

Primary Phone: 845-482-3439  
Account Number: 845 482 3439 953 240  
Bill Date: May 1, 2017

- Via the My Fios app
- Online at [verizon.com/PayOnline](https://www.verizon.com/PayOnline)

Previous Period		
Previous Balance	89.42	
Payment Received - Thank You	<u>-89.42</u>	4/25
Balance Forward	\$0.00	
Charges		
Services & Equipment	15.80	5/1 - 5/31
Your One-Time Activities	.27	
Fees & Other Charges	11.42	
<b>Total Due by May 26</b>	<b><u>\$27.49</u></b>	

Give us a call and ask about Fios availability at your new address. We make moving your service easy and convenient to accommodate your busy schedule. Visit [verizon.com/Move](http://verizon.com/Move) or call 1.866.302.4914 for more information.

\$ \_\_\_\_\_

020084548234399530241109 1715600000000000000000000274903

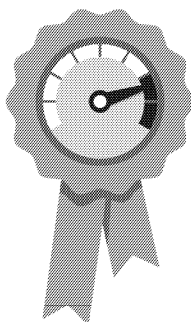
CLAUDE SIMON  
Primary Phone: 845-482-3439  
Account Number: 845 482 3439 953 24 0  
Bill Date: May 1, 2017

## My Verizon

Save time, go online. Pay bills, upgrade, renew services & get account support at [verizon.com/MyVerizon](http://verizon.com/MyVerizon).

# Fast answers are the best answers.

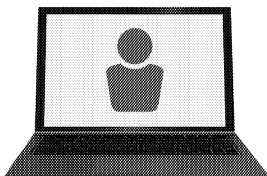
Quick, helpful support is available online at [verizon.com/Support](http://verizon.com/Support).



## Verizon Fast Facts

### My Verizon

Managing your Verizon services is easy with My Verizon. You can add or change services, review and pay your bill, update your email address, create sub-accounts and more. Register at [verizon.com/myverizon](http://verizon.com/myverizon) to get started.



### Moving made easy

Set up your new service before you move. Go to [verizon.com/Move](http://verizon.com/Move).



## Frequently Asked Questions

### How can I make a payment arrangement?

Please visit us at [verizon.com/billpay](http://verizon.com/billpay) and select 'Payment Arrangement' under 'Payment Actions'.

### How do I verify and update my email address?

You can verify or update your email address by visiting us at [verizon.com/myverizon](http://verizon.com/myverizon). Select 'Manage Account Settings' from the 'Profile' menu.

### What are the Taxes, Surcharges, and Fees on my bill?

Your bill includes federal, state and local taxes, governmental surcharges and fees as well as Verizon surcharges and fees. These charges vary depending on what products and services you have and in which state you use these products and services. For more information go to [verizon.com/taxesandfees](http://verizon.com/taxesandfees).

CLAUDE SIMON  
Primary Phone: 845-482-3439  
Account Number: 845 482 3439 953 24 0  
Bill Date: May 1, 2017

- \$

Ways to Pay
- Via the My Fios app
  - Online at [verizon.com/PayOnline](https://www.verizon.com/PayOnline)

Details of Charges

Services & Equipment

Equipment and additional services to personalize your Verizon service.

Services

Monthly Charge for Dial Tone 15.80 5/1 - 5/31

Your One-Time Activities

Charges that vary monthly based on your account activity.

Verizon Local Calls - Additional Calls .27 See Usage Detail

Fees & Other Charges

Includes both Verizon fees and governmental taxes and fees. For details, visit [verizon.com/taxesandfees](https://www.verizon.com/taxesandfees).

Taxes, Governmental Fees & Surcharges

Federal Excise Tax .70

NY State and Local Sales Tax 1.96

911 Surcharge .35

Verizon Surcharges & Fees

NY Universal Service Fund .10

NY State and Local Tax Surcharges .73

Federal Subscriber Line Charge 6.46

Federal Universal Service Fee 1.12

Subtotal \$11.42

Total Due \$27.49

Usage Detail

Verizon Local Calls

Place Called	Charge per Call	Number of Calls	Period	Amount
A	.09	2	Day	
		1	Night	

Additional Calls \$ .27

With message rate service you pay a set price for each local call you make no matter how long you talk.



Federal Subscriber Line Charge

On or after July 1, 2017, the Federal Subscriber Line Charge (SLC) will change on primary and additional phone lines. The SLC helps pay for the cost of providing and maintaining the local phone network.

Customer Notices

Your Choice to Limit Sharing and Use of Information, including Customer Proprietary Network Information, for Marketing

Verizon requests your consent to use and share your information for marketing new services to you that are different from the services you currently purchase from us. Your information includes:

- Customer Proprietary Network Information (CPNI): This is information available to us solely by virtue of our relationship with you. It relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information. You have a right, and we have a duty under federal law, to protect the confidentiality of your CPNI.
- Information about Your Credit: This information includes your account history with us, your credit score, and the type of information found in consumer credit reports and credit applications.

In addition to us using your information for marketing, your information will be shared with our affiliates and agents so they can market new services to you. Verizon Wireless is part of the family of Verizon companies, which includes television, telematics, internet, video, and local and long distance services affiliates. Visit Verizon.com for more information about our affiliates and the products and services they offer.

You can make separate choices for your CPNI and Information about Your Credit. Your decision will not affect the provision of any services you currently have with us.

- If you don't want us to use or share your CPNI with our affiliates and agents to market services to you that are different from the services you currently purchase from us, please let us know by calling 1.866.483.9700 any time.
- If you prefer we not share credit scores or other third-party credit information with our affiliates, or permit our affiliates to use Information about Your Credit to market to you, call 1.844.366.2879 anytime. When you call please have your bill and account number available.

Unless you call us at the numbers above, we may share or use your CPNI or Information about Your Credit beginning 30 days after the first time we notify you of this policy. Your choice will remain valid until you notify us that you wish to change it.

Visit verizon.com for more information about our affiliates and the products and services they offer.

Electronic Fund Transfer (EFT)

Paying by check authorizes us to process your check or use the check information for a one-time EFT from your bank account. Verizon may retain this information to send you electronic refunds or enable your future electronic payments

to us. If you do not want Verizon to retain your bank information, call 1.888.500.5358.

Service Providers

Verizon NY provides regional, local calling and related features, other voice services, and Fios TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service and Fios TV equipment. Fios is a registered mark of Verizon Trademark Services LLC.

Restatement of Charges

This chart restates your charges by category. Basic includes local telephone service, related taxes, fees and installation charges. To help you maintain your local service when you can't pay your bill in full, Verizon applies your payment first to Basic. If you don't pay your Basic New Charges each month Verizon could disconnect your local telephone service. If you don't pay Non Basic New Charges, Verizon won't disconnect your local telephone service but these services may be suspended.

Category	New Charges
Basic	27.38
Non Basic	.11
Total	27.49

Services

Bankruptcy Information

If you are or were in bankruptcy, this statement may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Questions

- Visit verizon.com/Support
- 1.800.Verizon (1.800.837.4966)
- Customers with disabilities, call 1.800.974.6006 (voice or tty)

More Ways to Pay

- Set up auto pay: verizon.com/AutoPay
- Pay in person: verizon.com/PaymentLocations
- Pay by phone (fee applies): 1.800.837.4966

Consumer Information

For important consumer information see the Customer Info Guide in your Verizon White Pages Directory.

Blocking of Third Party Charges Available

You can block third party charges to your Verizon bill. Visit verizon.com/blocking or call 1.800.VERIZON (1.800.837.4966).