



CLAUDE SIMON

Account Number: 1001-2305-693  
Statement Date: September 04, 2024  
Amount Due: \$505.27

Service Address: 71 TONJES RD, CALLICOON NY 12723  
Next Scheduled Read Date: On or about October 31, 2024

Account Summary

Previous invoice	\$380.02
Payments received as of 09/03/24	0.00
Balance forward	\$380.02
Energy charges	118.64
Miscellaneous charges	6.61
Payment due upon receipt.	\$505.27

To avoid a 1.5% late payment charge, please ensure payment is received by the date displayed below.

Residential  
See details beginning on page 3  
See messages on page 2

005303 1/2

Fast and easy service 24/7  
Visit [nyseg.com/MyAccount](http://nyseg.com/MyAccount) to:  
• View and pay your bill online  
• Enroll in Autopay  
• Submit and view meter readings  
• Enroll and manage budget billing

Need to start or stop service?  
Visit [nyseg.com/Moving](http://nyseg.com/Moving).

For billing information, to provide a meter read or pay by phone call **800.600.2275**.

Add \$1, \$2, or \$5 to your payment to make a tax-deductible donation automatically to NYSEG and RG&E Project SHARE Heating Fund. Learn more at [nyseg.com](http://nyseg.com).

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Please return bottom portion with your payment. Make checks payable to NYSEG.



|||||  
NYSEG  
P.O. BOX 847812  
BOSTON, MA 02284-7812

MB 01 005303 00916 H 24 B

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CLAUDE SIMON  
534 W 42ND ST APT 8  
NEW YORK NY 10036-6221

Account Number
10012305693
Late Fee After
09/27/24
Due Upon Receipt
\$505.27
Amount Paid
\$

Please do not write below this line.

001001230569300000125250000050527

**Messages**

A review of your account indicates you have an overdue balance. Please pay this balance today to avoid a late payment charge and possible collection action.

The NYSEG price for providing electricity supply during this billing period was \$0.07457976/kwh which includes a Merchant Function Charge of \$0.0036/kwh. If you decide to shop for electricity supply, you can compare this information with prices offered by energy services companies (ESCOs). You could achieve some tax savings if you switch to an ESCO. Additionally, if the ESCO includes its charges on your NYSEG bill, you would not have to pay NYSEG's bill issuance charge. If you buy electricity from an ESCO, NYSEG will continue to deliver the electricity to you and you will continue to pay NYSEG for delivery, transition and basic service charges.

If you're having trouble managing your energy bills we can help. We offer payment plans to bring your account up to date, and you may be eligible for assistance. We also offer online payment plans to eligible customers. Learn more at [nyseg.com/HelpWithBill](http://nyseg.com/HelpWithBill).

If you are planning a project that requires digging, protect yourself and others from injury, and prevent damage to underground utility lines. Please contact UDig NY at [UDigNY.org](http://UDigNY.org) or call 811 between two and 10 days before you start to dig.

Our online payments are easy, fast, secure and mobile friendly. Save time scheduling your next payment by checking the "remember my payment details" box - even for payments you make without logging in. You can even make a payment with Apple Pay or Google Pay. Try it out at [nyseg.com/PayOnline](http://nyseg.com/PayOnline).

**Contact Information**

Service or billing questions:

**1.800.572.1111**, 7 a.m. to 7 p.m., (M-F)

Payment arrangements:

**1.888.315.1755**, 7 a.m. to 7 p.m., (M-F)

Self service line:

**1.800.600.2275**, 24 hours a day

Power interruptions or emergencies

**1.800.572.1131**, 24 hours a day

Natural gas emergencies or if you smell gas:

**1.800.572.1121**, 24 hours a day

Hearing/speech impaired (TTY):

**Dial 711** (New York Relay Service)

**Electronically:**

Use our "Write to NYSEG" form at [nyseg.com](http://nyseg.com)

**By mail:**

NYSEG Customer Service

P.O. Box 5240

Binghamton, NY 13902-5240

**Payment address:**

NYSEG

P.O. Box 847812

Boston, MA 02284-7812

**Mailing Address Changes**

Please mark with an "X" for address and telephone changes.

☐

Street: \_\_\_\_\_

\_\_\_\_\_ Apt: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Home Phone: \_\_\_\_\_

Alternate Phone: \_\_\_\_\_

**Autopay**

To sign up for Autopay, where we deduct your bill amount from your checking account 23 days after we mail your bill, please mark with an "X" and provide the following:

☐

Name: \_\_\_\_\_

(as it appears on bank statement)

9-Digit Routing Number: \_\_\_\_\_

Bank Account Number: \_\_\_\_\_

Name of Bank: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

For program terms and details, visit [nyseg.com/eft-terms](http://nyseg.com/eft-terms)

Please do not write below this line.





