



CLAUDE SIMON

Account Number: 1001-2305-693

Statement Date: July 03, 2025

Amount Due: \$469.54

Service Address: 71 TONJES RD, CALLICOON NY 12723

Next Scheduled Read Date: On or about August 01, 2025

Page 1 of 4

Account Summary

Previous invoice	\$497.89
Payments received as of 07/02/25	-188.01
Balance forward	\$309.88
Energy charges	154.10
Miscellaneous charges	5.56
Payment due upon receipt.	\$469.54

To avoid a 1.5% late payment charge, please ensure payment is received by the date displayed below.

Residential

See details beginning on page 3

See messages on page 2

002300 1/2

pd  
497.89  
7/1

Fast and easy service 24/7

Visit [nyseg.com/MyAccount](http://nyseg.com/MyAccount) to:

- View and pay your bill online
- Enroll in Autopay
- Submit and view meter readings
- Enroll and manage budget billing

Need to start or stop service?

Visit [nyseg.com/Moving](http://nyseg.com/Moving).

For billing information, to provide a meter read or pay by phone call **800.600.2275**.

Add \$1, \$2, or \$5 to your payment to make a tax-deductible donation automatically to NYSEG and RG&E Project SHARE Heating Fund. Learn more at [nyseg.com](http://nyseg.com).

1.2.6

Please return bottom portion with your payment. Make checks payable to NYSEG.



|||||  
NYSEG  
P.O. BOX 847812  
BOSTON, MA 02284-7812

AB 01 002300 96816 H 15 A

|||||  
CLAUDE SIMON  
71 TONJES RD  
CALLICOON NY 12723-5729

Account Number
10012305693
Late Fee After
07/26/25
Due Upon Receipt
\$469.54
Amount Paid
\$

Please do not write below this line.

601001230569300000159660000046954

**Messages**

A review of your account indicates you have an overdue balance. Please pay this balance today to avoid a late payment charge and possible collection action.

The NYSEG price for providing electricity supply during this billing period was \$0.07495370/kwh which includes a Merchant Function Charge of \$0.0043/kwh. If you decide to shop for electricity supply, you can compare this information with prices offered by energy services companies (ESCOs). You could achieve some tax savings if you switch to an ESCO. Additionally, if the ESCO includes its charges on your NYSEG bill, you would not have to pay NYSEG's bill issuance charge. If you buy electricity from an ESCO, NYSEG will continue to deliver the electricity to you and you will continue to pay NYSEG for delivery, transition and basic service charges.

Asking for help can be hard. With a variety of assistance programs available, we can help if you're having trouble managing your energy bills. Visit [nyseg.com/HelpWithBill](http://nyseg.com/HelpWithBill) for a complete list of our programs and services.

If you are planning a project that requires digging, protect yourself and others from injury, and prevent damage to underground utility lines. Please contact UDig NY at [UDigNY.org](http://UDigNY.org) or call 811 between two and 10 days before you start to dig.

We have resources to help you understand and manage your energy bill. If you purchase your energy supply from us, we pass through that cost to you without profit. Visit [nyseg.com/UnderstandYourUsage](http://nyseg.com/UnderstandYourUsage) for more information that can help you manage your monthly energy bills.

**Contact Information**

Service or billing questions:

**1.800.572.1111**, 7 a.m. to 7 p.m., (M-F)

Payment arrangements:

**1.888.315.1755**, 7 a.m. to 7 p.m., (M-F)

Self service line:

**1.800.600.2275**, 24 hours a day

Power interruptions or emergencies

**1.800.572.1131**, 24 hours a day

Natural gas emergencies or if you smell gas:

**1.800.572.1121**, 24 hours a day

Hearing/speech impaired (TTY):

**Dial 711** (New York Relay Service)

**Electronically:**

Use our "Write to NYSEG" form at [nyseg.com](http://nyseg.com)

**By mail:**

NYSEG Customer Service

P.O. Box 5240

Binghamton, NY 13902-5240

**Payment address:**

NYSEG

P.O. Box 847812

Boston, MA 02284-7812

**Mailing Address Changes**

☐ Please mark with an "X" for address and telephone changes.

☐

Street: \_\_\_\_\_

\_\_\_\_\_ Apt: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Home Phone: \_\_\_\_\_

Alternate Phone: \_\_\_\_\_

**Convenient programs and services designed for you**

Download our app to manage your account anywhere. Text **APP** to **697348** or visit the App Store or Google Play and search NYSEG.

Enroll in eBill for up to 13 months of your previous eBills conveniently available in one place, plus customized payment and bill reminders.

Set up AutoPay for safe, secure and convenient automatic monthly payments. Or check out our other free and convenient payment options online, by phone and in person.

Need help paying your energy bill? We can help with programs and assistance available.



Scan this QR code to learn more or visit our website at [nyseg.com](http://nyseg.com)

Please do not write below this line.



