



CLAUDE SIMON

Account Number: 1004-4564-804
Statement Date: July 03, 2025
Amount Due: \$110.33

Service Address: 71 TONJES RD BARN, CALLICOON NY 12723
Next Scheduled Read Date: On or about August 01, 2025

Page 1 of 4

Account Summary

| | |
|----------------------------------|----------|
| Previous invoice | \$131.83 |
| Payments received as of 07/02/25 | -54.06 |
| Balance forward | \$77.77 |
| Energy charges | 30.52 |
| Miscellaneous charges | 2.04 |
| Payment due upon receipt. | \$110.33 |

To avoid a 1.5% late payment charge, please ensure payment is received by the date displayed below.

Commercial
See details beginning on page 3
See messages on page 2

pd
131.83
1/2

Fast and easy service 24/7
Visit nyseg.com/MyAccount to:
• View and pay your bill online
• Enroll in Autopay
• Submit and view meter readings
• Enroll and manage budget billing

Need to start or stop service?
Visit nyseg.com/Moving.

For billing information, to provide a meter read or pay by phone call 800.600.2275.

Add \$1, \$2, or \$5 to your payment to make a tax-deductible donation automatically to NYSEG and RG&E Project SHARE Heating Fund. Learn more at nyseg.com.

Please return bottom portion with your payment. Make checks payable to NYSEG.



|||||
NYSEG
P.O. BOX 847812
BOSTON, MA 02284-7812

AB 01 002277 96816 H 15 A

|||||
CLAUDE SIMON
71 TONJES RD
CALLICOON NY 12723-5729

| |
|------------------|
| Account Number |
| 10044564804 |
| Late Fee After |
| 07/26/25 |
| Due Upon Receipt |
| \$110.33 |
| Amount Paid |
| \$ |

Please do not write below this line.

201004456480400000032560000011033

Messages

A review of your account indicates you have an overdue balance. Please pay this balance today to avoid a late payment charge and possible collection action.

The NYSEG price for providing electricity supply during this billing period was \$0.07296296/kwh which includes a Merchant Function Charge of \$0.0041/kwh. If you decide to shop for electricity supply, you can compare this information with prices offered by energy services companies (ESCOs). You could achieve some tax savings if you switch to an ESCO. Additionally, if the ESCO includes its charges on your NYSEG bill, you would not have to pay NYSEG's bill issuance charge. If you buy electricity from an ESCO, NYSEG will continue to deliver the electricity to you and you will continue to pay NYSEG for delivery, transition and basic service charges.

If you are planning a project that requires digging, protect yourself and others from injury, and prevent damage to underground utility lines. Please contact UDig NY at UDigNY.org or call 811 between two and 10 days before you start to dig.

We have resources to help you understand and manage your energy bill. If you purchase your energy supply from us, we pass through that cost to you without profit. Visit nyseg.com/UnderstandYourUsage for more information that can help you manage your monthly energy bills.

One small action can lead to big changes for our planet. Sign up for eBill today to help reduce paper and save trees. Plus with eBill you can securely access your bill anytime, anywhere. Sign up today at nyseg.com/MyAccount.

Contact Information

Service or billing questions:

1.800.572.1111, 7 a.m. to 7 p.m., (M-F)

Payment arrangements:

1.888.315.1755, 7 a.m. to 7 p.m., (M-F)

Self service line:

1.800.600.2275, 24 hours a day

Power interruptions or emergencies

1.800.572.1131, 24 hours a day

Natural gas emergencies or if you smell gas:

1.800.572.1121, 24 hours a day

Hearing/speech impaired (TTY):

Dial 711 (New York Relay Service)

Electronically:

Use our "Write to NYSEG" form at nyseg.com

By mail:

NYSEG Customer Service

P.O. Box 5240

Binghamton, NY 13902-5240

Payment address:

NYSEG

P.O. Box 847812

Boston, MA 02284-7812

Mailing Address Changes

☐ Please mark with an "X" for address and telephone changes.

☐

Street: _____

_____ Apt: _____

City: _____

State: _____ ZIP: _____

Home Phone: _____

Alternate Phone: _____

Convenient programs and services designed for you

Download our app to manage your account anywhere. Text **APP** to **697348** or visit the App Store or Google Play and search NYSEG.

Enroll in eBill for up to 13 months of your previous eBills conveniently available in one place, plus customized payment and bill reminders.

Set up AutoPay for safe, secure and convenient automatic monthly payments. Or check out our other free and convenient payment options online, by phone and in person.

Need help paying your energy bill? We can help with programs and assistance available.



Scan this QR code to learn more or visit our website at nyseg.com

Please do not write below this line.

