

Service Address: 71 TONJES RD, CALLICOON NY 12723

Page 4 of 4

Terms and Definitions**Delivery charge:** what you pay NYSEG to transport energy to your home or business.**Supply charge:** what you pay for the energy purchased for you by NYSEG or a supplier other than NYSEG.**Payment & billing services charge:** the cost to produce and send you (electronically or paper) a bill and process payments. Customers who use an energy supplier (also known as an energy services company or ESCO) other than NYSEG will not be assessed this charge by NYSEG if their ESCO's supply charges appear on their NYSEG bill, however, their energy supplier may charge a similar fee.**Payment & billing service GRT:** Gross Receipts Tax collected by New York State and/or local municipalities. Rate varies depending on your town, village or city.**Basic service charge:** includes a portion of the cost of the meter, meter reading, billing and part of the cost for delivery service. Appears on your bill whether or not you use any electricity or natural gas during the billing period.**Kilowatt-hours (kwh):** measure of electricity use.**Residential consumer discount:** monthly payment received from the New York Power Authority (NYP&A) to be used for the benefit of residential customers. It is included in the Transition Charge.**ccf (hundreds of cubic feet):** measure of volume of natural gas used. You are charged based on therms, the energy (heat) content of natural gas.**Merchant function charge:** reflects the administrative costs of obtaining electricity and natural gas supply. Customers with a supplier other than NYSEG are not charged by NYSEG for this service.**System Benefits Charge (SBC):** a state mandated charge for all electric and natural gas customers. The SBC is used to fund clean energy activities conducted by NYSERDA.**Revenue decoupling mechanism:** a charge or credit on your bill that reflects the difference between forecast and actual delivery service revenues by service classification to encourage the promotion of energy efficiency and renewable technologies.**Weather adjustment:** moderates natural gas bills during any extreme weather between October 1 and May 31. If temperatures during the billing period are colder than normal, customers typically receive a credit; if temperatures are warmer than normal, customers receive a charge.**Meter Mult (Meter Multiplier):** when the actual amount of energy you use is more than can be registered on the meter, the meter displays a fraction of your actual use. A multiplier is then applied to determine your actual energy use. When a multiplier is used, it will be shown in the "Meter Mult" box under the "NYSEG Detailed Account Activity" section of your bill.**Transition charge/surcharge:** reflects the costs of making the electricity and/or natural gas industry more competitive; includes associated credits and/or charges. For electricity, this charge also collects the cost for programs such as: Value of Distributed Energy Resources (VDER) Value Stack Credits, Distribution Load Relief Programs, Rate Adjustment Mechanism (RAM), Non-Wire Alternatives (NWA), Earnings Adjustment Mechanism (EAM), Electric Vehicle (EV) Make Ready Surcharge and Energy Storage Deployment Cost Recovery. For gas, this surcharge also collects costs for the Rate Adjustment Mechanism (RAM), Earnings Adjustment Mechanism (EAM), and Non-Pipe Alternative (NPA).**Prorated bills:** calculated by determining your average daily energy cost and multiplying it by the number of days in your billing period. Prorated bills are used only when your billing period is shorter or longer than usual.**Pay your bill** by mail, at nyseg.com, by downloading our Mobile App, using our automated phone system at 800.600.2275 or at any of NYSEG's authorized pay agents. If you pay in person, please bring your entire bill.**Payment is due when you receive your bill.** Your payment must be postmarked by the "Late Fee After" date shown on page 1. If paying in person, payment must be made by the "Late Fee After" date. Payments received after the "Late Fee After" date will be subject to a 1.5% late payment charge per month.

Service Address: 71 TONJES RD, CALLICOON NY 12723
 NYSEG DETAILED ACCOUNT ACTIVITY

 Electricity Service - Residential
 Electricity Rate - 12001 NYSEG Supply Service

 Service from: 07/06/23 - 08/02/23
 PoD ID: N01000006562672

Meter Number	Current Meter Read Date	Current Meter Read Reading	Previous Meter Read Date	Previous Meter Read Reading	Reading Difference	Billed Usage	Billing Period
93338823	08/02/23	82206 E	07/06/23	81340 A	866	866 kwh	28 days
Type of read: A - Actual, E - Estimate, C - Customer, R - Remote and N - No read							

