



TARGET

SECURITY SYSTEMS

Security Division Service Rate Card 2023

Field Service

Service calls are scheduled Monday-Friday 8:30am-5pm

In the event an issue or request for change cannot be resolved remotely, an onsite service visit will be scheduled.

Standard Rates

Up to 1 hour.....\$375.00

Additional hours.....\$225.00/hr

Full day rate.....\$1,800.00

Additional Dispatch Fees

Outside of normal service radius.....+\$50.00

Over 1 hour of travel time.....TBD

Emergency Service Surcharge

Applicable to after hours, weekend and holiday service visits

+\$200.00

Remote Service

The help desk operates Monday-Friday from 8:30am-5pm

Many common issues can be rapidly diagnosed and remedied via remote login to networked systems; thereby avoiding the expense of dispatching technicians. The help desk is also available to perform user management functions and execute programming change requests.

Up to 15 minutes.....\$45.00

Additional hours prorated at 15 minute intervals.....\$180/hr

Emergency Service Surcharge

Applicable to after hours, weekend and holiday remote service

+\$200.00



To request service from the security division call (212) 252-8787 or email service@targetsecurity.net