



## Rebuild and Return (R&R) Form

### INSTRUCTIONS:

1. The Rebuild & Return (R&R) Form must be completed in full.
2. If multiple units are being sent, one form must be completed for **each** R&R unit.
3. Please ship your part(s) to the address on page 2.

### PROCESSING INFORMATION:

I will accept a replacement unit if my original unit cannot be rebuilt.

**NOTE:** I understand that if my original cannot be rebuilt, and a core is available, a core charge may be applied.

**\*\* PLEASE CONTACT ROCKAUTO PRIOR TO REBUILDING IF PART SENT IN IS DIFFERENT THAN WHAT WAS ORDERED\*\***

### APPLICATION INFORMATION:

Please be sure to supply **ALL** information below.

Product: Power Brake Booster	Year:	Make:	Model:
CARDONE Part #: 53-5950	Engine Size (liters):	Circle Drive Option: FWD      RWD      AWD      4X4	
OE number: (if available)	VIN (17 characters):		
Description of Problem (if the unit is an electronic part, please give a detailed description of the problem).     			

RockAuto Customer: Please see page 2 for Shipping Instructions

### \*\*INFORMATION FOR COMPLETED REBUILD - CARDONE USE ONLY\*\*

Ship To: Claude Simon	Store #:	Contact Name: Customer Service
Street Address: 71 Tonjes Rd		City: Callicoon
State: NY	Zip Code: 12723-5729	Phone #: 608-661-1376
All units are shipped UPS Ground unless specified otherwise. Please select a shipping method:		
<input type="checkbox"/> UPS <input checked="" type="checkbox"/> Fed Ex	<input type="checkbox"/> Next Day <input type="checkbox"/> 2 <sup>nd</sup> Day	<input type="checkbox"/> 3 <sup>rd</sup> Day <input checked="" type="checkbox"/> Ground

### BILLING INFORMATION: \*\* PLEASE DO NOT SHIP TO THIS ADDRESS\*\*

WD Name: Rock Auto	Account #: 161200	Date Shipped: 7 / 20 / 2021
Purchase Order/RGN #: RA-181533764R	Street Address: 6418 Normandy Ln Suite 100	City & State: Madison, WI
Contact Name: Customer Service	Phone #: 608-661-1376	Email Address: service@rockauto.com



## Rebuild and Return Form

### SHIPPING INSTRUCTIONS

- Fill out the first page of this form completely – not doing so could delay your request.
- Put the completed form and unit in a box, and ensure the unit is packed securely. To ensure form legibility, please place the form in a plastic bag or envelope to prevent fluid leaks from obscuring your information.
- **To ensure a quick rebuild, do not ship your package with the US Mail. Please ship your package using a trackable carrier such as DHL, UPS or FedEx. Please save your tracking number for your records.**
- Please send your part to the following address:

**CARDONE Industries**  
**R&R Department**  
**5810 East Harrison Avenue**  
**Dock 27**  
**Harlingen, TX, 78550**

- **The complete address above must be used when shipping R&R's. Make sure to signify "R&R Department", and the correct Dock #.**

**NOTE:** All shipping costs are the responsibility of the customer. Cardone cannot assume any responsibility for any packages labeled with an incorrect or partial address. Please keep your tracking number for your records.

### PRICING

- Price is determined once the unit is submitted and proper identification is made. Please contact RockAuto if part sent in is different than what is listed on this form.
- Cardone has an 80% chance to rebuild your part. For parts that cannot be rebuilt, it will be returned to you and a refund will be issued (part cost only – shipping is nonrefundable).

### OTHER PROGRAM INFORMATION

- CARDONE Warranty policy applies for all R&R units.
- Average rebuild time is **3-5 business days (7-10 for electronics)** once delivered to Cardone.
- Determination on whether a unit can be rebuilt will only be made after the unit is received, identified and inspected. A legible R&R Form with complete information is essential for proper identification.
- CARDONE Industries **will not** assume responsibility for units sent to the **wrong address**; neither will CARDONE assume responsibility for units sent with core returns. R&R units must be sent directly to the R&R department.
- CARDONE **will not** assume responsibility for peripheral devices sent with units (mounting brackets, external clamps, proms, accessory items, etc.). These must be removed before sending to CARDONE.
- All basic components necessary to rebuild unit must be sent in – matched components (pump and module) are required specifically for ABS.
- Rebuilds are done on a complete unit basis only – no partial rebuilds.