Service Address: 71 TONJES RD BARN, CALLICOON NY 12723

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NYSEG DETAILED ACCOUNT ACTIVITY

Electricity Service - Nonresidential
Electricity Rate - 12006 NYSEG Supply Service
Service from: 06/03/25 - 07/01/25
PoD ID: N01000061161345

| Meter Number | Current Meter Read Date | Current Meter Read Reading | Previous Meter Read Date | Previous Meter Read Reading | Reading Difference | Billed Usage | Billing Period |
|--|-------------------------|----------------------------|--------------------------|-----------------------------|--------------------|--------------|----------------|
| 0300897512 | 07/01/25 | 116 A | 06/03/25 | 89 A | 27 | 27 kwh | 29 days |
| Type of read: A - Actual, E - Estimate, C - Customer, R - Remote and N - No read | | | | | | | |

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Electricity Delivery Charges

| | | | | | | | |
|--------------------------------------|----|-----|---|------------|--|--|----------------|
| Basic service charge | | | | | | | 22.00 |
| Delivery charge | 27 | kwh | @ | 0.12338 | | | 3.33 |
| Transition charge | 27 | kwh | @ | 0.00911383 | | | 0.25 |
| Revenue decoupling mech | 27 | kwh | @ | -0.00192 | | | -0.05 |
| SBC charge - Jun | 26 | kwh | @ | 0.005533 | | | 0.14 |
| SBC charge - Jul | 1 | kwh | @ | 0.006629 | | | 0.01 |
| Recovery charge | 27 | kwh | @ | 0.022736 | | | 0.61 |
| Subtotal Electricity Delivery | | | | | | | \$26.29 |

Electricity Supply Charges

| | | | | | | | |
|------------------------------------|----|-----|---|------------|--|--|---------------|
| Supply charge | 27 | kwh | @ | 0.06880007 | | | 1.86 |
| Merchant function charge - Jun | 26 | kwh | @ | 0.004324 | | | 0.11 |
| Merchant function charge - Jul | 1 | kwh | @ | 0.004415 | | | 0.00 |
| Subtotal Electricity Supply | | | | | | | \$1.97 |

Electricity Taxes and Surcharges

| | | | | | | | |
|--|--|--|---|---------|--|--|---------------|
| State sales tax | | | @ | 4.0000% | | | 1.13 |
| County sales tax | | | @ | 4.0000% | | | 1.13 |
| Subtotal Electricity Taxes and Surcharges | | | | | | | \$2.26 |

Total Electricity Cost **\$30.52**
Total Energy Charges **\$30.52**
Miscellaneous Charges

| | | | | | | | |
|----------|---|--|--|--|--|--|------|
| 07/03/25 | Late payment charge | | | | | | 1.08 |
| 07/03/25 | Payment & billing svcs charge sales tax | | | | | | 0.07 |
| 07/03/25 | Payment & billing svcs charge | | | | | | 0.89 |

Total Miscellaneous Charges **\$2.04**

Service Address: 71 TONJES RD BARN, CALLICOON NY 12723

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Terms and Definitions

Delivery charge: what you pay NYSEG to transport energy to your home or business.

Supply charge: what you pay for the energy purchased for you by NYSEG or a supplier other than NYSEG.

Payment & billing services charge: the cost to produce and send you (electronically or paper) a bill and process payments. Customers who use an energy supplier (also known as an energy services company or ESCO) other than NYSEG will not be assessed this charge by NYSEG if their ESCO's supply charges appear on their NYSEG bill, however, their energy supplier may charge a similar fee.

Payment & billing service GRT: Gross Receipts Tax collected by New York State and/or local municipalities. Rate varies depending on your town, village or city.

Basic service charge: includes a portion of the cost of the meter, meter reading, billing and part of the cost for delivery service. Appears on your bill whether or not you use any electricity or natural gas during the billing period.

Kilowatt-hours (kwh): measure of electricity use.

ccf (hundreds of cubic feet): measure of volume of natural gas used. You are charged based on therms, the energy (heat) content of natural gas.

Merchant function charge: reflects the administrative costs of obtaining electricity and natural gas supply. Customers with a supplier other than NYSEG are not charged by NYSEG for this service.

System Benefits Charge (SBC): a state mandated charge for all electric and natural gas customers. The SBC is used to fund clean energy activities conducted by NYSEDA.

Revenue decoupling mechanism: a charge or credit on your bill that reflects the difference between forecast and actual delivery service revenues by service classification to encourage the promotion of energy efficiency and renewable technologies.

Recovery Charge: Is a charge approved in a financing order issued to NYSEG by the New York State Public Service Commission. NYSEG Storm Funding, LLC is the owner of the rights to the Recovery Charge. NYSEG is acting as a collection agent or servicer for NYSEG Storm Funding, LLC.

