



CLAUDE SIMON

Primary Phone: 845-482-3439  
Account Number: 251-584-924-0001-27  
Bill Date: March 31, 2024



## Ways to pay

- Via the My Fios app
- Online at [verizon.com/PayOnline](https://verizon.com/PayOnline)

Your payment is due:

**\$28.49**

Total Due by April 25



## This month's charges

Services & Equipment	\$15.80
Fees & Other Charges	\$12.69
<b>Total Due by April 25</b>	<b>\$28.49</b>



## Offers & benefits

### Moving?

We want to come with you. If Fios is available in your new area, Verizon makes it easy for you to take your services with you. So don't leave without us. To find out more, go to [verizon.com/move](https://verizon.com/move)

Return only this stub with your payment. We will not review or honor other written notifications. Visit [verizon.com](https://verizon.com).

Account Number: 251-584-924-0001-27  
Pay online at [verizon.com/PayOnline](https://verizon.com/PayOnline)

**Total Due by Apr 25, 2024:** \$28.49 033124  
Make check payable to Verizon

\$

00007801 01 AV 0.507 KY040011 0037 XX  
CLAUDE SIMON  
534 W 42ND ST APT 8  
NEW YORK NY 10036-6221



VERIZON  
PO BOX 15124  
ALBANY NY 12212-5124

V5 251584924000127 000000000000 000000028498

Details of Payments

Payments			Payment activity since last bill date.
Previous Balance	28.63		
Payment Received - Thank You	-28.63	3/15	
Balance Forward	\$ .00		

Details of Charges

Services & Equipment			Equipment and additional services to personalize your Verizon service.
Services			
Monthly charge for dial tone	15.80	4/1 - 4/30	
Fees & Other Charges			Includes both Verizon fees and governmental taxes and fees. For details, visit <a href="https://verizon.com/taxesandfees">verizon.com/taxesandfees</a> .
Taxes, Governmental Fees & Surcharges			
NY State and Local Sales Tax	2.02		
Federal Excise Tax	.70		
911 Surcharge	.35		
Verizon Surcharges & Fees			
NY State and Local Tax Surcharges	.71		
Federal Universal Service Fee	2.13		
NY Universal Service Fund	.28		
Federal Subscriber Line Charge	6.50		
Subtotal	\$12.69		
Total Due	\$28.49		



CLAUDE SIMON

Primary Phone: 845-482-3439

Account Number: 251-584-924-0001-27

**Bill Date: March 31, 2024**



## Ways to pay

- Via the My Fios app
- Online at [verizon.com/PayOnline](https://verizon.com/PayOnline)

providing credit card information or other sensitive data over the telephone. It's technically possible to intercept conversations or information entered on a cordless phone by using anything from a sophisticated eaves-dropping device to a simple baby monitor. Using a corded phone can help protect your financial information and reduce the risk of identity fraud.

If you have trouble with your Verizon service, report your service issue to Verizon at 1.800.Verizon (1.800.837.4966) or visit [verizon.com/support](https://verizon.com/support).

### Verizon Lifeline Service Discounted Telephone Service for Income-Eligible Customers

Lifeline is a government assistance program that is supported by the New York Public Service Commission and the Federal Communications Commission. Verizon New York Inc. ("Verizon") offers the following Lifeline supported services as an Eligible Telecommunications Carrier:

- Message Rate Service: \$1.00 per month plus regular rates for each call made or optional service requested
- Flat Rate Service: \$2.00 per month plus monthly local usage charge of \$7.20
- Broadband (Internet) Service: \$9.25 monthly discount

In addition, Verizon does not impose the Federal Subscriber Line Charge (\$6.50) on Lifeline customers.

Only eligible consumers may enroll in the program. You may qualify for Lifeline service if you have:

- Documentation that you participate in one of the following programs: Bureau of Indian Affairs (BIA) General Assistance, Family Assistance, Food Distribution Program (Tribal Land residents only), Head Start (Tribal Land residents only), Home Energy Assistance Program (HEAP), Medicaid, National School Lunch Program (free lunch program only), Safety Net Assistance, Section 8 - Federal Public Housing Assistance, SNAP (Supplemental Nutrition Assistance Program, formerly known as Food Stamps), Supplemental Security Income (SSI), Temporary Assistance for Needy Families, Veteran's Disability Pension (non-service related), Veteran's Surviving Spouse Pension (non-service related); or
- Documentation that your annual income is at or below 135% of the Federal Poverty Guideline.

Verizon also provides Lifeline Service to residents on federally recognized Tribal lands who meet Native American criteria. Residents on federally recognized Tribal lands who qualify for Lifeline are eligible for up to \$100 in Link-Up installation credits to establish service.

In addition, Lifeline is limited to one discount per household on either wireline, wireless, or broadband (internet) service. Therefore, you are required to certify and agree that no other member of the household is receiving Lifeline service from Verizon or another communications provider.

Lifeline service is a non-transferable benefit. Consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or may be barred from the program.

You must meet certain eligibility requirements in New York in order to qualify for Lifeline Service. An application for Verizon Lifeline Service can be obtained by contacting Verizon at [verizon.com/lifeline](https://verizon.com/lifeline) or by phone at 1.800.Verizon (1.800.837.4966).

To find out more information, you may call the Universal Service Administration Company (USAC), which administers

Lifeline for the FCC, by calling 1.888.641.8722 or by accessing their website at [usac.org/lifeline](https://usac.org/lifeline).

All rates, terms and conditions included in this notice are subject to change and are current at the time of printing.

## Customer Notices

### Your Choices to Limit Use and Sharing of Information for Marketing

You have choices about Verizon's use and sharing of certain information for the purpose of marketing new services to you. Verizon offers a full range of services, such as television, telematics, high-speed internet, video, and local and long distance services.

Unless you notify us as explained below, we may use or share your information beginning 30 days after the first time we notify you of this policy. Your choice will remain valid until you notify us that you wish to change it, which you have the right to do at any time. Verizon protects your information and your choices won't affect the provision of any services you currently have with us.

- Customer Proprietary Network Information

Customer Proprietary Network Information (CPNI) is information available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. If you don't want us to use or share your CPNI with our affiliates and agents for this purpose, let us know by calling us any time at 1.866.483.9700.

- Information about Your Credit

Information about your credit includes your credit score, the information found in your consumer reports and your account history with us. We may share this information among the Verizon family of companies for the purpose of marketing new services to you. If you don't want us to share this information among the Verizon family of companies for the purpose of marketing new services to you, let us know by calling us any time at 1.844.366.2879.

### Electronic Fund Transfer (EFT)

Paying by check authorizes us to process your check or use the check information for a one-time EFT from your bank account. Verizon may retain this information to send you electronic refunds or enable your future electronic payments to us. If you do not want Verizon to retain your bank information, call 1.888.500.5358.

### Late Payment Charge

To avoid a late payment charge of \$5 or 1.5% of your total due, whichever is greater, full payment must be received before May 3, 2024.

### Service Providers

Verizon NY provides regional, local calling and related features, other voice services, and Fios TV service, unless