

## **HELPFUL INFORMATION On Your Gateway Pen**

### **Protect Your Investment!**

**IF YOU HAVE AN OLD STYLUS PEN(s) that no longer work, just send it in, and we will refurbish it with a new battery for \$19.95, which includes S/H. Send in this form, along with your identical "no longer working gateway pen-stylus in any condition" and we will do our best to refurb your Gateway stylus pen. If it cannot be refurbished, there is no cost to you. If it is brought back to life, we will notify you and charge you for your returned pen which is not fully functional with a new battery. Just pop your old pen(s) into this envelop and tape on the label provided below.**

**A fully charged Gateway stylus pen is rated to last by "Finepoint," who made these pens for the Gateway tablet, five (5) years at 20 hours a week.**

### **ATTENTION - Helpful Hints**

**#1) The worse thing that can happen to your pen, is for you to drop it!**

**#2) Do not pull out the "nib" point. It is very common for the carbon barrel inside the front of the pen, through which the nib slides through, to break off a small piece of carbon and prevent the nib from going back in. You can send it in if it does that, and we will ATTEMPT to repair.**

**#3) Do not try to pull off cap to see if you can repair it. Many come back to us broken off at the cap. We will run out of replacement caps.**

**#4) If your pen is a refurbished pen, it is fully functional and fits into your pen holder. It may have some marks or insignificant blemishes. It has a new battery in it (and maybe a new nib, circuit board, or barrel button), and should give you good service.**

**#5) If your pen is (NOS- NEW Old Stock) and the original factory installed battery dies, you can send it in for refurbishing for \$12.95 or order a refurbished one which has had a new battery installed.**

**#6) IF your pen is an alternate style, it is made by the same company (Finepoint) and full functional on the same Gateway table computers. It slides into the pen holder, but does not lock in. It comes with a point protector, so that if you want to keep it in you computer case, you can without the tip hitting the case, and "turning on".**

**#7) IF YOU HAVE ANY TROUBLE - NEVER PANIC - contact us at [TMart2007@GMail.com](mailto:TMart2007@GMail.com) and we WILL SOLVE YOUR PROBLEM!**

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Ted Martens / NJ Liquidators / 2111 Kuser Road / Trenton, NJ 08690

[www.geocities.com/tedmartens/gatewaystylus.htm](http://www.geocities.com/tedmartens/gatewaystylus.htm) (case sensitive)