



Phone Number
845-482-3439

Account Number
845 482 3439 953 24 0

Date Due
1/26/12

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Current Activity

Current Charges

1/1 1/31 Monthly Charge for Dial Tone	15.80
1/1 1/31 Verizon Local Calls	2.34
1/1 1/31 Regional Calls	.24
Current Charges Subtotal	\$18.38

Current Activity Total	\$18.38
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Taxes, Fees and Other Charges

Taxes, Governmental Surcharges and Fees

Federal Excise Tax	.76
NY State and Local Sales Tax	2.14
911 Surcharge	.35

Verizon Surcharges and Other Charges and Credits

Federal Universal Service Fee	1.14
NY State and Local Tax Surcharges	.81
FCC Line Charge	6.38

Total Taxes, Fees and Other Charges	\$11.58
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Restatement of Charges

The Restatement of Charges chart displays your charges by category. If you do not pay your bill in full each month, your payment will be applied to your account as follows: Basic, Regional Calls, Non-Basic, and All Other. This payment order helps you to maintain your basic local service if you cannot pay your bill in full.

Charge Type	New Charges
Basic	29.69
Regional Calls	.27
Non-Basic	.00
All Other	.00
Total	29.96

Basic includes local telephone service, associated order and installation charges, subscriber line charge, non-published service and applicable tax and fees.

Regional Calls include Intralata toll and Inter-regional calling, Directory Assistance and applicable tax and fees.

Non-Basic includes, but is not limited to, Caller ID Freedom packages, Home Voice Mail, Inside Wire Maintenance plans and applicable tax and fees.

All Other includes long distance services, services provided by other companies, and applicable tax and fees.

Payment by Check

When you pay by check, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process this transaction as a check.

Consumer Information

For important consumer information see the Customer Info Guide in your Verizon white pages directory.

Late Payment Charges

For balances over \$5, the charge is the greater of \$5 or 1.5%. Balances of \$5 or less is 1.5%. To avoid this charge, payments must be received by Jan 26, 2012. FIOS TV and basic service are assessed a charge when they are 60 days past due.

Bankruptcy Information

If you are or were subject to a bankruptcy proceeding, this statement may include amounts for pre-bankruptcy service. Any such pre-bankruptcy balances are for your information only and you should not pay any pre-bankruptcy amounts. Please direct all correspondence concerning bankruptcy to PO Box 3037, Bloomington, IL 61702.

Service Providers

Verizon NY provides regional, local calling and related features, other voice services, and FIOS TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VL" in the applicable billed line item. Verizon Online provides Internet, Home Monitoring and Control, Home Security services and FIOS TV equipment. FIOS is a registered mark of Verizon Trademark Services LLC.

Correspondence

Go to verizon.com/contactus or mail to
PO Box 33078, St. Petersburg, FL 33733



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Need-to-Know Information

Telephone Sales Calls. Know The Facts

Under the Federal Telephone Consumer Protection Act, telemarketers must identify the individual or business they represent and the purpose of the call. Telemarketers are prohibited from making unsolicited sales calls between the hours of 9 pm and 8 am.

From time to time, Verizon calls its customers to inform them about special promotions or new products and services. For those customers who indicate that they do not wish to receive sales calls, you can request to be added to Verizon's do-not-call list. Being on the federal list does not prevent sales calls to existing customers.

Certain organizations (such as political groups, not-for-profits and telephone surveys) are exempt from the do-not-call registry. In addition, federal law exempts calls made to parties with whom the caller has an established business relationship, and calls for which the calling party has received the called party's prior express invitation or permission. Consumers may follow the same procedure to revoke their registration for the federal do-not-call list.

To place your number on the Federal do-not-call registry, call 1 888 382-1222 (Voice) or 1 866 290-4236 (TTY), or visit the website at www.donotcall.gov. To learn more about telephone sales calls, see the Protection Tips section of the Customer Guide in your Verizon White Pages Directory.

Want to Speak to a Verizon Service Rep in Chinese or Korean?

Verizon offers in-language service representative assistance weekdays. Please make a note of the number you may need:
Chinese 1-888-878-9188 Mon-Fri 8:00am-6:00pm
Korean 1-800-483-7772 Mon-Fri 8:00am-5:00pm

Changes in Federal Charges Beginning on or about January 1, 2012

Your Federal Universal Service Fund (FUSF) surcharge may change effective on or about January 1, 2012. The FUSF surcharge, which is authorized by the FCC and reviewed quarterly, provides funding for programs to keep local telephone rates affordable for all customers and to provide discounts to schools, libraries, rural health care providers and low-income families.

How to Reach Us

Call 1-800-Verizon (1-800-837-4966)
Enter your ten digit number 845-482-3439.
Use 953 if asked for the three digits following your account number.