Service Address: 71 TONJES RD, CALLICOON NY 12723  
NYSEG DETAILED ACCOUNT ACTIVITY

Page 3 of 4

 **Electricity Service - Residential**  
**Electricity Rate - 12001 NYSEG Supply Service**

Service from: 06/03/25 - 07/01/25  
PoD ID: N01000006562672

002300 2/2

Meter Number	Current Meter Read Date	Current Meter Read Reading	Previous Meter Read Date	Previous Meter Read Reading	Reading Difference	Billed Usage	Billing Period
0300896225	07/01/25	1727 A	06/03/25	1079 A	648	648 kwh	29 days
Type of read: A - Actual, E - Estimate, C - Customer, R - Remote and N - No read							

**Electricity Delivery Charges**

Basic service charge							19.00
Delivery charge	648	kwh	@	0.09783			63.39
Transition charge	648	kwh	@	0.00709337			4.60
Revenue decoupling mech	648	kwh	@	0.002505			1.62
SBC charge - Jun	625	kwh	@	0.005533			3.46
SBC charge - Jul	23	kwh	@	0.006629			0.15
Recovery charge	648	kwh	@	0.017278			11.20
Subtotal Electricity Delivery							\$103.42

**Electricity Supply Charges**

Supply charge	648	kwh	@	0.07062605			45.77
Merchant function charge - Jun	625	kwh	@	0.004324			2.70
Merchant function charge - Jul	23	kwh	@	0.004415			0.10
Subtotal Electricity Supply							\$48.57

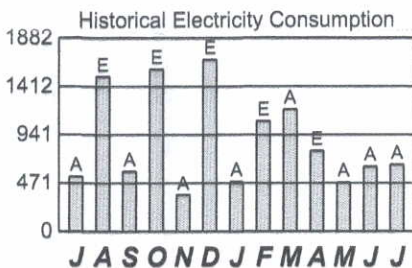
**Electricity Taxes and Surcharges**

Taxes on delivery charges	@	2.0408%					2.11
Subtotal Electricity Taxes and Surcharges							\$2.11

**Total Electricity Cost** **\$154.10**

**Total Energy Charges** **\$154.10**

**Usage Chart Information**



Electricity Daily Average Comparisons

Billing Period	Average Daily Use	Average Daily Temp
Jul-25	22 kwh	68° F
Jul-24	18 kwh	68° F

**Miscellaneous Charges**

07/03/25	Late payment charge	4.65
07/03/25	Payment & billing svcs charge	0.89
07/03/25	Payment & billing svcs GRT	0.02

**Total Miscellaneous Charges** **\$5.56**

**Service Address:** 71 TONJES RD, CALLICOON NY 12723

Page 4 of 4

**Terms and Definitions**

**Delivery charge:** what you pay NYSEG to transport energy to your home or business.

**Supply charge:** what you pay for the energy purchased for you by NYSEG or a supplier other than NYSEG.

**Payment & billing services charge:** the cost to produce and send you (electronically or paper) a bill and process payments. Customers who use an energy supplier (also known as an energy services company or ESCO) other than NYSEG will not be assessed this charge by NYSEG if their ESCO's supply charges appear on their NYSEG bill, however, their energy supplier may charge a similar fee.

**Payment & billing service GRT:** Gross Receipts Tax collected by New York State and/or local municipalities. Rate varies depending on your town, village or city.

**Basic service charge:** includes a portion of the cost of the meter, meter reading, billing and part of the cost for delivery service. Appears on your bill whether or not you use any electricity or natural gas during the billing period.

**Kilowatt-hours (kwh):** measure of electricity use.

**ccf (hundreds of cubic feet):** measure of volume of natural gas used. You are charged based on therms, the energy (heat) content of natural gas.

**Merchant function charge:** reflects the administrative costs of obtaining electricity and natural gas supply. Customers with a supplier other than NYSEG are not charged by NYSEG for this service.

**System Benefits Charge (SBC):** a state mandated charge for all electric and natural gas customers. The SBC is used to fund clean energy activities conducted by NYSEDA.

**Revenue decoupling mechanism:** a charge or credit on your bill that reflects the difference between forecast and actual delivery service revenues by service classification to encourage the promotion of energy efficiency and renewable technologies.

**Recovery Charge:** Is a charge approved in a financing order issued to NYSEG by the New York State Public Service Commission. NYSEG Storm Funding, LLC is the owner of the rights to the Recovery Charge. NYSEG is acting as a collection agent or servicer for NYSEG Storm Funding, LLC.

**Weather adjustment:** moderates natural gas bills during any extreme weather between October 1 and May 31. If temperatures during the billing period are colder than normal, customers typically receive a credit; if temperatures are warmer than normal, customers receive a charge.

**Meter Mult (Meter Multiplier):** when the actual amount of energy you use is more than can be registered on the meter, the meter displays a fraction of your actual use. A multiplier is then applied to determine your actual energy use. When a multiplier is used, it will be shown in the "Meter Mult" box under the "NYSEG Detailed Account Activity" section of your bill.

**Transition charge/surcharge:** reflects the costs of making the electricity and/or natural gas industry more competitive; includes associated credits and/or charges. For electricity, this charge also collects the cost for programs such as: Value of Distributed Energy Resources (VDER) Value Stack Credits, Distribution Load Relief Programs, Rate Adjustment Mechanism (RAM), Non-Wire Alternatives (NWA), Earnings Adjustment Mechanism (EAM), Electric Vehicle (EV) Make Ready Surcharge and Energy Storage Deployment Cost Recovery. For gas, this surcharge also collects costs for the Rate Adjustment Mechanism (RAM), Earnings Adjustment Mechanism (EAM), and Non-Pipe Alternative (NPA).

**Prorated bills:** calculated by determining your average daily energy cost and multiplying it by the number of days in your billing period. Prorated bills are used only when your billing period is shorter or longer than usual.

**Pay your bill** by mail, at [nyseg.com](http://nyseg.com), by downloading our Mobile App, using our automated phone system at 800.600.2275 or at any of NYSEG's authorized pay agents. If you pay in person, please bring your entire bill.

**Payment is due when you receive your bill.** Your payment must be postmarked by the "Late Fee After" date shown on page 1. If paying in person, payment must be made by the "Late Fee After" date. Payments received after the "Late Fee After" date will be subject to a 1.5% late payment charge per month.