CLAUDE SIMON

Account Number: 1001-2305-693

Statement Date: September 04, 2024

Service Address: 71 TONJES RD, CALLICOON NY 12723  
NYSEG DETAILED ACCOUNT ACTIVITY

**Electricity Service - Residential**  
**Electricity Rate - 12001 NYSEG Supply Service**

Service from: 08/02/24 - 08/30/24  
PoD ID: N01000006562672

Meter Number	Current Meter Read Date	Current Meter Read Reading	Previous Meter Read Date	Previous Meter Read Reading	Reading Difference	Billed Usage	Billing Period
0093338823	08/30/24	97820 A	08/02/24	97237 E	583	583 kwh	29 days
Type of read: A - Actual, E - Estimate, C - Customer, R - Remote and N - No read							

Electricity Delivery Charges

Basic service charge						19.00
Delivery charge	583	kwh	@	0.07894		46.02
Transition charge	583	kwh	@	0.0089219		5.20
Revenue decoupling mech	583	kwh	@	0.001282		0.75
SBC charge	583	kwh	@	0.004616		2.69
Subtotal Electricity Delivery						\$73.66

Electricity Supply Charges

Supply charge	583	kwh	@	0.07101868		41.40
Merchant function charge	583	kwh	@	0.003564		2.08
Subtotal Electricity Supply						\$43.48

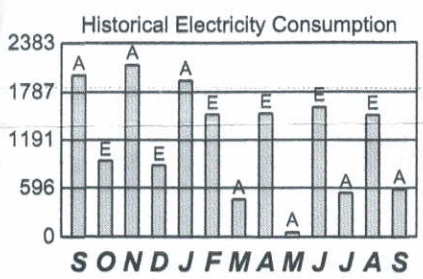
Electricity Taxes and Surcharges

Taxes on delivery charges			@	2.0408%		1.50
Subtotal Electricity Taxes and Surcharges						\$1.50

Total Electricity Cost \$118.64

Total Energy Charges \$118.64

Usage Chart Information



Electricity Daily Average Comparisons

Billing Period	Average Daily Use	Average Daily Temp
Sep-24	20 kwh	67° F
Sep-23	69 kwh	67° F

Miscellaneous Charges

09/04/24	Late payment charge	5.70
09/04/24	Payment & billing svcs charge	0.89
09/04/24	Payment & billing svcs GRT	0.02

Total Miscellaneous Charges \$6.61

**Service Address:** 71 TONJES RD, CALLICOON NY 12723

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**Terms and Definitions**

**Delivery charge:** what you pay NYSEG to transport energy to your home or business.

**Supply charge:** what you pay for the energy purchased for you by NYSEG or a supplier other than NYSEG.

**Payment & billing services charge:** the cost to produce and send you (electronically or paper) a bill and process payments. Customers who use an energy supplier (also known as an energy services company or ESCO) other than NYSEG will not be assessed this charge by NYSEG if their ESCO's supply charges appear on their NYSEG bill, however, their energy supplier may charge a similar fee.

**Payment & billing service GRT:** Gross Receipts Tax collected by New York State and/or local municipalities. Rate varies depending on your town, village or city.

**Basic service charge:** includes a portion of the cost of the meter, meter reading, billing and part of the cost for delivery service. Appears on your bill whether or not you use any electricity or natural gas during the billing period.

**Kilowatt-hours (kwh):** measure of electricity use.

**ccf (hundreds of cubic feet):** measure of volume of natural gas used. You are charged based on therms, the energy (heat) content of natural gas.

**Merchant function charge:** reflects the administrative costs of obtaining electricity and natural gas supply. Customers with a supplier other than NYSEG are not charged by NYSEG for this service.

**System Benefits Charge (SBC):** a state mandated charge for all electric and natural gas customers. The SBC is used to fund clean energy activities conducted by NYSEDA.

**Revenue decoupling mechanism:** a charge or credit on your bill that reflects the difference between forecast and actual delivery service revenues by service classification to encourage the promotion of energy efficiency and renewable technologies.

**Weather adjustment:** moderates natural gas bills during any extreme weather between October 1 and May 31. If temperatures during the billing period are colder than normal, customers typically receive a credit; if temperatures are warmer than normal, customers receive a charge.

**Meter Mult (Meter Multiplier):** when the actual amount of energy you use is more than can be registered on the meter, the meter displays a fraction of your actual use. A multiplier is then applied to determine your actual energy use. When a multiplier is used, it will be shown in the "Meter Mult" box under the "NYSEG Detailed Account Activity" section of your bill.

**Transition charge/surcharge:** reflects the costs of making the electricity and/or natural gas industry more competitive; includes associated credits and/or charges. For electricity, this charge also collects the cost for programs such as: Value of Distributed Energy Resources (VDER) Value Stack Credits, Distribution Load Relief Programs, Rate Adjustment Mechanism (RAM), Non-Wire Alternatives (NWA), Earnings Adjustment Mechanism (EAM), Electric Vehicle (EV) Make Ready Surcharge and Energy Storage Deployment Cost Recovery. For gas, this surcharge also collects costs for the Rate Adjustment Mechanism (RAM), Earnings Adjustment Mechanism (EAM), and Non-Pipe Alternative (NPA).

**Prorated bills:** calculated by determining your average daily energy cost and multiplying it by the number of days in your billing period. Prorated bills are used only when your billing period is shorter or longer than usual.

**Pay your bill** by mail, at nyseg.com, by downloading our Mobile App, using our automated phone system at 800.600.2275 or at any of NYSEG's authorized pay agents. If you pay in person, please bring your entire bill.

**Payment is due when you receive your bill.** Your payment must be postmarked by the "Late Fee After" date shown on page 1. If paying in person, payment must be made by the "Late Fee After" date. Payments received after the "Late Fee After" date will be subject to a 1.5% late payment charge per month.