOS is a registered mark of Verizon Trademark Services LLC.



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## Call Detail

### Verizon Local Calls

Place called	Charge per call	Number of calls	Period	Amount
A	.09	7	day	
		6	eve	
		13	ngt	
<b>Total</b>				<b>\$2.34</b>

With message rate service you pay a set price for each local call you make no matter how long you talk.

### Verizon Regional Calls

Date	Time	Place Called	Number called	Period	Minutes	Amount
Directly Dialed						
Dec 24	10:41 am	Poughkepsi NY	914 204 0788	night	2:00	.24
<b>Total</b>						<b>\$.24</b>



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## Need-to-Know Information

### Telephone Sales Calls. Know The Facts

Under the Federal Telephone Consumer Protection Act, telemarketers must identify the individual or business they represent and the purpose of the call. Telemarketers are prohibited from making unsolicited sales calls between the hours of 9 pm and 8 am.

From time to time, Verizon calls its customers to inform them about special promotions or new products and services. For those customers who indicate that they do not wish to receive sales calls, you can request to be added to Verizon's do-not-call list. Being on the federal list does not prevent sales calls to existing customers.

Certain organizations (such as political groups, not-for-profits and telephone surveys) are exempt from the do-not-call registry. In addition, federal law exempts calls made to parties with whom the caller has an established business relationship, and calls for which the calling party has received the called party's prior express invitation or permission. Consumers may follow the same procedure to revoke their registration for the federal do-not-call list.

To place your number on the Federal do-not-call registry, call 1 888 382-1222 (Voice) or 1 866 290-4236 (TTY), or visit the website at [www.donotcall.gov](http://www.donotcall.gov). To learn more about telephone sales calls, see the Protection Tips section of the Customer Guide in your Verizon White Pages Directory.

### Want to Speak to a Verizon Service Rep in Chinese or Korean?

Verizon offers in-language service representative assistance weekdays. Please make a note of the number you may need:

Chinese 1-888-878-9188 Mon-Fri 8:00am-6:00pm

Korean 1-800-483-7772 Mon-Fri 8:00am-5:00pm

### Changes in Federal Charges Beginning on or about January 1, 2012

Your Federal Universal Service Fund (FUSF) surcharge may change effective on or about January 1, 2012. The FUSF surcharge, which is authorized by the FCC and reviewed quarterly, provides funding for programs to keep local telephone rates affordable for all customers and to provide discounts to schools, libraries, rural health care providers and low-income families.

### How to Reach Us

Call 1-800-Verizon (1-800-837-4966)

Enter your ten digit number 845-482-3439.

Use 953 if asked for the three digits following your account number.