

Medicare Prescription Drug Plans



November 12, 2025

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CLAUDE A SIMON
71 TONJES RD
CALLICOON, NY 12723-5729

Member ID: 20548390201
RxID: 20548390201
RxGroup: CIGPDPRX
RxBIN: 017010
RxPCN: CIMCARE

Dear CLAUDE A SIMON:

Thank you for enrolling in HealthSpring Assurance Rx (PDP). HealthSpring Assurance Rx (PDP) is a Prescription Drug Plan that is approved by Medicare. Your enrollment will be effective on 01/01/2026.

How will this coverage work?

As of 01/01/2026, you should begin using HealthSpring Assurance Rx (PDP) network pharmacies to fill your prescriptions. If you use an out-of-network pharmacy and there is not an emergency, HealthSpring may not pay for your prescriptions. This letter is proof of your HealthSpring coverage. You should show this letter at the pharmacy until you get your Customer ID card from us.

How much is my premium?

Medicare must approve all enrollments and calculate your premium amount. When Medicare approves your enrollment into HealthSpring, we will send you a letter to confirm your enrollment in HealthSpring. You will get a separate letter from HealthSpring once Medicare calculates your premium. You should not wait to get these confirmation letters before you begin using HealthSpring Assurance Rx (PDP) network pharmacies on 01/01/2026. If Medicare rejects your enrollment, HealthSpring will bill you for any prescriptions you received through us.

Will HealthSpring bill me directly for my premiums or will my premiums be deducted from my Social Security/Railroad Retirement Board check?

Your enrollment form included the options for paying your plan premium. If you chose to have your HealthSpring premium withheld from your Social Security or Railroad Retirement Board benefit check, we may have to send you a bill for your first month or two of enrollment if the deduction doesn't start right away or doesn't start at all. If you didn't choose this option, we will bill you for your monthly premiums. Generally you must stay with the premium payment option you choose for the rest of the year. If you have any questions about how to pay your plan premium, please contact us at 1-800-222-6700, 7 days a week, 8 a.m. – 8 p.m., local time. Our automated phone system may answer your call during weekends from April 1 – September 30. TTY users should call 711. Customers who fail to pay the monthly premium may be disenrolled from HealthSpring.

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What is Extra Help?

People with limited incomes may qualify for Extra Help to pay for their prescription drug costs. If you qualify, Medicare could help pay for your drug costs including monthly prescription drug premiums, annual deductibles, and co-insurance. Additionally, those who qualify won't have a coverage gap or a late enrollment penalty. Many people qualify for these savings and don't even know it. For more information about this Extra Help, contact your local Social Security office, or call Social Security at 1-800-772-1213. TTY users should call 1-800-325-0778. You can also apply for Extra Help online at www.ssa.gov/medicare/part-d-extra-help.

What if I have other health coverage?

If you have other health coverage, such as from an employer or union, joining HealthSpring may change how your current coverage works. Read the communications your other health coverage sends you. If you have questions, visit their website, or contact the office listed in their communications. If there is no information on whom to contact, your benefits administrator or the office that answers questions about your coverage can help. If you have other prescription drug coverage, such as through an employer plan, you shouldn't cancel your other coverage yet. Keep your other coverage until you receive the confirmation letter from us.

What if I have Medigap (Medicare Supplement Insurance) coverage?

If you have a Medigap (Medicare Supplement Insurance) policy that includes prescription drug coverage, you must contact your Medigap Issuer to let them know that you have joined a Medicare prescription drug plan. Your Medigap Issuer will remove the prescription drug coverage portion of your policy and adjust your premium. Call your Medigap Issuer for details.

When can I make changes to my Medicare prescription drug coverage?

You can change prescription drug plans only at certain times during the year. **From October 15 - December 7**, you can join, switch or drop a Medicare health or drug plan for the following year. Generally, you can't make changes at other times except in certain circumstances, such as if you move out of HealthSpring's service area, want to join a plan in your area with a 5-star rating, or you qualify for (or lose) Extra Help with your prescription drug costs. If you have questions about how or when to disenroll from HealthSpring, please call our customer service department.

Where can I fill my prescriptions?

Please remember that you should use HealthSpring Assurance Rx (PDP) network pharmacies to fill your prescriptions beginning on 01/01/2026. If you use an out-of-network pharmacy, except in an emergency, HealthSpring may not pay for your prescriptions. You can find network pharmacies in your area by looking in your pharmacy directory or by calling customer service at the number below. You can also visit the HealthSpring website at HealthSpring.com/resources.

What if I have more questions?

If you have any questions, please contact customer service at 1-800-222-6700, 7 days a week, 8 a.m. – 8 p.m., local time. Our automated phone system may answer your call during weekends from April 1 – September 30. TTY users should call 711.

Thank you.

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