Electricity Delivery Charges

Basic service charge						17.00
Delivery charge	866	kwh	@	0.05095		44.12
Transition charge	866	kwh	@	0.0034735		3.01
Revenue decoupling mech - Jul	804	kwh	@	-0.002073		-1.67
Revenue decoupling mech - Aug	62	kwh	@	-0.000816		-0.05
SBC charge	866	kwh	@	0.00468		4.05
Subtotal Electricity Delivery						\$66.46

Electricity Supply Charges

Supply charge	866	kwh	@	0.0471952		40.87
Merchant function charge - Jul	804	kwh	@	0.00267		2.15
Merchant function charge - Aug	62	kwh	@	0.002859		0.18
Subtotal Electricity Supply						\$43.20

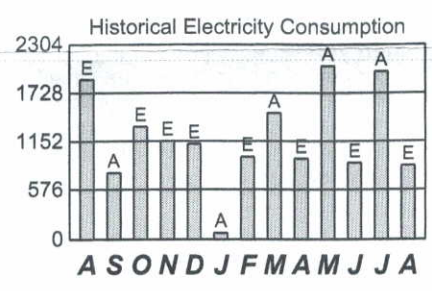
Electricity Taxes and Surcharges

Taxes on delivery charges	@	2.0408%				1.36
Subtotal Electricity Taxes and Surcharges						\$1.36

Total Electricity Cost \$111.02

Total Energy Charges \$111.02

Usage Chart Information



Electricity Daily Average Comparisons

Billing Period	Average Daily Use	Average Daily Temp
Aug-23	31 kwh	71° F
Aug-22	61 kwh	71° F

Miscellaneous Charges

08/07/23	Payment & billing svcs charge	0.90
08/07/23	Payment & billing svcs GRT	0.02

Total Miscellaneous Charges \$0.92

Messages

The NYSEG price for providing electricity supply during this billing period was \$0.04988453/kwh which includes a Merchant Function Charge of \$0.0027/kwh. If you decide to shop for electricity supply, you can compare this information with prices offered by energy services companies (ESCOs). You could achieve some tax savings if you switch to an ESCO. Additionally, if the ESCO includes its charges on your NYSEG bill, you would not have to pay NYSEG's bill issuance charge. If you buy electricity from an ESCO, NYSEG will continue to deliver the electricity to you and you will continue to pay NYSEG for delivery, transition and basic service charges.

Having trouble managing your monthly energy bill? We can help! We offer payment plans if you need more time to make payments, and now offer eligible customers payment agreements online. Visit nyseg.com/MyAccount. You may also be eligible for assistance. Learn more at nyseg.com/HelpWithBill.

If you are planning a project that requires digging, protect yourself and others from injury, and prevent damage to underground utility lines. Please contact UDig NY at UDigNY.org or call 811 between two and 10 days before you start to dig.

Receive bills based on your actual energy use by submitting your meter reading using our Mobile App - even in hard-to-read places with our flashlight feature! Learn how by watching our video at nyseg.com.

Manage your account anytime, anywhere with our FREE Mobile App. You can view and pay your bill, enroll in eBill and AutoPay, report an outage, submit a meter read, and more! Text APP to 697348 and we'll send you a link to download the app.

Contact Information

Service or billing questions:

1.800.572.1111, 7 a.m. to 7 p.m., (M-F)

Payment arrangements:

1.888.315.1755, 7 a.m. to 7 p.m., (M-F)

Self service line:

1.800.600.2275, 24 hours a day

Power interruptions or emergencies

1.800.572.1131, 24 hours a day

Natural gas emergencies or if you smell gas:

1.800.572.1121, 24 hours a day

Hearing/speech impaired (TTY):

Dial 711 (New York Relay Service)

Electronically:

Use our "Write to NYSEG" form at nyseg.com

By mail:

NYSEG Customer Service

P.O. Box 5240

Binghamton, NY 13902-5240

Payment address:

NYSEG

P.O. Box 847812

Boston, MA 02284-7812

Mailing Address Changes

Please mark with an "X" for address and telephone changes.

☐

Street: _____

Apt: _____

City: _____

State: _____ ZIP: _____

Home Phone: _____

Alternate Phone: _____

Autopay

To sign up for Autopay, where we deduct your bill amount from your checking account 23 days after we mail your bill, please mark with an "X" and provide the following:

☐

Name: _____

(as it appears on bank statement)

9-Digit Routing Number: _____

Bank Account Number: _____

Name of Bank: _____

Signature: _____ Date: _____

For program terms and details, visit nyseg.com/eft-terms

Please do not write below this line.

301001230569300000111940000011194