



336 E 56TH ST

49808-84000-0

February 23, 2024

**IMPORTANT!** We're Helping to Improve Gas Safety with Free Natural Gas Detectors

In the coming weeks, Con Edison will be installing a natural gas detector in your home or building. This safety device will be installed free of charge by a Con Edison contractor.

The gas detector will monitor the air in your basement, typically in the area where the gas service pipe or other utilities enter your home or building. If levels of natural gas in that area indicate a potential leak, the gas detector will sound an alarm. When the alarm is triggered, the gas detector will also send an alert to Con Edison. Con Edison and often the Fire Department will respond and investigate, because gas leaks can be very dangerous. The alarm will continue to sound until Con Edison arrives and silences the unit.

Uniformed installers from Recon Utility Solutions, a Con Edison contractor, will do the work. They will carry identification, which you can ask to see. We are taking every precaution to keep you and our workforce safe from coronavirus. Our contractors will be wearing face coverings and gloves while they work, for their safety and yours.

- Please make sure that nothing such as locked gates, doors, or stacks of boxes is blocking access to our gas meter and the area where the gas service pipe enters your home or building.
- If you would like to schedule an appointment, please contact Recon Utility Solutions at 855-217-3409 .

Gas leaks smell like rotten eggs and can sound like hissing or whistling. If you ever smell gas or hear a potential gas leak or your gas detector's alarm sounds, act fast and do the following:

- Evacuate immediately and take others with you.
- Do not use a phone; light a match; turn on or off lights, flashlights, or appliances; start a car, or do anything else that could create a spark and cause the gas to ignite or explode.
- When you are safely outside, call 911. You can report leaks anonymously.
- Do not re-enter the premises until you are told to do so by authorities.
- Never assume that someone else will report the leak, or that the gas detector has already notified

CM-MSG101-C

Wondering if you can get a better deal on your energy needs? Explore your choices at [PowerYourWay.com](http://PowerYourWay.com).

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**Account number:** 49808-84000-0



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