



An equal opportunity employer  
P.O. Box 5240 | Binghamton, NY 13902-5240  
www.nyseg.com

901001865879

October 02, 2024

Account number: 1004-4564-804

Dear Customer:

**This is a final termination notice. Please bring this notice to the attention of NYSEG when paying this bill.**

Your electricity service at 71 TONJES RD BARN, CALLICOON NY 12723 will be shut off **after** Oct 11, 2024 because we have not received payment for the overdue:

Balance Amount: \$172.57

Total Amount Due: \$172.57

Please pay \$172.57 immediately to avoid having your service shut off. If you have since made this payment, thank you.

You may be eligible for a payment agreement based on such factors as past defaulted agreements, consumption amounts, and length of service. If eligible, the agreement would require a 30% down payment and consist of up to 6 payments. If a field visit is made, a 50% down payment may be required.

Please return bottom portion with your payment. Make checks payable to NYSEG.



NYSEG  
P.O. BOX 847812  
BOSTON, MA 02284-7812

MB 01 002806 35229 H 9 B

CLAUDE SIMON  
534 W 42ND ST APT 8  
NEW YORK NY 10036-6221

Account Number
10044564804
Shut Off After
10/11/24
Amount Due
\$172.57

Please do not write below this line.

301004456480400000172570000017257

If you have questions about your bill, or want to discuss a possible payment agreement, please contact us at **888.315.1755**, Monday through Friday, 7 a.m. to 7 p.m.

The payment of this notice with a check that is not honored by your bank will result in the immediate shut off of your service without further notice.

We may require any payment we collect at your premises to be made with cash, certified check or money order if you have issued us a check, during the last 24 months, that was not honored by the bank.

If you have a question about any portion of the overdue amount, please see the back of this notice for information about your rights.

Sincerely,

NYSEG Customer Service

### **NYSEG's Complaint Procedures**

If you believe your bill is incorrect, please contact us at **800.572.1111**, Monday through Friday, 7 a.m. to 7 p.m.

If you are not satisfied after speaking with a customer representative, please ask to speak to a supervisor.

If after speaking with a supervisor you are still not satisfied, you may ask the New York State Public Service Commission to review your account by calling **800.342.3377**. You can write to them at NYS Public Service Commission, 3 Empire State Plaza, Albany, NY 12223.

If you disagree with only part of the bill, we will leave your service on while your complaint is being investigated if you pay the amount of the bill you agree you owe.

**Please act now to avoid having your service shut off.**

#### **Service termination and reconnection of service:**

If you have a legacy electric meter your breakers must be off or fuses pulled, prior to your service reconnection. If you have a smart electric meter and your service is able to be reconnected remotely, appliances that may have been left on will resume operation once the service is turned on. For your safety, we always recommend that the main breaker is turned off or fuses pulled prior to any reconnection of electric service.