

Citibank Client Services 014  
PO Box 6201  
Sioux Falls, SD 57117-6201

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CITIBANK, N. A.  
**Account**  
**11634161787**

**JACQUELINE ERGINA**  
6387 Douglas Street  
Pittsburgh PA

15217-1821

**Statement Period**  
**Apr 11 - May 10, 2023**

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## ACCESS ACCOUNT PACKAGE AS OF MAY 10, 2023

### Relationship Summary:

Checking	-----
Savings	<b>\$14,040.04</b>
Investments (not FDIC Insured)	-----
Loans	-----

Want to receive an email alert when your account statement is available to review online? Visit [citi.com/paperless](http://citi.com/paperless) and log in to get started.

## SUGGESTIONS AND RECOMMENDATIONS

Citibank Global Transfers to Mexico will be discontinued on June 18th, 2023. You may use our wire transfer service to send funds to this destination (fees may apply). When using our wire transfer service, please confirm wire instructions with your payee, delete the existing payee and add the recipient as a new payee for wire transfers. Please refer to your Client Manual and Marketplace Addendum for wire fees and other terms.

## ACCESS ACCOUNT PACKAGE FEES

Access Savings Fees	Your Fees this Statement Period	
Monthly Service Fee*	\$4.50	None
Fee for non-Citibank ATM transaction	\$2.50	None

\* When not linked to a checkless Regular Checking account, your Savings Account or money market account balances for the calendar month prior to the end of the monthly statement period will be used to determine your Average Savings Balance and, therefore, your monthly service fee. The monthly service fee is waived when the combined average monthly balance in qualifying linked deposit accounts is \$500 or more for the previous month.

All fees assessed in this statement period, including non-Citibank ATM fees, will appear as charges on your next Citibank monthly statement (to the account that is currently debited for your monthly service fee).

Please refer to your Client Manual-Consumer Accounts and Marketplace Addendum booklet for details on how we determine your monthly fees and charges.

**SAVINGS ACTIVITY****Citi® Accelerate Savings****11634161787****Beginning Balance:** \$1,003.01  
**Ending Balance:** \$14,040.04

Date	Description	Amount Subtracted	Amount Added	Balance
04/13	GPU ACH Balance Builder INTERNET 043000096 ***1981 PNC Bank National As		5,000.00	6,003.01
04/14	GPU ACH Balance Builder INTERNET 043000096 ***1981 PNC Bank National As		8,000.00	14,003.01
05/10	Interest paid for 30 days, Annual Percentage Yield Earned 3.85%		37.03	14,040.04
<b>Total Subtracted/Added</b>		<b>0.00</b>	<b>13,037.03</b>	

**CUSTOMER SERVICE INFORMATION**

IF YOU HAVE QUESTIONS ON:

Savings / Money Market

YOU CAN CALL:

888-248-4226

YOU CAN WRITE:

For TTY: We accept 711 or  
other Relay Service.Citibank Client Services  
100 Citibank Drive  
San Antonio, TX 78245-9966

If you have questions about marketing communications, please visit [www.citi.com/offersforyou](http://www.citi.com/offersforyou) or call 1-888-248-4226  
(TTY: We accept 711 or other Relay Service).

Please read the paragraphs below for important information on your accounts with us. Note that some of these products may not be available in all states or in all packages.

The products reported on this statement have been combined onto one monthly statement at your request. The ownership and title of individual products reported here may be different from the addressee(s) on the first page.

**CHECKING AND SAVINGS****FDIC Insurance:**

Products reported in CHECKING and SAVINGS are insured by the Federal Deposit Insurance Corporation. Please consult your Citibank Customer Manual for full details and limitations of FDIC coverage.

**IN CASE OF ERRORS****In Case of Errors or Questions About Your Electronic Fund Transfers:**

If you think your statement or record is wrong or if you need more information about a transfer on the statement or record, telephone us or write to us at the address shown in the Customer Service Information section on your statement as soon as possible. We must hear from you no later than 60 days after we sent you the **first** statement on which the error or problem appeared. You are entitled to remedies for error resolution for an electronic fund transfer in accordance with the Electronic Fund Transfer Act and federal Regulation E or in accordance with laws of the state where your account is located as may be applicable. See your Client Manual for details.

**Give us the following information:** (1) your name and account number, (2) the dollar amount of the suspected error, (3) describe the error or the transfer you are unsure about and explain as clearly as you can why you believe there is an error or why you need more information. We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this we will recredit your account for the amount you think is in error, so that you will have use of the money during the time it takes us to complete our investigation.

**The following special procedures apply to errors or questions about international wire transfers or international Citibank Global Transfers to a recipient located in a foreign country on or after October 28, 2013:** Telephone us or write to us at the address shown in the Customer Service Information section on your statement as soon as possible. We must hear from you within 180 days of the date we indicated to you that the funds would be made available to the recipient of that transfer. At the time you contact us, we may ask for the following information: 1) your name, address and account number; 2) the name of the person receiving the funds, and if you know it, his or her telephone number and/or address; 3) the dollar amount of the transfer; 4) the reference code for the transfer; and 5) a description of the error or why you need additional information. We may also ask you to select a choice of remedy (credit to your account in an amount necessary to resolve the error or alternatively, a resend of the transfer in an amount necessary to resolve the error for those cases where bank error is found). We will determine whether an error has occurred within 90 days after you contact us. If we determine that an error has occurred, we will promptly correct that error in accordance with the error resolution procedures under the Electronic Fund Transfer Act and federal Regulation E or in accordance with the laws of the state where your account is located as may be applicable. See your Client Manual for details.

Citibank is an Equal Housing Lender.