Weather adjustment: moderates natural gas bills during any extreme weather between October 1 and May 31. If temperatures during the billing period are colder than normal, customers typically receive a credit; if temperatures are warmer than normal, customers receive a charge.

Meter Mult (Meter Multiplier): when the actual amount of energy you use is more than can be registered on the meter, the meter displays a fraction of your actual use. A multiplier is then applied to determine your actual energy use. When a multiplier is used, it will be shown in the "Meter Mult" box under the "NYSEG Detailed Account Activity" section of your bill.

Transition charge/surcharge: reflects the costs of making the electricity and/or natural gas industry more competitive; includes associated credits and/or charges. For electricity, this charge also collects the cost for programs such as: Value of Distributed Energy Resources (VDER) Value Stack Credits, Distribution Load Relief Programs, Rate Adjustment Mechanism (RAM), Non-Wire Alternatives (NWA), Earnings Adjustment Mechanism (EAM), Electric Vehicle (EV) Make Ready Surcharge and Energy Storage Deployment Cost Recovery. For gas, this surcharge also collects costs for the Rate Adjustment Mechanism (RAM), Earnings Adjustment Mechanism (EAM), and Non-Pipe Alternative (NPA).

Prorated bills: calculated by determining your average daily energy cost and multiplying it by the number of days in your billing period. Prorated bills are used only when your billing period is shorter or longer than usual.

Pay your bill by mail, at nyseg.com, by downloading our Mobile App, using our automated phone system at 800.600.2275 or at any of NYSEG's authorized pay agents. If you pay in person, please bring your entire bill.

Payment is due when you receive your bill. Your payment must be postmarked by the "Late Fee After" date shown on page 1. If paying in person, payment must be made by the "Late Fee After" date. Payments received after the "Late Fee After" date will be subject to a 1.5% late payment charge per month.



901053696013

July 03, 2025

Account number: 1004-4564-804

Dear Customer:

This is a final termination notice. Please bring this notice to the attention of NYSEG when paying this bill.

Your electricity service at 71 TONJES RD BARN, CALLICOON NY 12723 will be shut off after Jul 12, 2025 because we have not received payment for the overdue:

Balance Amount: \$77.77

Total Amount Due: \$77.77

Please pay \$77.77 immediately to avoid having your service shut off. If you have since made this payment, thank you.

You may be eligible for a payment agreement based on such factors as past defaulted agreements, consumption amounts, and length of service. If eligible, the agreement would require a 30% down payment and consist of up to 6 payments. If a field visit is made, a 50% down payment may be required.

Please return bottom portion with your payment. Make checks payable to NYSEG.



|||||
NYSEG
P.O. BOX 847812
BOSTON, MA 02284-7812

| Account Number |
|----------------|
| 10044564804 |
| Shut Off After |
| 07/12/25 |
| Amount Due |
| \$77.77 |

AB 01 001001 97270 H 6 C

|||||
CLAUDE SIMON
71 TONJES RD
CALLICOON NY 12723-5729

Please do not write below this line.

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If you have questions about your bill, or want to discuss a possible payment agreement, please contact us at **888.315.1755**, Monday through Friday, 7 a.m. to 7 p.m.

The payment of this notice with a check that is not honored by your bank will result in the immediate shut off of your service without further notice.

We may require any payment we collect at your premises to be made with cash, certified check or money order if you have issued us a check, during the last 24 months, that was not honored by the bank.

If you have a question about any portion of the overdue amount, please see the back of this notice for information about your rights.

Sincerely,

NYSEG Customer Service

NYSEG's Complaint Procedures

If you believe your bill is incorrect, please contact us at **800.572.1111**, Monday through Friday, 7 a.m. to 7 p.m.

If you are not satisfied after speaking with a customer representative, please ask to speak to a supervisor.

If after speaking with a supervisor you are still not satisfied, you may ask the New York State Public Service Commission to review your account by calling **800.342.3377**. You can write to them at NYS Public Service Commission, 3 Empire State Plaza, Albany, NY 12223.

If you disagree with only part of the bill, we will leave your service on while your complaint is being investigated if you pay the amount of the bill you agree you owe.

Please act now to avoid having your service shut off.

Service termination and reconnection of service:

If you have a legacy electric meter your breakers must be off or fuses pulled, prior to your service reconnection. If you have a smart electric meter and your service is able to be reconnected remotely, appliances that may have been left on will resume operation once the service is turned on. For your safety, we always recommend that the main breaker is turned off or fuses pulled prior to any reconnection of electric service.