



Re: 534 West 42<sup>nd</sup> Street

### SERVICE CALL FEE STRUCTURE AND AGGREEMENT

Our service call rate is \$150.00 plus applicable sale tax, whether or not the problem is fixed, parts are not included. The service call rate includes:

1. Soft cost such as mobilizing and dispatching our service team, general overhead costs and administrative functions to route your call
2. Service vehicle cost such as gas, tolls and wear and tear.
3. Travel time

### DIAGNOSTIC/LABOR RATES

Labor Rates are as follows: 1 man is \$135.00 per hour. The second man is \$115.00 per hour. For 2 service technicians the cost is \$250.00 per hour which starts as soon as the men arrive. **Our vehicles usually have 2 men a driver and a helper.** No materials and or parts are covered by the diagnostic/labor rate and or agreement.

**If we cannot readily fix the problem, the service call fee of \$150.00 plus any and all labor costs is still due and owed to Mechanical Installation Corp. At your request, we will provide a written proposal for the repair.**

I have read, understand and accept the terms of this service call agreement and will have the payment ready in the form of cash, check, money order or credit card at the completion of the service call.

**APPROVAL SIGNATURE**

**PRINT NAME AND POSTION**

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**DATE:.....**