

Dispute a Credit Card Transaction: Confirmation

Credit Card Dispute Summary

Thank you for providing us with details about your credit card dispute. We will be investigating the following claim:

Reason: I did authorize the transaction, however I did not receive the merchandise that was to be shipped

Date: 10/19/2011

Please note that the dispute process does not change your account status, interfere with your normal account activity, or affect charging privileges. Also, you will not be required to pay interest charges on a transaction while it's being disputed.

Transaction Summary

Bank of America Gold Visa - 9509

Gold Visa

4800135429169509

PARSONS PEST

Posted: 09/16/2011

Transaction: 09/14/2011

241.16

Ref: 24073141258900015091725

Minimum Monthly Payment

Your minimum payment amount will be adjusted to avoid payment into your disputed amount. But we are currently unable to display the amount for the current billing period.

Please check later for the adjusted amount on the Credit Card Account Details page.

We may adjust a scheduled payment on this account to avoid payment of disputed transactions

Our Next Steps

We'll notify you within 30 days with our response.